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Award

EEAST - General Maintenance & Handyman Services

East of England Ambulance Service NHS Trust

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-014036

Procurement identifier (OCID): ocds-h6vhtk-05e5be ([view related notices](#))

Published 16 February 2026, 5:03pm

Scope

Reference

24-T26

Description

The East of England Ambulance Service NHS Trust (“the Contracting Authority”) is looking to appoint two (2) Suppliers who will be able to meet our requirements to provide a reactive general maintenance and handyman service across the estate.

General maintenance work is normally non urgent and the types of jobs that will be required are unblocking toilets, repairing, or replacing door closures, putting up notice boards or removing them, hanging doors, assembling furniture or moving furniture, replacing lightbulbs, minor repairs to estate etc.

This tender is split into two (2) Lots as detailed below.

Lot 1. North

Description

This Lot covers Norfolk, Suffolk & Cambridgeshire

For the provision of provide a reactive general maintenance and handyman service across the estate. General maintenance work is normally non urgent and the types of jobs that will be required are unblocking toilets, repairing, or replacing door closures, putting up notice boards or removing them, hanging doors, assembling furniture or moving furniture, replacing lightbulbs, minor repairs to estate etc.

Lot 2. South

Description

This Lot covers Bedfordshire, Hertfordshire & Essex.

For the provision of provide a reactive general maintenance and handyman service across the estate. General maintenance work is normally non urgent and the types of jobs that will be required are unblocking toilets, repairing, or replacing door closures, putting up notice boards or removing them, hanging doors, assembling furniture or moving furniture, replacing lightbulbs, minor repairs to estate etc.

Contract 1. EEAST - General Maintenance & Handyman Services

Lots

Lot 1. North

Lot 2. South

Suppliers (2)

- Hollmark Ltd
- Norse Group Services Limited

Contract value

- £2,000,000 excluding VAT
- £2,400,000 including VAT

Above the relevant threshold

Award decision date

16 February 2026

Date assessment summaries were sent to tenderers

16 February 2026

Standstill period

- End: 25 February 2026

- 8 working days

Earliest date the contract will be signed

27 February 2026

Contract dates (estimated)

- 15 March 2026 to 14 March 2029
- Possible extension to 14 March 2031
- 5 years

Description of possible extension:

three (3) year contract with the option to extend for two (2) x further periods of twelve (12) months

Main procurement category

Works

Options

The right to additional purchases while the contract is valid.

three (3) year contract with the option to extend for two (2) x further periods of twelve (12) months

CPV classifications

- 45210000 - Building construction work

Information about tenders

Lot 1. North

- 3 tenders received
- 3 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 2 suppliers awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Lot 2. South

- 4 tenders received
- 4 tenders assessed in the final stage:
 - 4 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 2 suppliers awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Suppliers

Hollmark Ltd

- Companies House: 04899166

Unit 2 Falcon Park

Basildon

SS14 3AL

United Kingdom

Email: isabella@hollmark.co.uk

Region: UKH37 - Essex Thames Gateway

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. EEAST - General Maintenance & Handyman Services

Norse Group Services Limited

- Companies House: 09094748

280 Fifers Lane

Norwich

NR6 6EQ

United Kingdom

Email: bids@norsegroup.co.uk

Region: UKH15 - Norwich and East Norfolk

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. EEAST - General Maintenance & Handyman Services

Contracting authority

East of England Ambulance Service NHS Trust

- Public Procurement Organisation Number: PBNZ-4155-WXBZ

Whiting Way

Melbourn

SG8 6EN

United Kingdom

Contact name: Samantha King

Email: tenders@eastamb.nhs.uk

Website: <https://www.eastamb.nhs.uk/>

Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - central government