This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/014212-2025

Award

# Diagnostic and Operational Gathering Tool

Kingston University Higher Education Corporation

UK6: Contract award notice - Procurement Act 2023 - view information about notice types
Notice identifier: 2025/S 000-014212
Procurement identifier (OCID): ocds-h6vhtk-04faeb (view related notices)
Published 10 April 2025, 10:48am

## Scope

### Reference

CPU-23-KU-ST-875-TE-2025

### Description

Diagnostic and Operational Gathering Tool with the ability to auto repair hardware issues

## Contract 1. Diagnostic and Operational Gathering Tool

## Supplier

- [Nexthink SA](#)

## Contract value

- £233,220 excluding VAT

- £279,864 including VAT

Above the relevant threshold

## Award decision date

10 April 2025

## Standstill period

- End: 23 April 2025

- 8 working days

## Earliest date the contract will be signed

25 April 2025

## Contract dates (estimated)

- 5 May 2025 to 6 May 2028

- 3 years, 2 days

## Main procurement category

Services

## Options

The right to additional purchases while the contract is valid.

The University has the option to extend the Software Licence under the terms of the current Agreement by making reference to the Agreement in a valid purchase order.

## CPV classifications

- 48000000 - Software package and information systems

- 48332000 - Scheduling software package

- 50312600 - Maintenance and repair of information technology equipment

# Procedure

## Procedure type

Direct award

# Supplier

## Nexthink SA

- Public Procurement Organisation Number: PCRQ-8343-HBYD

Centre Malley Lumières

Prilly

1008

Switzerland

Email: sales-operations@nexthink.com

Website: https://nexthink.com/en

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Diagnostic and Operational Gathering Tool

---

## Contracting authority

### Kingston University Higher Education Corporation

- UK Register of Learning Providers (UKPRN number): 10003678

Holmwood House Grove Crescent

Kingston upon Thames

KT1 2EE

United Kingdom

Contact name: Tina Etumnu

Telephone: 02084174249

Email: procurement@kingston.ac.uk

Region: UKI63 - Merton, Kingston upon Thames and Sutton

Organisation type: Public authority - sub-central government