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Contract

Multi-Provider Framework Agreement for the Provision of Pensions Administration Software Primarily in Support of the Local Government Pension Scheme (LGPS).

Norfolk County Council

Cheshire West and Chester Council (as Administering Authority of the Cheshire Pension Fund)

Kent County Council (as Administering Authority of the Kent Pension Fund)

Tameside Metropolitan Borough Council (as Administering Authority of the Greater Manchester Pension Fund)

Essex County Council (as Administering Authority of the Essex Pension Fund)

City of Bradford Metropolitan District Council (as Administering Authority of the West Yorkshire Pension Fund)

Northern Ireland Local Government Officers' Superannuation Committee (NILGOSC)

City of Wolverhampton Council (as Administering Authority of the West Midlands Pension Fund)

F03: Contract award notice

Notice identifier: 2025/S 000-014028

Procurement identifier (OCID): ocids-h6vhtk-047272

Published 9 April 2025, 3:13pm

Section I: Contracting authority

I.1) Name and addresses

Norfolk County Council

County Hall, Martineau Lane

Norwich

NR12DH

Contact

Julie Ward

Email

julie.ward@norfolk.gov.uk

Telephone

+44 1603224320

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.norfolk.gov.uk

I.1) Name and addresses

Cheshire West and Chester Council (as Administering Authority of the Cheshire Pension Fund)

Ellesmere Port

Email

pensions@cheshirewestandchester.gov.uk

Country

United Kingdom

Region code

UKD63 - Cheshire West and Chester

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.cheshirepensionfund.org

I.1) Name and addresses

Kent County Council (as Administering Authority of the Kent Pension Fund)

Maidstone

Email

pensions@kent.gov.uk

Country

United Kingdom

Region code

UKJ4 - Kent

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.kentpensionfund.co.uk>

Buyer's address

<https://www.kentpensionfund.co.uk>

I.1) Name and addresses

Tameside Metropolitan Borough Council (as Administering Authority of the Greater Manchester Pension Fund)

Droylsden

Email

mail@gmpf.org.uk

Country

United Kingdom

Region code

UKD3 - Greater Manchester

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.gmpf.org.uk

I.1) Name and addresses

Essex County Council (as Administering Authority of the Essex Pension Fund)

Chelmsford

Email

pensionenquiries@essex.gov.uk

Country

United Kingdom

Region code

UKH3 - Essex

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.essexpensionfund.co.uk>

I.1) Name and addresses

City of Bradford Metropolitan District Council (as Administering Authority of the West Yorkshire Pension Fund)

Bradford

Email

pensions@wypf.org.uk

Country

United Kingdom

Region code

UKE41 - Bradford

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.wypf.org.uk>

I.1) Name and addresses

Northern Ireland Local Government Officers' Superannuation Committee (NILGOSC)

Belfast

Email

info@nilgosc.org.uk

Country

United Kingdom

Region code

UKN06 - Belfast

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://nilgosc.org.uk>

I.1) Name and addresses

City of Wolverhampton Council (as Administering Authority of the West Midlands Pension Fund)

Wolverhampton

Email

pensionfundenquiries@wolverhampton.gov.uk

Country

United Kingdom

Region code

UKG39 - Wolverhampton

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.wmpfonline.com/pensionsportal

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Multi-Provider Framework Agreement for the Provision of Pensions Administration Software Primarily in Support of the Local Government Pension Scheme (LGPS).

Reference number

NCCT42948

II.1.2) Main CPV code

- 66523100 - Pension fund administration services

II.1.3) Type of contract

Services

II.1.4) Short description

Norfolk County Council (as Administering Authority of the Norfolk Pension Fund), on its own behalf and on behalf of Cheshire West and Chester Council (as Administering Authority of the Cheshire Pension Fund), Kent County Council (as Administering Authority of the Kent Pension Fund), Tameside Metropolitan Borough Council (as Administering Authority of the Greater Manchester Pension Fund), Essex County Council (as Administering Authority of the Essex Pension Fund), City of Bradford Metropolitan District Council (as Administering Authority of the West Yorkshire Pension Fund), Northern Ireland Local Government Officers' Superannuation Committee (NILGOSC), City of Wolverhampton Council (as Administering Authority of the West Midlands Pension Fund) have let a multi-provider framework agreement for the provision of Pensions Administration Software primarily in support of the Local Government Pension Scheme (LGPS) to be available to all LGPS Funds and other bodies as listed in this Contract Notice. There is no guarantee of business, but the expectation is that up to £300,000,000.00 could be procured against this Framework Agreement.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £300,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Norfolk County Council and the Authorities listed in this notice have let a multi-provider Framework Agreement for the provision of Pensions Administration Software primarily in support of the Local Government Pension Scheme (LGPS).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80%

Cost criterion - Name: Price / Weighting: 20%

II.2.11) Information about options

Options: No

II.2.14) Additional information

The value of the contract is not exact as this is a Framework Agreement there is no guarantee of business but the expectation is the £300,000,000.00 of business will go through the Framework

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-038288](#)

Section V. Award of contract

Contract No

NCCT42996

Lot No

1

Title

Pensions Administration Software

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 April 2025

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Civica UK Ltd

London

Country

United Kingdom

NUTS code

- UKI - London

Companies House

01628868

The contractor is an SME

No

V.2.3) Name and address of the contractor

Paymaster (1836) Limited t/a EQ Retirement Solutions (EQRS)

Crawley

Country

United Kingdom

NUTS code

- UKJ28 - West Sussex (North East)

Companies House

03249700

The contractor is an SME

No

V.2.3) Name and address of the contractor

Heywood Ltd

Altrincham

Country

United Kingdom

NUTS code

- UKD3 - Greater Manchester

Companies House

13174233

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £300,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Nplaw

Norwich

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The Public Contracts Regulations 2015 (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Proceedings must be brought within 30 days from the date of knowledge (the date on which the economic operator first knew or ought to have known that grounds for starting the proceedings had arisen) unless the Court considers that there is good reason for extending the period within which proceedings may be brought, in which case the Court may extend that period up to a maximum of 3 months from the date of knowledge.