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Contract

Improve care in key community health areas using the CARE Principles

NHS England

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-014256

Procurement identifier (OCID): ocds-h6vhtk-05f45b ([view related notices](#))

Published 17 February 2026, 12:12pm

Scope

Reference

C376901

Description

Commissioning a programme to improve care in key community health areas using the CARE Principles

Contract 1. Improve care in key community health areas using the CARE Principles

Supplier

- NAPC SERVICES LIMITED

Contract value

- £144,450 excluding VAT
- £144,450 including VAT

Below the relevant threshold

Date signed

20 January 2026

Contract dates

- 20 January 2026 to 31 March 2026
- Possible extension to 20 January 2027
- 1 year, 1 day

Description of possible extension:

Optional 12-month extension, subject to additional finance and business case approval.
Current approved BC end date is 20/01/26

Main procurement category

Services

CPV classifications

- 80000000 - Education and training services

Key performance indicators

Name	Description	Reporting frequency
Masterclass delivery	• 100% of scheduled masterclasses delivered on agreed dates with 85% participant attendance per session based on registration versus attendance logs.	14 days
Participant Support	• 100% of participants receive planned innovation support within agreed timeframes.	14 days
Case Studies	• All case studies developed will meet the agreed quality standards - they are clear, show impact and reflected the CARE principles	14 days
Staff Capability	• Demonstrable improvement in staff capability to lead and deliver CARE aligned innovation project and measurable impact within at least one of the four clinical priority areas.	14 days
Measurable Improvement	• 75% of innovation projects demonstrate at least one measurable improvement indicator relevant to chosen theme.	14 days
Evidence of Spread / Adoption	• Evidence of spread or adoption activity across the participants organisation seen in the end of project evaluation.	14 days

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

NAPC SERVICES LIMITED

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London

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United Kingdom

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Email: sally.kitt@napc.co.uk

Website: <http://www.napc.co.uk>

Region: UKI32 - Westminster

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Improve care in key community health areas using the CARE Principles

Contracting authority

NHS England

- Public Procurement Organisation Number: PDPT-3135-BWWY

Wellington House, 133-135 Waterloo Rd

London

SE1 8UG

United Kingdom

Contact name: Workforce Commercial Team

Email: england.commercialqueries@nhs.net

Website: <https://www.england.nhs.uk/>

Region: UKI45 - Lambeth

Organisation type: Public authority - central government