

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/014118-2024>

Tender

Digital Partner to Deliver Combined Web and App Estate

Sovereign Housing Asscoation

F02: Contract notice

Notice identifier: 2024/S 000-014118

Procurement identifier (OCID): ocds-h6vhtk-0424ef

Published 1 May 2024, 4:19pm

Section I: Contracting authority

I.1) Name and addresses

Sovereign Housing Asscoation

Sovereign House, Basing View

Basingstoke

RG21 4fa

Contact

James AKinwale

Email

james.akinwale@sovereign.org.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.sovereign.org.uk/>

Buyer's address

<https://in-tendhost.co.uk/sovereign.aspx/Home>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/sovereign.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Partner to Deliver Combined Web and App Estate

Reference number

Sovereign Tender 0046

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

SNG is seeking a qualified partner to assist with the development, maintenance, and continuous improvement of our website estate. This includes consolidating websites, launching a native app, ensuring high uptime and security, and providing ongoing digital consultancy services. Project Scope: This project encompasses several key objectives: 1. Deliver continuous improvement of former Sovereign web estate, which is built on headless architecture utilising Kontent AI, deployed via Microsoft Azure and .Net Core 2. Provide 24/7 365 Uptime and Threat Monitoring for the SNG Website Estate 3. Work with us to consolidate legacy websites onto a single SNG Domain which will be followed by continuous service improvement 4. Develop, Launch and provide continuous Improvement of a Native App – using Kontent.AI as the CMS 5. Provide Digital Consultancy, covering items such as SEO, UX and Strategy which optimizes our overall digital experience for our customers. 6. Transact Kontent.AI and assoc

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

SNG is seeking a qualified partner to assist with the development, maintenance, and continuous improvement of our website estate. This includes consolidating websites, launching a native app, ensuring high uptime and security, and providing ongoing digital consultancy services. Project Scope: This project encompasses several key objectives: 1. Deliver continuous improvement of former Sovereign web estate, which is built on headless architecture utilising Kontent AI, deployed via Microsoft Azure and .Net Core 2. Provide 24/7 365 Uptime and Threat Monitoring for the SNG Website Estate 3. Work with

us to consolidate legacy websites onto a single SNG Domain which will be followed by continuous service improvement 4. Develop, Launch and provide continuous Improvement of a Native App – using Kontent.AI as the CMS 5. Provide Digital Consultancy, covering items such as SEO, UX and Strategy which optimizes our overall digital experience for our customers. 6. Transact Kontent.AI and associated digital software licensing.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £4,200,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

..

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-036530](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

7 June 2024

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

7 June 2024

Local time

12:00pm

Place

Intend

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Sovereign Network Group

Basingstoke

Country

United Kingdom