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Planning

Provision of ITSM Solution

COLLEGE OF POLICING LIMITED

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-014024

Procurement identifier (OCID): ocds-h6vhtk-04ffd5

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Scope

Reference

COP75_2024

Description

The College are required to retender for a replacement ITSM tool.

Contract dates (estimated)

- 2 June 2025 to 1 June 2030
- Possible extension to 1 June 2033
- 8 years

Main procurement category

Services

CPV classifications

- 48218000 - License management software package
- 72223000 - Information technology requirements review services
- 72267100 - Maintenance of information technology software

Contract locations

- UK - United Kingdom

Engagement

Engagement deadline

23 April 2025

Engagement process description

The College are carrying out a Pre-Market Engagement exercise for the replacement of the current ITSM Solution.

If you would like to participate and are registered on the Home Office e-Sourcing Suite (Jaggaer) then please follow this link

<https://homeoffice.app.jaggaer.com/go/7232566801961ADB26A7>

If you are not registered as a supplier you can do so via the following link

<https://homeoffice.app.jaggaer.com/>

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Contracting authority

COLLEGE OF POLICING LIMITED

- Companies House: 08235199
- Public Procurement Organisation Number: PJNL-2763-PVHM

Leamington Road

Coventry

CV8 3EN

United Kingdom

Contact name: Sonia Khambhaita

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Website: <https://www.college.police.uk/>

Region: UKG13 - Warwickshire

Organisation type: Public authority - central government