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Contract

Unified Communications Maintenance

East Ayrshire Council

F03: Contract award notice

Notice identifier: 2024/S 000-014110

Procurement identifier (OCID): ocds-h6vhtk-02ed16

Published 1 May 2024, 4:08pm

Section I: Contracting authority

I.1) Name and addresses

East Ayrshire Council

Corporate Procurement Team, London Road HQ

Kilmarnock

KA3 7BU

Contact

Lesley McLean

Email

procurement@east-ayrshire.gov.uk

Telephone

+44 1563576000

Country

United Kingdom

NUTS code

UKM93 - East Ayrshire and North Ayrshire mainland

Internet address(es)

Main address

<http://www.east-ayrshire.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00223

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Unified Communications Maintenance

Reference number

PS-24-46

II.1.2) Main CPV code

- 75000000 - Administration, defence and social security services

II.1.3) Type of contract

Services

II.1.4) Short description

Support and Maintenance of the following:

ASC - Voice Recording (hosted within the virtualised environment)

Softcom - Analytics (hosted within the virtualised environment)

Mediatrix - a maximum of 100 Analogue Gateways

Applications hosted within the virtualised environment:

OpenScape Voice

OpenScape Contact Centre

Xpressions

Deployment and Licencing Server

OpenScape 4000

Openscape Contact Centre

Deployment and Licencing Server

Direct Award from CCS RM6116 Network Services 3 Framework

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £275,000

II.2) Description

II.2.2) Additional CPV code(s)

- 32412000 - Communications network
- 32412100 - Telecommunications network

II.2.3) Place of performance

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

II.2.4) Description of the procurement

Direct Award from CCS RM6116 Network Services 3 Framework for:

Support and Maintenance of the following:

ASC - Voice Recording (hosted within the virtualised environment)

Softcom - Analytics (hosted within the virtualised environment)

Mediatrix - a maximum of 100 Analogue Gateways

Applications hosted within the virtualised environment:

OpenScape Voice

OpenScape Contact Centre

Xpressions

Deployment and Licencing Server

OpenScape 4000

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-032820](#)

Section V. Award of contract

Contract No

PS-24-46

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Unify Holding UK 1 Limited

Second Floor , Mid City Place, 71 High Holborn

London

WC1V 6EA

Email

cmg@mitel.com

Telephone

+44 7711877478

Country

United Kingdom

NUTS code

- UKI - London

National registration number

14811050

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £275,000

Total value of the contract/lot: £275,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:765083)

VI.4) Procedures for review

VI.4.1) Review body

Kilmarnock Sheriff Court

St Marnocks Street

Kilmarnock

KA1 1ED

Email

enquiries@scotcourts.gov.uk

Country

United Kingdom