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Contract

Temporary Agency Staff (Care Homes)

Anchor Hanover Group

F03: Contract award notice

Notice identifier: 2026/S 000-014161

Procurement identifier (OCID): ocids-h6vhtk-04cf4d

Published 17 February 2026, 10:29am

Section I: Contracting authority

I.1) Name and addresses

Anchor Hanover Group

2 Godwin Street

Bradford

BD1 2ST

Contact

Alexander Holdsworth

Email

procurement@anchor.org.uk

Country

United Kingdom

Region code

UKE41 - Bradford

National registration number

7843

Internet address(es)

Main address

<https://www.anchor.org.uk/>

Buyer's address

<https://www.anchor.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Temporary Agency Staff (Care Homes)

Reference number

C8840

II.1.2) Main CPV code

- 79620000 - Supply services of personnel including temporary staff

II.1.3) Type of contract

Services

II.1.4) Short description

Temporary Agency Staff (Care Homes)

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £50,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE41 - Bradford

II.2.4) Description of the procurement

Anchor Hanover are looking for an outsourced partner to provide temporary staff across 121 Care Homes as and when required. Care Services- District Map is attached to the tender documents.

This tender is for a Neutral Vendor only solution and NOT a Master Vendor or local

agencies. If you are a not a Neutral vendor, then please feel free to contact your preferred Neutral Vendor to partner with.

The ITT will be one lot only and will cover the following roles:

- Healthcare Assistant
- Team Leaders
- Housekeeper
- All Catering roles.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-000938](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 January 2026

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Retinue Solutions Limited

5th Floor, 4 Coleman Street, London

London

EC2R 5AR

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

National registration number

07664187

Internet address

<http://www.retinue-solutions.com>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £50,000,000

Lowest offer: £50,000,000 / Highest offer: £51,000,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Leeds Combined Court Centre

1 Oxford Row

Leeds

LS1 3BG

Country

United Kingdom