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Award

Licensing and Support of the Police Records Management System

Police & Crime Commissioner for Merseyside & Chief Constable for Merseyside

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-014061

Procurement identifier (OCID): ocids-h6vhtk-04ffef

Published 9 April 2025, 3:47pm

Scope

Description

1 year contract extension for the licensing and support of the Police Record Management System by Niche Technology. This is hosted by Merseyside Police as part of the West Coast Collaboration consisting of Cheshire, Dyfed Powys, Merseyside and North Wales. Record Management application running many of the operational processes of each police force.

Niche Technology own and license the software and are the only suppliers of the license, its support and associated development.

The total contract value is split proportionately across all four participating police forces.

Contract 1

Supplier

- [NICHE TECHNOLOGY UK LIMITED](#)

Contract value

- £1,155,307 including VAT

Above the relevant threshold

Earliest date the contract will be signed

9 April 2025

Contract dates (estimated)

- 10 April 2025 to 9 April 2026
- Possible extension to 10 April 2026
- 1 year, 1 day

Description of possible extension:

Niche RMS is the most established record management system in Policing and is critical to the continuity of police operations across four police forces.

Main procurement category

Services

CPV classifications

- 79996100 - Records management

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - intellectual property or exclusive rights
- Single supplier - technical reasons
- Additional or repeat goods, services or works - extension or partial replacement

Niche Technology UK Ltd own and license the software and are the only supplier of the license, its support and associated development.

Supplier

NICHE TECHNOLOGY UK LIMITED

- Companies House: 05122974
- Public Procurement Organisation Number: PTWD-1456-LNVJ

Azets, Wynyard Park House Wynyard Avenue

Stockton-On-Tees

TS22 5TB

United Kingdom

Email: proposals@nicherms.com

Website: <http://www.nicherms.com>

Region: UKC11 - Hartlepool and Stockton-on-Tees

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Police & Crime Commissioner for Merseyside & Chief Constable for Merseyside

- Public Procurement Organisation Number: PBLY-7223-BPGL

Merseyside Police Headquarters

Liverpool

L3 3AN

United Kingdom

Email: procurement@merseyside.police.uk

Region: UKD72 - Liverpool

Organisation type: Public authority - sub-central government