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Contract

## **Unified Communications Maintenance**

East Ayrshire Council

F03: Contract award notice

Notice identifier: 2024/S 000-014110

Procurement identifier (OCID): ocds-h6vhtk-02ed16

Published 1 May 2024, 4:08pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

East Ayrshire Council

Corporate Procurement Team, London Road HQ

Kilmarnock

KA3 7BU

#### **Contact**

Lesley McLean

#### **Email**

[procurement@east-ayrshire.gov.uk](mailto:procurement@east-ayrshire.gov.uk)

#### **Telephone**

+44 1563576000

**Country**

United Kingdom

**NUTS code**

UKM93 - East Ayrshire and North Ayrshire mainland

**Internet address(es)**

Main address

<http://www.east-ayrshire.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00223](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00223)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Unified Communications Maintenance

Reference number

PS-24-46

#### **II.1.2) Main CPV code**

- 75000000 - Administration, defence and social security services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Support and Maintenance of the following:

ASC - Voice Recording (hosted within the virtualised environment)

Softcom - Analytics (hosted within the virtualised environment)

Mediatrix - a maximum of 100 Analogue Gateways

Applications hosted within the virtualised environment:

OpenScape Voice

OpenScape Contact Centre

Xpressions

Deployment and Licencing Server

OpenScape 4000

Openscape Contact Centre

Deployment and Licencing Server

Direct Award from CCS RM6116 Network Services 3 Framework

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £275,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 32412000 - Communications network
- 32412100 - Telecommunications network

### **II.2.3) Place of performance**

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

### **II.2.4) Description of the procurement**

Direct Award from CCS RM6116 Network Services 3 Framework for:

Support and Maintenance of the following:

ASC - Voice Recording (hosted within the virtualised environment)

Softcom - Analytics (hosted within the virtualised environment)

Mediatrix - a maximum of 100 Analogue Gateways

Applications hosted within the virtualised environment:

OpenScape Voice

OpenScape Contact Centre

Xpressions

Deployment and Licencing Server

OpenScape 4000

## **II.2.5) Award criteria**

Price

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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# **Section IV. Procedure**

## **IV.1) Description**

### **IV.1.1) Type of procedure**

Open procedure

### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

## **IV.2) Administrative information**

### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-032820](#)

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## **Section V. Award of contract**

### **Contract No**

PS-24-46

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Unify Holding UK 1 Limited

Second Floor , Mid City Place, 71 High Holborn

London

WC1V 6EA

Email

[cmg@mitel.com](mailto:cmg@mitel.com)

Telephone

+44 7711877478

Country

United Kingdom

NUTS code

- UKI - London

National registration number

14811050

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £275,000

Total value of the contract/lot: £275,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:765083)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kilmarnock Sheriff Court

St Marnocks Street

Kilmarnock

KA1 1ED

Email

[enquiries@scotcourts.gov.uk](mailto:enquiries@scotcourts.gov.uk)

Country

United Kingdom