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Tender

SPS 2298 - Provision of Adults & Children including Learning Disability, Home Care, Extra Care & Related Services Framework Agreement

Royal Borough of Greenwich

F02: Contract notice

Notice identifier: 2021/S 000-014007

Procurement identifier (OCID): ocds-h6vhtk-02ad04

Published 21 June 2021, 11:38am

The closing date and time has been changed to:

23 July 2021, 5:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

Royal Borough of Greenwich

3rd Floor, The Woolwich Centre, 35 Wellington Street, Woolwich

London

SE18 6HQ

Contact

Mr Michael Glasspool

Email

michael.glasspool@royalgreenwich.gov.uk

Country

United Kingdom

NUTS code

UKI51 - Bexley and Greenwich

Internet address(es)

Main address

<http://www.royalgreenwich.gov.uk/>

Buyer's address

<http://www.royalgreenwich.gov.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://royalgreenwich.proactishosting.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://royalgreenwich.proactishosting.com/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SPS 2298 - Provision of Adults & Children including Learning Disability, Home Care, Extra Care & Related Services Framework Agreement

Reference number

DN489856

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Royal Borough of Greenwich is seeking a range of Providers for inclusion on a closed framework agreement who can demonstrate a strong record of accomplishment in the delivery of domiciliary homecare to a wide range of people. We are seeking providers of Homecare for adults and older people, care and support within the Extra Care schemes, providers of homecare to adults with learning disabilities and support for Children and young people.

II.1.5) Estimated total value

Value excluding VAT: £180,000,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots

4

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Details are provided in the tender documentation.

II.2) Description

II.2.1) Title

Home Care Services

Lot No

1

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

This contract will be delivered within the Royal Borough of Greenwich.

II.2.4) Description of the procurement

The Home care service lot consists of 7 neighbourhoods or geographical areas. A contract will be awarded to each neighbourhood. These are:

Neighbourhood 1: Homecare delivery

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Woolwich Common and Woolwich Riverside

Neighbourhood 2: Homecare delivery

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Thamesmead Mooring and Abbey Wood

Neighbourhood 3: Homecare delivery

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Glyndon and Plumstead.

Neighbourhood 4: Homecare delivery

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Shooters Hill, Charlton and Kidbrooke.

Neighbourhood 5: Homecare delivery

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Eltham West, Eltham North and Middle Park

Neighbourhood 6: Homecare delivery

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Eltham South and Cold Harbour

Neighbourhood 7: Homecare delivery

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Greenwich West, Blackheath and Peninsula

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £154,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Framework Agreement period is initially for a period of 4 years although Royal Greenwich reserves the right to extend each Contract (from all Lots i.e. 1-4) on the same terms for a further period or periods of up to 48 months making a total possible framework agreement period of 8 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The call off terms will be for 4 years although Royal Greenwich reserves the right to extend each Contract (from all Lots i.e. 1-4) on the same terms for a further period or periods of up to 48 months making a total possible contract period of 8 years. TUPE applies to this lot.

NOTE :

Due to the scale of the Tender, mobilisation will take place over several months. Therefore, although the Contract Award will be May 2022 and any 'new' services commissioned in your neighbourhood will be provided by you at the start of the contract, the transfer of existing services within that area may not take place for up to 8 months (January 2023). We will ensure that full details of our mobilisation and transfer plan are available post selection questionnaire stage for providers who are invited to tender.

II.2) Description

II.2.1) Title

Extra Care Services

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

This contract will be delivered within the Royal Borough of Greenwich.

II.2.4) Description of the procurement

The provision of care and support services into the Extra care scheme. These will be awarded as follows:

Scheme 1: Colebrook House which is in Woolwich. This will be awarded in conjunction to Homecare in Neighbourhood 1

Scheme 2: Lakeview court which is in Thamesmead. This will be awarded in conjunction to Homecare in Neighbourhood 2

Scheme 3: Richard Neve House which is in Plumstead. This will be awarded in conjunction to Homecare in Neighbourhood 3

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £9,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Framework Agreement period is initially for a period of 4 years although Royal Greenwich reserves the right to extend each Contract (from all Lots i.e. 1-4) on the same terms for a further period or periods of up to 48 months making a total possible framework agreement period of 8 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The call off terms will be for 4 years although Royal Greenwich reserves the right to extend each Contract (from all Lots i.e. 1-4) on the same terms for a further period or periods of up to 48 months making a total possible contract period of 8 years. TUPE applies to this Lot.

NOTE :

Due to the scale of the Tender, mobilisation will take place over several months. Therefore, although the Contract Award will be May 2022 and any 'new' services commissioned in your neighbourhood will be provided by you at the start of the contract, the transfer of existing services within that area may not take place for up to 8 months (January 2023). We will ensure that full details of our mobilisation and transfer plan are available post selection questionnaire stage for providers who are invited to tender.

II.2) Description

II.2.1) Title

Delivery of Homecare to adults living with a Learning Disability

Lot No

3

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

This contract will be delivered within the Royal Borough of Greenwich.

II.2.4) Description of the procurement

The provision of specialist homecare services to adults living with a learning disability within the Royal Borough of Greenwich. This lot will be awarded up to three specialist providers boroughwide in combination with lots 1 and 2 . Also can be awarded in addition to lot 4 .

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £3,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Framework Agreement period is initially for a period of 4 years although Royal Greenwich reserves the right to extend each Contract (from all Lots i.e. 1-4) on the same terms for a further period or periods of up to 48 months making a total possible framework agreement period of 8 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The call off terms will be for 4 years although Royal Greenwich reserves the right to extend each Contract (from all Lots i.e. 1-4) on the same terms for a further period or periods of up to 48 months making a total possible contract period of 8 years.

NOTE :

Due to the scale of the Tender, mobilisation will take place over several months. Therefore, although the Contract Award will be May 2022 and any 'new' services commissioned in your neighbourhood will be provided by you at the start of the contract, the transfer of existing services within that area may not take place for up to 8 months (January 2023). We will ensure that full details of our mobilisation and transfer plan are available post selection questionnaire stage for providers who are invited to tender.

II.2) Description

II.2.1) Title

Delivery of homecare to Children and Young People

Lot No

4

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

This contract will be delivered within the Royal Borough of Greenwich.

II.2.4) Description of the procurement

The provision of specialist homecare services to children and young people within the Royal Borough of Greenwich. This lot will be awarded up to three specialist providers boroughwide in combination with lots 1 and 2 . Also can be awarded in addition to lot 3 .

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £3,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The Framework Agreement period is initially for a period of 4 years although Royal

Greenwich reserves the right to extend each Contract (from all Lots i.e. 1-4) on the same terms for a further period or periods of up to 48 months making a total possible framework agreement period of 8 years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The call off terms will be for 4 years although Royal Greenwich reserves the right to extend each Contract (from all Lots i.e. 1-4) on the same terms for a further period or periods of up to 48 months making a total possible contract period of 8 years.

NOTE :

Due to the scale of the Tender, mobilisation will take place over several months. Therefore, although the Contract Award will be May 2022 and any 'new' services commissioned in your neighbourhood will be provided by you at the start of the contract, the transfer of existing services within that area may not take place for up to 8 months (January 2023). We will ensure that full details of our mobilisation and transfer plan are available post selection questionnaire stage for providers who are invited to tender.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Providers staff will be required to maintain the relevant qualifications. Organisations are expected to have the relevant CQC accreditation. Details are provided in the tender documentation. Also, providers will be required to deliver social value as an added value to the community where the service is being delivered in line with the Public Services (Social Value) Act 2012

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

This is stated in the procurement documents.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The nature of this service, and the potential disruption to service users, means a change in provider within a short period will have a negative effect on service users. Furthermore regular competition could cause potential disruption to service users.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-009619](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

21 July 2021

Local time

12:00pm

Changed to:

Date

23 July 2021

Local time

5:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 9 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

This procurement will be managed electronically via the RBG Proactis e- tendering Suite.
To

participate in this procurement, participants shall first be registered on the eTendering Suite.

If bidders have not yet registered on the eTendering Suite, this can be done online at

<https://royalgreenwich.proactishosting.com/> and click on the tap 'supplier registration'.

Note: registration may take some time, therefore, please ensure that you allow enough time

to register. Full instructions for registration and use of the system can be found at

<https://supplierhelp.due-north.com/> For technical assistance on use of the eSourcing Suite,

please contact Proactis Helpdesk Freephone: 0345 0103503.

Once registration is completed, the registered user will receive a notification email to alert them that this has been done. A registered user can express an interest for a specific procurement. This is done by looking at the opportunity's section and selecting the contract you want to tender for.

As a user of the e-Tendering Suite, you will have access to Proactis e-Portal email messaging

service which facilitates all messages sent to you and from you in relation to any specific Tender event. Please note it is your responsibility to access these emails on a regular basis to

ensure you have sight of all relevant information applicable to this opportunity. All

communications relating to this tender exercise must be via e-portal messaging system. No

direct emails to officers will be answered unless you are having problems communicating through the portal. This process aims to improve audit trails as well as avoid duplication.

Please note, social value considerations are included in this contract. Details are stated in the tender documents.

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC1A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Cabinet Office

70 Whitehall

London

SW1A 2AS

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Royal Borough of Greenwich has incorporated a minimum 10 calendar day standstill period

after notification to unsuccessful applicants of the award decision

VI.4.4) Service from which information about the review procedure may be obtained

Royal Borough of Greenwich

The Woolwich Centre

London

SE18 6HQ

Country

United Kingdom