

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/014186-2024>

Contract

SU243(23) Security Operations Centre, Managed Services

Swansea University

F03: Contract award notice

Notice identifier: 2024/S 000-014186

Procurement identifier (OCID): ocds-h6vhtk-0403ce

Published 2 May 2024, 11:54am

Section I: Contracting authority

I.1) Name and addresses

Swansea University

Procurement Office, Swansea University, Singleton Park

Swansea

SA2 8PP

Email

procurement@swansea.ac.uk

Telephone

+44 1792602779

Country

United Kingdom

NUTS code

UKL18 - Swansea

Internet address(es)

Main address

<https://www.swansea.ac.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0345

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

SU243(23) Security Operations Centre, Managed Services

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Swansea University is currently undergoing a major investment in its technical infrastructure. The university is seeking a Managed Security Operations Centre (mSOC) as part of its strategic initiative to build strong proactive measures 24/7 to prevent, detect and quickly respond to security incidents, cyber threats and risks. An mSOC will provide advanced threat detection and response capabilities, help the University meet compliance requirements, and provide a cost-effective solution for managing security operations. Additionally, an mSOC will assist in incident response planning, further enhancing the University's security posture. The University has allocated a budget of approximately 170,000.00 GBP annually, excluding VAT, for this service. The contract will be for an initial 2 years with an option to extend for a further 2 years on an annual basis (1+1).

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Swansea University is currently undergoing a major investment in its technical

infrastructure. The university is seeking a Managed Security Operations Centre (mSOC) as part of its strategic initiative to build strong proactive measures 24/7 to prevent, detect and quickly respond to security incidents, cyber threats and risks. An mSOC will provide advanced threat detection and response capabilities, help the University meet compliance requirements, and provide a cost-effective solution for managing security operations. Additionally, an mSOC will assist in incident response planning, further enhancing the University's security posture. The University has allocated a budget of approximately 170,000.00 GBP annually, excluding VAT, for this service. The contract will be for an initial 2 years with an option to extend for a further 2 years on an annual basis (1+1).

II.2.5) Award criteria

Quality criterion - Name: Initiation / Weighting: 6%

Quality criterion - Name: Administration / Weighting: 3%

Quality criterion - Name: Configuration / Weighting: 5%

Quality criterion - Name: Operations / Weighting: 2%

Quality criterion - Name: Alerts / Weighting: 2%

Quality criterion - Name: Integration / Weighting: 3%

Quality criterion - Name: Log Data Analysis / Weighting: 3%

Quality criterion - Name: Correlation / Weighting: 5%

Quality criterion - Name: Monitoring / Weighting: 5% & Pass/Fail

Quality criterion - Name: Compliance / Weighting: 3%

Quality criterion - Name: Intelligence Feeds / Weighting: 3%

Quality criterion - Name: Dashboard / Weighting: 3%

Quality criterion - Name: Portal / Weighting: 3%

Quality criterion - Name: Knowledge Base / Weighting: 5%

Quality criterion - Name: Reporting / Weighting: 6%

Quality criterion - Name: Data Retention / Weighting: 3%

Quality criterion - Name: Incident Response / Weighting: 7%

Quality criterion - Name: Sizing / Weighting: 3%

Quality criterion - Name: Team Composition and Skills / Weighting: 5%

Quality criterion - Name: Exit Plan / Weighting: 5%

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-028348](#)

Section V. Award of contract

Contract No

N/a

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

(WA Ref:141144)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom