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Contract

UKRI-5642 Service Contract for Polara Transmission Electron Microscopes

UK Research & Innovation (UKRI)

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-014208

Procurement identifier (OCID): ocds-h6vhtk-060e94 ([view related notices](#))

Published 17 February 2026, 11:27am

Scope

Reference

UKRI-5642

Description

The Medical Research Council (MRC) have appointed a supplier to provide a service contract for two Polara transmission electron microscopes, a Tecnai Spirit and a Tecnai F20 transmission electron microscope for a period of 3 years.

Contract 1. UKRI-5642 Service Contract for Polara Transmission Electron Microscopes

Supplier

- ISS Group Services Ltd

Contract value

- £215,245 excluding VAT
- £258,294 including VAT

Above the relevant threshold

Date signed

6 February 2026

Contract dates

- 7 February 2026 to 31 December 2028
- 2 years, 10 months, 22 days

Main procurement category

Services

CPV classifications

- 50000000 - Repair and maintenance services

- 38511200 - Transmission electron microscope

Contract locations

- UKH12 - Cambridgeshire CC

Justification for not setting key performance indicators

Not applicable

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - technical reasons

The original manufacturer for the Polara's has stopped providing service contracts for this equipment. ISS Group are now the only supplier with the technical capability and access to parts required to provide a service contract for this equipment.

Supplier

ISS Group Services Ltd

- Public Procurement Organisation Number: PBQM-5421-TVXW

Unit B2, Greenside Way, Greengate Ind. Estate, Middleton

Manchester

M24 1SW

United Kingdom

Email: services@iss-group.co.uk

Region: UKD37 - Greater Manchester North East

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. UKRI-5642 Service Contract for Polara Transmission Electron Microscopes

Contracting authority

UK Research & Innovation (UKRI)

- Public Procurement Organisation Number: PDQJ-7126-JDHG

Polaris House

Swindon, Wiltshire

SN2 1FL

United Kingdom

Contact name: MRC Procurement

Telephone: +441793442000

Email: mrcprocurement@ukri.org

Website: <https://www.ukri.org/>

Region: UKK14 - Swindon

Organisation type: Public authority - central government