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Tender

SOL - Advocacy Services 2025

Solihull MBC

F02: Contract notice

Notice identifier: 2025/S 000-014086

Procurement identifier (OCID): ocds-h6vhtk-050004

Published 9 April 2025, 4:23pm

Section I: Contracting authority

I.1) Name and addresses

Solihull MBC

Council House, Manor Square

Solihull

B91 3QB

Email

procteam@solihull.gov.uk

Country

United Kingdom

NUTS code

UKG32 - Solihull

Internet address(es)

Main address

<http://www.solihull.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://www.csw-jets.co.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<http://www.csw-jets.co.uk>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SOL - Advocacy Services 2025

Reference number

SOL - 21675

II.1.2) Main CPV code

- 75300000 - Compulsory social security services

II.1.3) Type of contract

Services

II.1.4) Short description

SMBC requires Advocacy Services to cover; NHS Complaints Advocacy Independent Mental Capacity Advocacy (IMCA), Deprivation of Liberty Safeguarding (DoLS) and Responsible Persons Representative (RPR) Independent Mental Health Advocacy (IMHA) Care Act Advocacy Parents' Advocacy The Advocacy Service will promote the independence of people with support needs and enable them to enjoy an active and fulfilled life through the provision of services that minimise social exclusion and promotes good health and independence.

II.1.5) Estimated total value

Value excluding VAT: £4,211,861.59

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85320000 - Social services

II.2.3) Place of performance

NUTS codes

- UKG32 - Solihull

Main site or place of performance

Solihull MBC

II.2.4) Description of the procurement

Advocacy services provide an important service for people who would otherwise be unable to represent their own interests effectively, often with regard to the care that they receive. The service increases the likelihood of the person getting an outcome that they desire from their care, helping to support person-centred care. Councils have a number of statutory duties to provide advocacy services for people who meet specific criteria set out in various pieces of legislation, meaning that a range of individuals are eligible for statutory advocacy services. These duties are set out in the Care Act 2014, Health and Social Care Act 2012, Mental Capacity Act 2005 and the Mental Health Act 1983. These services are broken down into:

- Care Act Advocacy
- Independent Mental Capacity Advocacy (IMCA)
- Independent Mental Health Advocacy (IMHA)
- NHS Complaints Advocacy
- Deprivation of Liberty Safeguarding (DoLS) and Responsible Persons Representative (RPR)
- Parents' Advocacy

The aim of the services is to help individuals who lack either the capacity or the access to information to express their views and be represented in key decision-making processes. The services do not provide advice but serve to give individuals the tools to make informed decisions where possible, in some cases non-instructed advocacy may be necessary where the advocate seeks to act in the best interests of an individual. The Adults Statutory Advocacy and Parents' Advocacy are not the only advocacy services which exist in the borough and will be required to collaborate with other advocacy services. Currently, a non-statutory advocacy service is available within Brooklands Hospital, which the provider will be required to liaise with in order to ensure people eligible for IMHA are receiving the service. Additionally, children's advocacy services are contracted by SMBC Children's Social Care with links required to identify individuals who will become or are eligible for the services provided in this contract.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,339,923.1

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 October 2025

End date

30 September 2030

This contract is subject to renewal

Yes

Description of renewals

The contract term is anticipated to run for 5 years from 1st October 2025 to 30th September 2030, with an option to extend for up to 4 years, to no later than 30th September 2034.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

All participating suppliers are required to register on Solihull Metropolitan Borough Council's E-Tendering and Contract Management System (CSW-JETS), by visiting the website: <https://in-tendhost.co.uk/csw-jets> . The selection of shortlisted suppliers for the tender stage will depend upon evaluation and scoring of the details provided in and with the Pre-Qualification Questionnaire submission. Please note that you will be unable to submit your questionnaire on the e-tendering system after the stated deadline and questionnaires will not be accepted in any other way.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

9 May 2025

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

9 May 2025

Local time

12:00pm

Place

Solihull MBC

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

PRU

London

Country

United Kingdom