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Tender

## **SOL - Advocacy Services 2025**

Solihull MBC

F02: Contract notice

Notice identifier: 2025/S 000-014086

Procurement identifier (OCID): ocds-h6vhtk-050004

Published 9 April 2025, 4:23pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Solihull MBC

Council House, Manor Square

Solihull

B91 3QB

#### **Email**

[procteam@solihull.gov.uk](mailto:procteam@solihull.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKG32 - Solihull

#### **Internet address(es)**

Main address

<http://www.solihull.gov.uk>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://www.csw-jets.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://www.csw-jets.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

SOL - Advocacy Services 2025

Reference number

SOL - 21675

#### **II.1.2) Main CPV code**

- 75300000 - Compulsory social security services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

SMBC requires Advocacy Services to cover; NHS Complaints Advocacy Independent Mental Capacity Advocacy (IMCA), Deprivation of Liberty Safeguarding (DoLS) and Responsible Persons Representative (RPR) Independent Mental Health Advocacy (IMHA) Care Act Advocacy Parents' Advocacy The Advocacy Service will promote the independence of people with support needs and enable them to enjoy an active and fulfilled life through the provision of services that minimise social exclusion and promotes good health and independence.

#### **II.1.5) Estimated total value**

Value excluding VAT: £4,211,861.59

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85320000 - Social services

#### **II.2.3) Place of performance**

NUTS codes

- UKG32 - Solihull

Main site or place of performance

Solihull MBC

#### **II.2.4) Description of the procurement**

Advocacy services provide an important service for people who would otherwise be unable to represent their own interests effectively, often with regard to the care that they receive. The service increases the likelihood of the person getting an outcome that they desire from their care, helping to support person-centred care. Councils have a number of statutory duties to provide advocacy services for people who meet specific criteria set out in various pieces of legislation, meaning that a range of individuals are eligible for statutory advocacy services. These duties are set out in the Care Act 2014, Health and Social Care Act 2012, Mental Capacity Act 2005 and the Mental Health Act 1983. These services are broken down into: Care Act Advocacy, Independent Mental Capacity Advocacy (IMCA), Independent Mental Health Advocacy (IMHA), NHS Complaints Advocacy, Deprivation of Liberty Safeguarding (DoLS) and Responsible Persons Representative (RPR), Parents' Advocacy. The aim of the services is to help individuals who lack either the capacity or the access to information to express their views and be represented in key decision-making processes. The services do not provide advice but serve to give individuals the tools to make informed decisions where possible, in some cases non-instructed advocacy may be necessary where the advocate seeks to act in the best interests of an individual. The Adults Statutory Advocacy and Parents' Advocacy are not the only advocacy services which exist in the borough and will be required to collaborate with other advocacy services. Currently, a non-statutory advocacy service is available within Brooklands Hospital, which the provider will be required to liaise with in order to ensure people eligible for IMHA are receiving the service. Additionally, children's advocacy services are contracted by SMBC Children's Social Care with links required to identify individuals who will become or are eligible for the services provided in this contract.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £2,339,923.1

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 October 2025

End date

30 September 2030

This contract is subject to renewal

Yes

Description of renewals

The contract term is anticipated to run for 5 years from 1st October 2025 to 30th September 2030, with an option to extend for up to 4 years, to no later than 30th September 2034.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

All participating suppliers are required to register on Solihull Metropolitan Borough Council's E-Tendering and Contract Management System (CSW-JETS), by visiting the website: <https://in-tendhost.co.uk/csw-jets> . The selection of shortlisted suppliers for the tender stage will depend upon evaluation and scoring of the details provided in and with the Pre-Qualification Questionnaire submission. Please note that you will be unable to submit your questionnaire on the e-tendering system after the stated deadline and questionnaires will not be accepted in any other way.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

9 May 2025

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

9 May 2025

Local time

12:00pm

Place

Solihull MBC

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

PRU

London

Country

United Kingdom