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Award

## **Procurement for the provision of Emergency Department & Well Being Home Service**

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

Cardiff and Vale University Health Board (CAVUHB)

Hywel Dda University Health Board (H DUHB)

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-014228

Procurement identifier (OCID): ocds-h6vhtk-05233c ([view related notices](#))

Published 17 February 2026, 11:47am

### **Scope**

### **Reference**

project\_61018

### **Description**

NHS Wales Shared Services Partnership (NWSSP), hosted by Velindre University NHS Trust, acting on behalf of all NHS Wales Health Boards and Trusts, hereby gives notice of its intention to award a contract following a procurement process conducted in accordance with the Procurement Act 2023. Following the conclusion of the evaluation process, NWSSP intends to award a contract to Delta wellbeing for the: Provision of Emergency Department & Well Being Home Safe Service. The contract will support Cardiff & Vale UHB and Hywel Dda UHB Emergency Departments to assist frail, elderly and vulnerable patients as well as resettling people into their homes and if needed putting them in contact with the relevant support services .The contract will have an initial term of

12 months, commencing 1 April 2026 to 31 March 2027, with options to extend for up to four additional periods of one year each, giving a potential maximum duration of 5 years to 31 March 2031. In accordance with procurement regulations, an 8 working day standstill period will now commence. During this period, no contract will be entered into. This standstill period allows for any representations or challenges to be made before the contract is formally awarded.

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## **Lot 1. Cardiff and Vale University Health Board (University Hospital Wales)**

### **Description**

This is for the provision of Emergency Services and Well Being within the Cardiff and Vale University Health Board (University Hospital Wales).

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## **Lot 2. Hywel Dda University Health Board - Glangwili General Hospital**

### **Description**

This is for the provision of Emergency Services and Well Being within the Hywel Dda University Health Board (Glangwili General Hospital)

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## **Contract 1. Lot 1 - Cardiff and Vale University Health Board (CAVUHB)**

### **Lots**

Lot 1. Cardiff and Vale University Health Board (University Hospital Wales)

### **Supplier**

- Delta Wellbeing Ltd

### **Contract value**

- £808,967 excluding VAT
- £808,967 including VAT

Above the relevant threshold

### **Award decision date**

20 January 2026

### **Date assessment summaries were sent to tenderers**

13 February 2026

### **Earliest date the contract will be signed**

3 March 2026

### **Contract dates (estimated)**

- 1 April 2026 to 31 March 2027
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

This contract can be extended in 12 monthly increments for up to a total of 4 years

Extension 1 – 1st April 2027 – 31st March 2028

Extension 2 – 1st April 2028 – 31st March 2029

Extension 3 – 1st April 2029 – 31st March 2030

Extension 4 – 1st April 2030 – 31st March 2031

### **Main procurement category**

Services

### **CPV classifications**

- 85312400 - Welfare services not delivered through residential institutions

### **Contract locations**

- UKL22 - Cardiff and Vale of Glamorgan

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**Contract 2. Lot 2 - Hywel Dda University Health Board (HDUHB)**

## **Lots**

Lot 2. Hywel Dda University Health Board - Glangwili General Hospital

## **Supplier**

- Delta Wellbeing Ltd

## **Contract value**

- £808,967 excluding VAT
- £808,967 including VAT

Above the relevant threshold

## **Award decision date**

20 January 2026

## **Date assessment summaries were sent to tenderers**

13 February 2026

## **Earliest date the contract will be signed**

3 March 2026

## **Contract dates (estimated)**

- 1 April 2026 to 31 March 2027
- Possible extension to 31 March 2031

- 5 years

Description of possible extension:

This Contract can be extended in 12 monthly increments for up to a total of 4 years

Extension 1 – 1st April 2027 – 31st March 2028

Extension 2 – 1st April 2028 – 31st March 2029

Extension 3 – 1st April 2029 – 31st March 2030

Extension 4 – 1st April 2030 – 31st March 2031

## **Main procurement category**

Services

## **CPV classifications**

- 85312400 - Welfare services not delivered through residential institutions

## **Contract locations**

- UKL14 - South West Wales

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## **Information about tenders**

### **Lot 1. Cardiff and Vale University Health Board (University Hospital Wales)**

- 3 tenders received

- 3 tenders assessed in the final stage:
    - 3 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 2 suppliers unsuccessful (details included for contracts over £5 million)
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## **Lot 2. Hywel Dda University Health Board - Glangwili General Hospital**

- 3 tenders received
  - 3 tenders assessed in the final stage:
    - 3 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 2 suppliers unsuccessful (details included for contracts over £5 million)
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## **Lots that will not be awarded**

### **Lot 3. Swansea Bay University Health Board - Morriston Hospital**

#### **Description**

This is for the provision of Emergency Services and Well Being within the Swansea Bay University Health Board.

## **CPV classifications**

- 85312400 - Welfare services not delivered through residential institutions

## **Date of decision not to award**

20 January 2026

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## **Procedure**

### **Procedure type**

Open procedure

### **Special regime**

Light touch

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## **Supplier**

### **Delta Wellbeing Ltd**

- Public Procurement Organisation Number: PRJH-1719-LVVQ

Unit 2, Dafen Industrial Estate

Carmarthenshire

SA14 8QN

United Kingdom

Email: [info@deltawellbeing.org.uk](mailto:info@deltawellbeing.org.uk)

Region: UKL14 - South West Wales

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Lot 1 - Cardiff and Vale University Health Board (CAVUHB)

Contract 2. Lot 2 - Hywel Dda University Health Board (H DUHB)

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## **Contracting authorities**

### **NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)**

- Public Procurement Organisation Number: PXWV-6492-CGMN

4-5 Charnwood Court,

Cardiff

CF14 3UZ

United Kingdom

Contact name: Sam Donegan

Email: [Sam.donegan@wales.nhs.uk](mailto:Sam.donegan@wales.nhs.uk)

Website: <http://nwssp.nhs.wales/ourservices/procurement-services/>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

### **Cardiff and Vale University Health Board (CAVUHB)**

- Public Procurement Organisation Number: PPPR-7969-BTJG

Maes-y-Coed Road

Cardiff

CF14 4HH

United Kingdom

Email: [claire.salisbury@wales.nhs.uk](mailto:claire.salisbury@wales.nhs.uk)

Website: <https://www.nwssp.wales.nhs.uk>

Region: UKL22 - Cardiff and Vale of Glamorgan

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

## Hywel Dda University Health Board (HDUHB)

- Public Procurement Organisation Number: PNPY-2728-GCWW

Ystwyth Building, Hafan Derwen, St Davids Park, Jobswell Road

Carmarthen

SA31 3BB

United Kingdom

Email: [gemma.deverill@wales.nhs.uk](mailto:gemma.deverill@wales.nhs.uk)

Website: <https://hduhb.nhs.wales/>

Region: UKL14 - South West Wales

Organisation type: Public authority - central government

Devolved regulations that apply: Wales

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## Contact organisation

Contact NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust) for any enquiries.