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Planning

British Sign Language (BSL) Based Video Relay Service Scotland

Scottish Government

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-014273

Procurement identifier (OCID): ocds-h6vhtk-03cdb7

Published 19 May 2023, 9:13am

Section I: Contracting authority

I.1) Name and addresses

Scottish Government

4 Atlantic Quay, 70 York St

Glasgow

G2 8EA

Email

douglas.martin@gov.scot

Telephone

+44 1412420133

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://www.scotland.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA10482

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

www.publiccontractsscotland.gov.uk

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

British Sign Language (BSL) Based Video Relay Service Scotland

Reference number

Case/628107

II.1.2) Main CPV code

- 79540000 - Interpretation services

II.1.3) Type of contract

Services

II.1.4) Short description

The Scottish Government is seeking to establish market interest in the provision of a BSL/English Video Relay Service which enables BSL users to make short video calls using a BSL/English interpreter. Information is now requested from industry to shape the contract specification.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72222300 - Information technology services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

The Scottish Government is seeking to establish market interest in the provision of a

BSL/English Video Relay Service which enables BSL users to make short video calls using a BSL/English interpreter. Information is now requested from industry to shape the contract specification.

The existing service, Contact Scotland BSL, has been in operation since 2016 and has been expanded to provide a 24 hour a day, 365 days a year service. BSL users are able to call any public service, third sector organisation, private service or friends and family and can also receive calls. The service also handles calls using a Braille display for deafblind people. It should be noted it is not a video remote interpreting service, nor an emergency service. The current contract will expire March 2024.

Interested organisations are requested to register their interest by reviewing and completing the attached Microsoft Form Request for Information.

Depending on the level of interest generated by this Prior Information Notice, the Scottish Government reserves the right to host a Suppliers' Day.

II.2.14) Additional information

It is envisaged that a single supplier shall be appointed following a competitive tender exercise for the future service.

II.3) Estimated date of publication of contract notice

31 August 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

Please complete the Microsoft Form Request for Information document below as fully as possible to inform this requirement and allow Scottish Government to review responses.

<https://forms.office.com/e/H544X9URkU>

click the link above or copy and paste the link into your internet browser.

Please submit your response by Tuesday 20 June 2023 at 12:00hrs.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=730054.

(SC Ref:730054)