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**Award** 

# **Academic Feedback Support for students**

University of Exeter

F15: Voluntary ex ante transparency notice

Notice identifier: 2023/S 000-014021

Procurement identifier (OCID): ocds-h6vhtk-03c966

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# Section I: Contracting authority/entity

# I.1) Name and addresses

University of Exeter

Northcote House

Exeter

EX4 4QH

Contact

Leah Jones

**Email** 

procurement@exeter.ac.uk

**Telephone** 

+44 1392723757

Country

**United Kingdom** 

Region code

UKK4 - Devon

National registration number

RC000653

Internet address(es)

Main address

http://www.exeter.ac.uk

# I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

# **Section II: Object**

# II.1) Scope of the procurement

II.1.1) Title

Academic Feedback Support for students

Reference number

UOE/2023/018/LJ

## II.1.2) Main CPV code

• 80300000 - Higher education services

# II.1.3) Type of contract

Services

#### II.1.4) Short description

Provision of high-quality, rapid feedback from trained advisors in relation to students' written work (specifically on matters relating to language, structure and style and not academic content). Awarded to include high-qualitysupport to all students which would otherwise not be possible for the university to deliver internally, in particular to benefit international students and students from low-participation backgrounds.

- including:
- qualitative feedback on drafts of written work to enable students to make improvements;
- live-chat functionality for real-time study skills support in core areas (English, Maths, Science);
- support service available 24/7, in view of students dispersed around the world and in multiple time-zones;
- analytics and reporting to support on-going support for engagement and evaluation.

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,451,250

#### II.2) Description

#### II.2.2) Additional CPV code(s)

• 80300000 - Higher education services

#### II.2.3) Place of performance

**NUTS** codes

• UKK4 - Devon

#### II.2.4) Description of the procurement

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international students and students from low-participation backgrounds.

- including:
- qualitative feedback on drafts of written work to enable students to make improvements;
- live-chat functionality for real-time study skills support in core areas (English, Maths, Science);
- support service available 24/7, in view of students dispersed around the world and in multiple time-zones;
- analytics and reporting to support on-going support for engagement and evaluation.

#### II.2.5) Award criteria

Price

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

#### **Explanation:**

The current system is a vital component that has been well embedded within the University's portfolio of Student support and we wish to renew the contract purely for the type and level of service required and for continuity purposes.

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# Section V. Award of contract/concession

A contract/lot is awarded: Yes

## V.2) Award of contract/concession

#### V.2.1) Date of conclusion of the contract

28 March 2023

#### V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor/concessionaire

Studiosity Ltd

London

Country

**United Kingdom** 

**NUTS** code

• UKI - London

The contractor/concessionaire is an SME

Yes

#### V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £1,451,250

# Section VI. Complementary information

Country

**United Kingdom** 

# VI.4) Procedures for review VI.4.1) Review body Royal Court of Justice Strand London WC2A 2LL Country **United Kingdom** VI.4.2) Body responsible for mediation procedures Royal Court of Justice London Country **United Kingdom** VI.4.4) Service from which information about the review procedure may be obtained Royal Court of Justice London