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Tender

AMCV 322 - Advice, Advocacy & Welfare Benefits Service

Shropshire Council

Shropshire Council is purchasing on behalf of itself and any wholly owned local authority company or other entity that is deemed to be a contracting authority by virtue of the Council's involvement.

F02: Contract notice

Notice identifier: 2024/S 000-014215

Procurement identifier (OCID): ocds-h6vhtk-0456e0

Published 2 May 2024, 2:05pm

Section I: Contracting authority

I.1) Name and addresses

Shropshire Council

Shirehall, Abbey Foregate

Shrewsbury

SY2 6ND

Contact

Procurement Manager

Email

procurement@shropshire.gov.uk

Telephone

+44 1743252992

Country

United Kingdom

Region code

UKG22 - Shropshire CC

Internet address(es)

Main address

www.shropshire.gov.uk

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Main address

www.shropshire.gov.uk

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Shrewsbury:-Provision-of-services-to-the-community./E5K2335YZ2>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/E5K2335YZ2>

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I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

AMCV 322 - Advice, Advocacy & Welfare Benefits Service

Reference number

AMCV 322

II.1.2) Main CPV code

- 75200000 - Provision of services to the community

II.1.3) Type of contract

Services

II.1.4) Short description

Shropshire Council wishes to procure an Advice, Advocacy and Welfare Benefits preventative service for adults. This service is to replace an existing contract.

The Advice, Advocacy and Welfare Benefits (AAWB) service will deliver advice and non-statutory advocacy for all adults aged 18+ across a range of issues which impact on people's wellbeing and will incorporate support for people who need help to be able to navigate the welfare benefits system.

As a guideline, over a 12 month period the current service has delivered advice, advocacy and welfare benefits support to over 9,500 people. This can be broken down by:

- Non-statutory advocacy = 1,900
- Advice = 7,600 people in total
- Over 50% of all individual issues are related to Welfare Benefits & Tax Credits

The provider will be expected to manage any increase in demand within the contract value.

II.1.5) Estimated total value

Value excluding VAT: £4,637,500

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG22 - Shropshire CC

Main site or place of performance

Shropshire CC

II.2.4) Description of the procurement

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The contract will make a significant contribution to Shropshire Council's strategic intentions that are in place to support prevention and early intervention. Chiefly this in reference to the delivery of The Shropshire Plan and also the more recently agreed Prevention Framework which provides more context and detail for how we will deliver our strategic plans.

The Framework includes the following key priority area which relates to this contract:

- Priority 2: Integration and One Shropshire - Enable communities and the voluntary and community sector to take more of central role in the development and delivery of prevention programmes, ensuring all age groups are at the centre of the implementation of the framework. This includes the developing community and family hubs (and spokes)

Furthermore, the framework emphasises the importance of taking forward approaches that are neighbourhood led. This means joining up local services in the community, as well as with countywide provision, and fostering community connections so that everyone in a neighbourhood can thrive.

Providing more services closer to home and taking a neighbourhood approach is at the heart of our wider vision to improving wellbeing and preventing illness and poor health. Working in this way will allow us to fulfil the following priorities:

- The One Shropshire Vision aims to outline how Shropshire Council is working with its partners including the NHS and Voluntary and Community Sector to support people to live their best lives and centres around making it as easy as possible for people to stay happy, healthy and connected in their communities.

- One Shropshire is about coming together as a system (system meaning working with multiple partners, the community and people who live in Shropshire), with an integrated, complementary offer that meets identified and prioritised local needs and fills any gaps in provision.

Given the breadth of experience and range of activity required, we would welcome proposals which bring together a number of organisations to deliver this service. This may be a formal or informal partnership, a consortium, a lead provider / sub-contractors arrangement or similar. Additionally, the Council recognises the importance of the strong brand, identity and recognition that individual organisations have and a solution which retains choice for people within the contracting arrangement is desirable.

The contract will be for an initial term of 4 years with an option to extend the contract by a further 3 years subject to contract performance and budget availability.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Cost criterion - Name: Price / Weighting: 20

II.2.6) Estimated value

Value excluding VAT: £4,637,500

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2024

End date

30 September 2028

This contract is subject to renewal

Yes

Description of renewals

This contract can be extended for a further period of up to 3 years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://www.delta-sourcing.com/respond/E5K2335YZ2>

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

See tender documents

III.1.2) Economic and financial standing

List and brief description of selection criteria

See tender documents

Minimum level(s) of standards possibly required

See tender documents

III.1.3) Technical and professional ability

List and brief description of selection criteria

See tender documents

Minimum level(s) of standards possibly required

See tender documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

See tender documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 June 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

3 June 2024

Local time

12:00pm

Place

Shirehall

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 7 years

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Shrewsbury:-Provision-of-services-to-the-community./E5K2335YZ2>

To respond to this opportunity, please click here:

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GO Reference: GO-202452-PRO-25926713

VI.4) Procedures for review

VI.4.1) Review body

Shropshire Council

Shirehall

Shrewsbury

SY2 6ND

Telephone

+44 1743252992

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Shropshire Council

Shirehall, Abbey Foregate

Shrewsbury

SY2 6ND

Email

procurement@shropshire.gov.uk

Country

United Kingdom

Internet address

www.shropshire.gov.uk

VI.4.4) Service from which information about the review procedure may be obtained

Shropshire Council

Shirehall, Abbey Foregate

Shrewsbury

SY2 6ND

Email

procurement@shropshire.gov.uk

Country

United Kingdom

Internet address

www.shropshire.gov.uk