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Contract

Care Technology/Technology Enabled Care

London Borough of Sutton

F03: Contract award notice

Notice identifier: 2023/S 000-014007

Procurement identifier (OCID): ocids-h6vhtk-03579b

Published 17 May 2023, 10:17am

Section I: Contracting authority

I.1) Name and addresses

London Borough of Sutton

Civic Offices, St Nicholas Way

Sutton

SM1 1EA

Contact

Mr Steve Hoy

Email

steve.hoy@sutton.gov.uk

Telephone

+44 2087705911

Country

United Kingdom

Region code

UKI63 - Merton, Kingston upon Thames and Sutton

Internet address(es)

Main address

<http://www.sutton.gov.uk/>

Buyer's address

<http://www.sutton.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Care Technology/Technology Enabled Care

Reference number

DN624730

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

Sutton Council has awarded a new care technology service to enable residents of the borough to live well, independently and safely in the place they call home, and deliver financial benefits to the Council.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £7,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 51000000 - Installation services (except software)
- 32510000 - Wireless telecommunications system
- 31620000 - Sound or visual signalling apparatus
- 32260000 - Data-transmission equipment

- 79711000 - Alarm-monitoring services

II.2.3) Place of performance

NUTS codes

- UKI63 - Merton, Kingston upon Thames and Sutton

II.2.4) Description of the procurement

Sutton Council has awarded a new care technology service to enable residents of the borough to live well, independently and safely in the place they call home, and deliver financial benefits to the Council.

The aim of the care technology service is to support residents to take advantage of the opportunities that care technology can offer wherever possible to support self care, anticipate or prevent a crisis in care from ever happening.

The Service Provider will be responsible for:

Working with the Council to embed the transformational changes needed to deliver a new care technology service, and deliver its objectives and achieve the outcomes that are set out in this service specification.

Working as a trusted advisor to provide advice to the Council regarding new and emerging technology and work with the wider local and regional partnerships and the wider market to ensure continual innovation and development and;

Managing the migration of existing service users services (and equipment) from an analogue to a digital ready service by 2025; this includes,

the replacement and upgrade (from analogue to digital systems) of the Council's 22 Independent Living Warden alarm call systems.

Improving the information on the range of care technology solutions available to service users/residents and professionals in the borough;

Supporting the council's workforce development involving training professionals on the range and benefits of care technology to improve client outcomes.

Delivery of the Council's Care Technology core service components set out below:

24/7 Alarm Monitoring Centre (including receiving calls for repairs out of hours from housing tenants)

24/7 Mobile Responder Service (personal response)

Supplying and installation of care technology equipment for individual use

Collection and sharing of data across integrated platforms

24/7 Repairs and ongoing maintenance (collection and recycling) of care technology equipment

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive dialogue

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-020872](#)

Section V. Award of contract

Contract No

DN624730

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

25 April 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Medequip Assistive Technology Ltd

Unit 2 The Summit Centre Skyport Drive

Harmondsworth

UB7 0LJ

Country

United Kingdom

NUTS code

- UKI63 - Merton, Kingston upon Thames and Sutton

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £7,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom