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Contract

Stepping Home Service

NHS Suffolk and North East Essex Integrated Care Board

F03: Contract award notice

Notice identifier: 2024/S 000-014267

Procurement identifier (OCID): ocids-h6vhtk-0456ff

Published 2 May 2024, 5:36pm

Section I: Contracting authority

I.1) Name and addresses

NHS Suffolk and North East Essex Integrated Care Board

Aspen House, Stephenson Road, Severalls Business Park

Colchester

CO4 9QR

Contact

Jane Garnett

Email

procurement@snee.nhs.uk

Country

United Kingdom

Region code

UKH34 - Essex Haven Gateway

NHS Organisation Data Service

QJG

Internet address(es)

Main address

<https://suffolkandnortheastessex.icb.nhs.uk/>

Buyer's address

<https://in-tendhost.co.uk/snee-icb/asp/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Stepping Home Service

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Stepping Home is a service designed to help people home from hospital or prevent admissions. Unlike other support services Stepping Home tackles all and any housing

issues that place residents at risk. Working with a growing range of voluntary and statutory partners we identify and tackle hoarding, disrepair, falls risks, inadequate heating, disconnected services, loneliness, financial abuse, food and fuel poverty, income maximisation and more.

The service is built around each patient as their non-medical circumstances are unique. The Stepping Home coordinators are there for the patient journey, that step by step support that ensures trust and ongoing success. The focus is on their home and the problems, dealing with safety and security, community connections, finance and ongoing independence.

Stepping Home can ease some of the pressure on health and social care services. It delivers to all the NHS personalisation agenda but particularly reduces pressure on stretched NHS services and helps the health and care system to be more efficient.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £206,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk

Main site or place of performance

Ipswich and east Suffolk Alliance

II.2.4) Description of the procurement

Stepping Home is a service designed to help people home from hospital or prevent admissions. Unlike other support services Stepping Home tackles all and any housing issues that place residents at risk. Working with a growing range of voluntary and statutory partners we identify and tackle hoarding, disrepair, falls risks, inadequate heating, disconnected services, loneliness, financial abuse, food and fuel poverty, income maximisation and more.

The service is built around each patient as their non-medical circumstances are unique.

The Stepping Home coordinators are there for the patient journey, that step by step support that ensures trust and ongoing success. The focus is on their home and the problems, dealing with safety and security, community connections, finance and ongoing independence.

Stepping Home can ease some of the pressure on health and social care services. It delivers to all the NHS personalisation agenda but particularly reduces pressure on stretched NHS services and helps the health and care system to be more efficient.

The contract will be for 2 years at £103,00 per annum, totalling £206,000. There are no extension periods for this contract.

NHS Suffolk and North East Essex Integrated Care Board are awarding the contract named within this notice under the Direct Award C process which is outlined within the Health Care Services (Provider Selection Regime) Regulations 2023. The provider named in this notice is an existing provider and has been reviewed through a Key Criteria assessment to ensure the awarding body is satisfied with current performance and reasonably expects the provider to be able to satisfy the contract which is the subject of this notice. The contract which is the subject of this notice has not changed considerably when compared with the existing / previous contract delivered by the named provider.

The ICB may wish to introduce additional services during the lifetime of the contract ("Contract modifications"). Such contract modifications will be contemplated where additional requirements are similar and or complementary to the services already included in the Specification, at any given time. Such expansion would be by the addition of services commissioned by the Authority as named in the Contract Notice. To this end, after the award of contract, there is a possibility that the contract may be varied as allowable in accordance with the Health Care Services (Provider Selection Regime) Regulations 2023.

II.2.5) Award criteria

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard. / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period.

Representations by providers must be made to decision makers by midnight on the 14th May 2024 (8 working days following publication of intention to award notice). They should be submitted in writing to procurement@snee.nhs.uk.

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Award decision-makers: Better Care Fund - Discharge Fund

- No conflicts of interest, or potential conflicts of interest, were declared by any decision makes.
- Quality and Innovation - Assured - SNEE ICB are assured that the provider is delivering a safe and effective service as required by the specification and contract they are currently delivering. This criterion was reviewed in line with the Quality Impact Assessment.
- Value - Assured - SNEE ICB are assured that the provider is delivering value to the integrated care system and the cost of change would not be outweighed by the potential benefit of a new provider.
- Integration, Collaboration and Service Sustainability - Assured - SNEE ICB are assured that the provider is positively impacting on the integrated care system through their integration and collaboration delivered as a requirement of the specification or alternative elements linked to the delivery.

- Improving Access, Reducing Health Inequalities and Facilitating Choice - Assured - SNEE ICB are assured that the provider is meeting needs of the population to ensure equitable access and choice as required by the specification and contract. This criterion was reviewed in line with the Equality Impact Assessment.

- Social Value - Assured - SNEE ICB are assured that the provider is delivering in line with the SNEE Green Plan, supporting with the implementation of carbon reduction and increase in initiatives which positively impact on the wider determinants of health. This criterion was reviewed in line with the Sustainability Impact Assessment.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Title

Stepping Home Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

19 March 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

East Suffolk Council

Station Road Melton

Woodbridge

IP12 1RT

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £206,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS Suffolk and North East Essex Integrated Care Board

Aspen House, Stephenson Road, Severalls Business Park

Colchester

CO4 9QR

Email

procurement@snee.nhs.uk

Country

United Kingdom