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Contract

## **IT Digital Partner Framework**

Westminster City Council  
Royal Borough of Kensington and Chelsea

F03: Contract award notice

Notice identifier: 2021/S 000-014124

Procurement identifier (OCID): ocds-h6vhtk-02be9f

Published 21 June 2021, 10:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Westminster City Council

64, Victoria Street

London

SW1E 6QP

#### **Email**

[rsharma1@westminster.gov.uk](mailto:rsharma1@westminster.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKI32 - Westminster

#### **Internet address(es)**

Main address

[www.westminster.gov.uk](http://www.westminster.gov.uk)

### **I.1) Name and addresses**

Royal Borough of Kensington and Chelsea

Hornton Street,

London

#### **Contact**

Ravi Sharma

#### **Email**

[rsharma1@westminster.gov.uk](mailto:rsharma1@westminster.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKI33 - Kensington & Chelsea and Hammersmith & Fulham

#### **Internet address(es)**

Main address

[www.rbkc.gov.uk](http://www.rbkc.gov.uk)

### **I.2) Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

### **I.4) Type of the contracting authority**

Regional or local authority

## **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

IT Digital Partner Framework

#### **II.1.2) Main CPV code**

- 72266000 - Software consultancy services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Westminster City Council ("the Authority") has appointed nine strategic partners on to its Digital Partner Framework. The strategic partners will help deliver the Authorities digital roadmap, support strategic outcomes delivery and episodic provision of resources to meet the council's requirements.

The framework comprises of 7 lots ;

Lot 1 - Smartcity technologies

Lot 2 - Microsoft Dynamics CRM

Lot 3 - User Centred Design and Digital

Lot 4 - Web technologies (Drupal) specialist

Lot 5 - Application Development and Integration

Lot 6 - Cyber Security

Lot 7 - General covering lots 1-6 open only to Large Scale Enterprise's (Lot 1-6 SME's only)

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £10,000,000

## **II.2) Description**

### **II.2.1) Title**

Smart City Technologies

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 32000000 - Radio, television, communication, telecommunication and related equipment
- 48000000 - Software package and information systems
- 65000000 - Public utilities
- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKI32 - Westminster

Main site or place of performance

London

### **II.2.4) Description of the procurement**

Provision of Smartcity technologies, resource capabilities and the delivery of Smartcity technologies solutions. Ad hoc provision of resources to augment existing council team.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

The option to extend the contract for a further 24 months at the end of the initial term

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Microsoft Dynamics

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 48780000 - System, storage and content management software package
- 72000000 - IT services: consulting, software development, Internet and support
- 72266000 - Software consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKI32 - Westminster

Main site or place of performance

London

### **II.2.4) Description of the procurement**

Provision of Microsoft Dynamics capabilities, developers, CRM consultants and other CRM related products, resources and outcomes.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

The option to extend the contract for a further 24 months at the end of the initial term

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

User Centred Design and Digital Delivery

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

### **II.2.3) Place of performance**

NUTS codes

- UKI32 - Westminster

### **II.2.4) Description of the procurement**

Provision of Service Design and User Research specialists to work with the teams responsible for delivering services to define the problems (engaging fully with users) before moving to solutions.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

The option to extend the contract for a further 24 months at the end of the initial term

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Drupal based Web Technologies

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 72212222 - Web server software development services
- 72413000 - World wide web (www) site design services
- 72415000 - World wide web (www) site operation host services

### **II.2.3) Place of performance**

NUTS codes

- UKI32 - Westminster

### **II.2.4) Description of the procurement**

Provision of website design capabilities, digital delivery capabilities in line with Government Digital Service (GDS) digital by default service standards. Provision of dev-ops capabilities, drupal developers, service designers, UX developers and designers. Provision of end to end user journeys, accessibility testing and support.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

The option to extend the contract for a further 24 months at the end of the initial term

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Application Development and Integration

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 48200000 - Networking, Internet and intranet software package
- 72212215 - Networking developers software development services
- 72422000 - Internet or intranet server application development services

### **II.2.3) Place of performance**

NUTS codes

- UKI32 - Westminster

### **II.2.4) Description of the procurement**

Provision of integration of systems with CRM and other relevant systems to read and update key information. There is also a need to be able to create new applications to support emerging business requirements or strategic capabilities.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

The option to extend the contract for a further 24 months at the end of the initial term

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Cyber Security

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 48730000 - Security software package
- 48732000 - Data security software package
- 72212732 - Data security software development services

### **II.2.3) Place of performance**

NUTS codes

- UKI32 - Westminster

### **II.2.4) Description of the procurement**

The provision of cyber security capabilities, vulnerability detection and testing, penetration testing and adoption of NCSC standards.

Data protection, data management and information security capabilities, management and consultancies.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

The option to extend the contract for a further 24 months at the end of the initial term

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

General Lot

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

### **II.2.3) Place of performance**

NUTS codes

- UKI32 - Westminster

### **II.2.4) Description of the procurement**

Provision of consultancy services, software development, service design, ICT project and programme management, information security capabilities, IT networking, software development and optimisation; EUC, dev-ops, UX, third party integration provider.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: Yes

Description of options

The option to extend the contract for a further 24 months at the end of the initial term

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 237-586934](#)

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## **Section V. Award of contract**

### **Lot No**

1

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Perform Green Ltd

CHELTENHAM

Country

United Kingdom

NUTS code

- UKK13 - Gloucestershire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,428,571

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## **Section V. Award of contract**

### **Lot No**

2

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

CODEC-DSS LTD

Belfast

Country

United Kingdom

NUTS code

- UKN06 - Belfast

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,428,571

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## **Section V. Award of contract**

### **Lot No**

3

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Nudge Digital Limited

Watford

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,428,571

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## **Section V. Award of contract**

### **Lot No**

4

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

ZOOCHA LIMITED

HERTFORD

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,428,571

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## **Section V. Award of contract**

### **Lot No**

5

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

HeadChannel Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,428,571

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## **Section V. Award of contract**

### **Lot No**

6

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Actica Consulting Ltd

Guilford

Country

United Kingdom

NUTS code

- UKJ2 - Surrey, East and West Sussex

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,428,571

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## **Section V. Award of contract**

### **Lot No**

7

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Infosys Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £476,190

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## **Section V. Award of contract**

### **Lot No**

7

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Netcompany UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £476,190

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## **Section V. Award of contract**

### **Lot No**

7

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

25 May 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Version 1 Solutions Limited

Redditch

Country

United Kingdom

NUTS code

- UKG12 - Worcestershire

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £476,190

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Procurement Services, Westminster City Council

SW1E 6QP

London

Country

United Kingdom