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Contract

Supply of Bus Shelters, Real Time Passenger Information Systems (RTPI) and Associated Services Y22030

Kent County Council (t/a KCS)

F03: Contract award notice

Notice identifier: 2023/S 000-014033

Procurement identifier (OCID): ocids-h6vhtk-037ec3

Published 17 May 2023, 12:04pm

Section I: Contracting authority

I.1) Name and addresses

Kent County Council (t/a KCS)

Head Office, 1 Abbey Wood Group, Kings Hill

West Malling

ME19 4YT

Contact

Miss Tamara Stevens

Email

csgprocurement@csltd.org.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.commercialservices.org.uk/>

Buyer's address

<http://www.commercialservices.org.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supply of Bus Shelters, Real Time Passenger Information Systems (RTPI) and Associated Services Y22030

Reference number

DN641231

II.1.2) Main CPV code

- 45213000 - Construction work for commercial buildings, warehouses and industrial buildings, buildings relating to transport

II.1.3) Type of contract

Works

II.1.4) Short description

The Framework Agreement will be split into two (2) LOTs;

LOT 1 – Bus Shelters and Associated Services

This LOT is for the supply of bus shelters, canopies and walkways

Associated services - may extend beyond the scope of the Services purchased and may include, but not be limited to;

- Branding
- Bus stop infrastructure
- Design and planning
- Sustainable products i.e. green roof/sedum options
- Electricity connections and wi-fi
- Managed service solution
- Installation
- Integration – with in situ shelters/RTPI
- Maintenance, cleaning and upkeep
- Project management
- Refurbishment of existing infrastructure

LOT 2 – Real Time Passenger Information Systems (RTPI) and Associated Services

Via this Framework Agreement Suppliers are to be able to offer a wide range of different displays suitable for

- Bus stops
- Bays

- Terminals
- Onboard vehicles
- Stations
- Vehicles
- Control rooms
- Smartphone apps
- Web applications

Associated services - may extend beyond the scope of the Services purchased and may include, but not be limited to;

- Bespoke options – offering complete design themes
- Branding
- Bus stop infrastructure
- Design and planning
- Electricity connections and wi-fi
- End user support
- Full managed service solutions
- Installation
- Integration– with in situ shelters/RTPI
- Project management
- Content information management
- Remote monitoring systems/data quality for reporting passenger information
- Training and consultancy

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £0.1 / Highest offer: £50,000,000 taken into consideration

II.2) Description

II.2.1) Title

Bus Shelters and Associated Services

Lot No

1

II.2.2) Additional CPV code(s)

- 44212321 - Bus shelters
- 45213000 - Construction work for commercial buildings, warehouses and industrial buildings, buildings relating to transport
- 45213315 - Bus-stop shelter construction work

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

This LOT is for the supply of bus shelters, canopies and walkways

- Bus shelters
- Bus stations
- Canopies and walkways
- Trolley and cycle shelters

Made from but not limited to the following materials:

- Aluminum

- Bamboo
- Eco-friendly
- Fabric
- Glazed
- Hardwood (FSC® Forest Stewardship Council Certified)
- Polycarbonate
- Stainless steel
- Timber
- Toughened glass
- 100% recycled plastic

Associated services - may extend beyond the scope of the Services purchased and may include, but not be limited to;

- Branding
- Bus stop infrastructure
- Design and planning
- Sustainable products i.e. green roof/sedum options
- Electricity connections and wi-fi
- Managed service solution
- Installation
- Integration – with in situ shelters/RTPI
- Maintenance, cleaning and upkeep
- Project management
- Refurbishment of existing infrastructure

II.2.5) Award criteria

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 35

Quality criterion - Name: Customer Service and Account Management / Weighting: 35

Quality criterion - Name: Industry Standards / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Real Time Passenger Information Systems (RTPI) and Associated Services

Lot No

2

II.2.2) Additional CPV code(s)

- 44212321 - Bus shelters
- 45213000 - Construction work for commercial buildings, warehouses and industrial buildings, buildings relating to transport
- 48813000 - Passenger information system
- 48813200 - Real-time passenger information system

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Real Time Passenger Information (RTPI) is a means of providing electronic travel information to users of public transport in “real time” via a range of sources. Enabling better journey planning, minimising delay and improving communities access to information on public transport.

Via this Framework Agreement Suppliers are to be able to offer a wide range of different displays suitable for

- Bus stops
- Bays
- Terminals
- Onboard vehicles
- Stations
- Vehicles
- Control rooms
- Smartphone apps
- Web applications

Technologies to be available to include but not limited to RGB/LED and LCD.

Each solution will be bespoke to the Customers needs, features to include voice announcement multi-languages, braille and text descriptions, boarding and exiting signals, maps, destination information, content information management.

Associated services - may extend beyond the scope of the Services purchased and may include, but not be limited to;

- Bespoke options – offering complete design themes
- Branding
- Bus stop infrastructure
- Design and planning

- Electricity connections and wi-fi
- End user support
- Full managed service solutions
- Installation
- Integration – with in situ shelters/RTPI
- Project management
- Content information management
- Remote monitoring systems/data quality for reporting passenger information
- Training and consultancy

Works Statement

This framework may include works. Any works agreed will be undertaken utilising standard JCT (Joint Contracts Tribunal) terms as agreed between the Supplier and Customer prior to the commencement of works.

II.2.5) Award criteria

Quality criterion - Name: Delivering the Framework Agreement / Weighting: 35

Quality criterion - Name: Customer Service and Account Management / Weighting: 35

Quality criterion - Name: Industry Standards / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-031083](#)

Section V. Award of contract

Contract No

Y22030

Lot No

1

Title

Bus Shelters and Associated Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 February 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Trueform Engineering Ltd

Middlesex

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

Y22030

Lot No

1

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 February 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bus Shelters Ltd

Vale Of Glam

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.1 / Highest offer: £25,000,000 taken into consideration

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Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Externiture Ltd

Thatcham

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

Y22030

Lot No

2

Title

Real Time Passenger Information Systems (RTPI) and Associated Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 February 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Vix Technology UK Ltd

Cambridge

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

Y22030

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 February 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

r2p UK Systems Ltd

West Sussex

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.1 / Highest offer: £25,000,000 taken into consideration

Section V. Award of contract

Contract No

Y22030

Lot No

2

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 February 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Spoken Ink Ltd, trading as Whoosh

London

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £0.1 / Highest offer: £25,000,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Commercial Services Kent Ltd

1 Abbey Wood Road

Kings Hill

ME19 4YT

Email

csgprocurement@csLtd.org.uk

Country

United Kingdom