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Planning

## **Telecare Digital Upgrade and Monitoring (Scheme and Lifeline Early Market Engagement**

Longhurst Group

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-014224

Procurement identifier (OCID): ocids-h6vhtk-03cd93

Published 18 May 2023, 3:54pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Longhurst Group

1 Crown Court, Crown Way

Rushden

NN10 6BS

#### **Contact**

Mrs Zoe Berriman

#### **Email**

[zoe.berriman@longhurst-group.org.uk](mailto:zoe.berriman@longhurst-group.org.uk)

#### **Telephone**

+44 1205592007

### **Country**

United Kingdom

### **Region code**

UKE - Yorkshire and the Humber

### **Internet address(es)**

Main address

<https://www.longhurst-group.org.uk/>

Buyer's address

<https://www.longhurst-group.org.uk/>

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=bf7954d1-6af5-ed11-8122-005056b64545>

Additional information can be obtained from the above-mentioned address

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Housing and community amenities

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## Section II: Object

### II.1) Scope of the procurement

#### II.1.1) Title

Telecare Digital Upgrade and Monitoring (Scheme and Lifeline Early Market Engagement

#### II.1.2) Main CPV code

- 85000000 - Health and social work services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

Longhurst Group is developing a tender for the Digital Switch program necessitated by BT's decision to terminate analogue telephone lines across the UK by December 2025.

Longhurst Group provide sheltered housing and extra care services, utilising various alarm systems for customers to maintain their independence in a safe, supported environment. These homes have a variety of alarm systems installed to provide an emergency call facility for residents, communicating with an offsite Alarm Receiving Centre (ARC) using the analogue signaling protocols across the existing PSTN.

To assist this work, we would like to engage with representatives from interested organisations to seek and gather views regarding the specification and procurement approach.

This will take place through interested organisations completing a Soft Market Testing Questionnaire and then potentially a subsequent supplier day. Information gathered from this early engagement will inform the procurement approach and service specification. The soft market testing questionnaire can be accessed by this link <https://procontract.due-north.com/Advert/Index?advertId=bf7954d1-6af5-ed11-8122-005056b64545>

Responses to the soft market testing questionnaire are due by 19 June 2023 at 12.00.

#### II.1.6) Information about lots

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 31625100 - Fire-detection systems
- 31625200 - Fire-alarm systems
- 31712112 - SIM cards
- 32000000 - Radio, television, communication, telecommunication and related equipment
- 33000000 - Medical equipments, pharmaceuticals and personal care products
- 35100000 - Emergency and security equipment
- 45233292 - Installation of safety equipment
- 45312000 - Alarm system and antenna installation work
- 45314000 - Installation of telecommunications equipment
- 48000000 - Software package and information systems
- 50000000 - Repair and maintenance services
- 51000000 - Installation services (except software)
- 64000000 - Postal and telecommunications services
- 71243000 - Draft plans (systems and integration)
- 72211000 - Programming services of systems and user software
- 75200000 - Provision of services to the community
- 80000000 - Education and training services

### **II.2.3) Place of performance**

NUTS codes

- UKE - Yorkshire and the Humber

- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England

## **II.2.4) Description of the procurement**

Longhurst Group is developing a tender for the Digital Switch program necessitated by BT's decision to terminate analogue telephone lines across the UK by December 2025.

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## **II.3) Estimated date of publication of contract notice**

7 August 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No