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Opportunity

## **SPS 2298 - Provision of Adults & Children including Learning Disability, Home Care, Extra Care & Related Services Framework Agreement**

Royal Borough of Greenwich

F02: Contract notice

Notice reference: 2021/S 000-014007

Published: 21 June 2021, 11:38am

The closing date and time has been changed to:

**23 July 2021, 5:00pm**

See the [change notice](#).

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Royal Borough of Greenwich

3rd Floor, The Woolwich Centre, 35 Wellington Street, Woolwich

London

SE18 6HQ

#### **Contact**

Mr Michael Glasspool

**Email**

[michael.glasspool@royalgreenwich.gov.uk](mailto:michael.glasspool@royalgreenwich.gov.uk)

**Country**

United Kingdom

**NUTS code**

UKI51 - Bexley and Greenwich

**Internet address(es)**

Main address

<http://www.royalgreenwich.gov.uk/>

Buyer's address

<http://www.royalgreenwich.gov.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://royalgreenwich.proactishosting.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://royalgreenwich.proactishosting.com/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

SPS 2298 - Provision of Adults & Children including Learning Disability, Home Care, Extra Care & Related Services Framework Agreement

Reference number

DN489856

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Royal Borough of Greenwich is seeking a range of Providers for inclusion on a closed framework agreement who can demonstrate a strong record of accomplishment in the delivery of domiciliary homecare to a wide range of people. We are seeking providers of Homecare for adults and older people, care and support within the Extra Care schemes, providers of homecare to adults with learning disabilities and support for Children and young people.

#### **II.1.5) Estimated total value**

Value excluding VAT: £180,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for maximum number of lots

4

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Details are provided in the tender documentation.

## **II.2) Description**

### **II.2.1) Title**

Home Care Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

This contract will be delivered within the Royal Borough of Greenwich.

### **II.2.4) Description of the procurement**

The Home care service lot consists of 7 neighbourhoods or geographical areas. A contract will be awarded to each neighbourhood. These are:

Neighbourhood 1: Homecare delivery

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Woolwich Common and Woolwich Riverside

Neighbourhood 2: Homecare delivery

The provision of Domiciliary Homecare in the following wards located within the Royal

Borough of Greenwich: Thamesmead Mooring and Abbey Wood

Neighbourhood 3: Homecare delivery

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Glyndon and Plumstead.

Neighbourhood 4: Homecare delivery

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Shooters Hill, Charlton and Kidbrooke.

Neighbourhood 5: Homecare delivery

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Eltham West, Eltham North and Middle Park

Neighbourhood 6: Homecare delivery

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Eltham South and Cold Harbour

Neighbourhood 7: Homecare delivery

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Greenwich West, Blackheath and Peninsula

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.6) Estimated value**

Value excluding VAT: £154,000,000

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The Framework Agreement period is initially for a period of 4 years although Royal Greenwich reserves the right to extend each Contract (from all Lots i.e. 1-4) on the same terms for a further period or periods of up to 48 months making a total possible framework agreement period of 8 years.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The call off terms will be for 4 years although Royal Greenwich reserves the right to extend each Contract (from all Lots i.e. 1-4) on the same terms for a further period or periods of up to 48 months making a total possible contract period of 8 years. TUPE applies to this lot.

NOTE :

Due to the scale of the Tender, mobilisation will take place over several months. Therefore, although the Contract Award will be May 2022 and any 'new' services commissioned in your neighbourhood will be provided by you at the start of the contract, the transfer of existing services within that area may not take place for up to 8 months (January 2023). We will ensure that full details of our mobilisation and transfer plan are available post selection questionnaire stage for providers who are invited to tender.

## **II.2) Description**

### **II.2.1) Title**

Extra Care Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

This contract will be delivered within the Royal Borough of Greenwich.

### **II.2.4) Description of the procurement**

The provision of care and support services into the Extra care scheme. These will be awarded as follows:

Scheme 1: Colebrook House which is in Woolwich. This will be awarded in conjunction to Homecare in Neighbourhood 1

Scheme 2: Lakeview court which is in Thamesmead. This will be awarded in conjunction to Homecare in Neighbourhood 2

Scheme 3: Richard Neve House which is in Plumstead. This will be awarded in conjunction to Homecare in Neighbourhood 3

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £9,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The Framework Agreement period is initially for a period of 4 years although Royal Greenwich reserves the right to extend each Contract (from all Lots i.e. 1-4) on the same terms for a further period or periods of up to 48 months making a total possible framework agreement period of 8 years.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The call off terms will be for 4 years although Royal Greenwich reserves the right to extend each Contract (from all Lots i.e. 1-4) on the same terms for a further period or periods of up to 48 months making a total possible contract period of 8 years. TUPE applies to this Lot.

NOTE :

Due to the scale of the Tender, mobilisation will take place over several months. Therefore, although the Contract Award will be May 2022 and any 'new' services commissioned in your neighbourhood will be provided by you at the start of the contract, the transfer of existing services within that area may not take place for up to 8 months (January 2023). We will



ensure that full details of our mobilisation and transfer plan are available post selection questionnaire stage for providers who are invited to tender.

## **II.2) Description**

### **II.2.1) Title**

Delivery of Homecare to adults living with a Learning Disability

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

This contract will be delivered within the Royal Borough of Greenwich.

### **II.2.4) Description of the procurement**

The provision of specialist homecare services to adults living with a learning disability within the Royal Borough of Greenwich. This lot will be awarded up to three specialist providers boroughwide in combination with lots 1 and 2 . Also can be awarded in addition to lot 4 .

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £3,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The Framework Agreement period is initially for a period of 4 years although Royal Greenwich reserves the right to extend each Contract (from all Lots i.e. 1-4) on the same terms for a further period or periods of up to 48 months making a total possible framework agreement period of 8 years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The call off terms will be for 4 years although Royal Greenwich reserves the right to extend each Contract (from all Lots i.e. 1-4) on the same terms for a further period or periods of up to 48 months making a total possible contract period of 8 years.

NOTE :

Due to the scale of the Tender, mobilisation will take place over several months. Therefore, although the Contract Award will be May 2022 and any 'new' services commissioned in your neighbourhood will be provided by you at the start of the contract, the transfer of existing services within that area may not take place for up to 8 months (January 2023). We will

ensure that full details of our mobilisation and transfer plan are available post selection questionnaire stage for providers who are invited to tender.

## **II.2) Description**

### **II.2.1) Title**

Delivery of homecare to Children and Young People

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

This contract will be delivered within the Royal Borough of Greenwich.

### **II.2.4) Description of the procurement**

The provision of specialist homecare services to children and young people within the Royal Borough of Greenwich. This lot will be awarded up to three specialist providers boroughwide in combination with lots 1 and 2 . Also can be awarded in addition to lot 3 .

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £3,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

The Framework Agreement period is initially for a period of 4 years although Royal Greenwich reserves the right to extend each Contract (from all Lots i.e. 1-4) on the same terms for a further period or periods of up to 48 months making a total possible framework agreement period of 8 years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The call off terms will be for 4 years although Royal Greenwich reserves the right to extend each Contract (from all Lots i.e. 1-4) on the same terms for a further period or periods of up to 48 months making a total possible contract period of 8 years.

NOTE :

Due to the scale of the Tender, mobilisation will take place over several months. Therefore, although the Contract Award will be May 2022 and any 'new' services commissioned in your neighbourhood will be provided by you at the start of the contract, the transfer of existing services within that area may not take place for up to 8 months (January 2023). We will

ensure that full details of our mobilisation and transfer plan are available post selection questionnaire stage for providers who are invited to tender.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Providers staff will be required to maintain the relevant qualifications. Organisations are expected to have the relevant CQC accreditation. Details are provided in the tender documentation. Also, providers will be required to deliver social value as an added value to the community where the service is being delivered in line with the Public Services ( Social Value ) Act 2012

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

This is stated in the procurement documents.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The nature of this service, and the potential disruption to service users, means a change in provider within a short period will have a negative effect on service users. Furthermore regular competition could cause potential disruption to service users.

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-009619](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

21 July 2021

Local time

12:00pm

Changed to:

Date

23 July 2021

Local time

5:00pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 9 (from the date stated for receipt of tender)

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

This procurement will be managed electronically via the RBG Proactis e- tendering Suite. To participate in this procurement, participants shall first be registered on the eTendering Suite.

If bidders have not yet registered on the eTendering Suite, this can be done online at

<https://royalgreenwich.proactishosting.com/> and click on the tap 'supplier registration'.

Note: registration may take some time, therefore, please ensure that you allow enough time to register. Full instructions for registration and use of the system can be found at

<https://supplierhelp.due-north.com/> For technical assistance on use of the eSourcing Suite, please contact Proactis Helpdesk Freephone: 0345 0103503.

Once registration is completed, the registered user will receive a notification email to alert them that this has been done. A registered user can express an interest for a specific procurement. This is done by looking at the opportunity's section and selecting the contract you want to tender for.

As a user of the e-Tendering Suite, you will have access to Proactis e-Portal email messaging service which facilitates all messages sent to you and from you in relation to any specific Tender event. Please note it is your responsibility to access these emails on a regular basis to ensure you have sight of all relevant information applicable to this opportunity. All communications relating to this tender exercise must be via e-portal messaging system. No direct emails to officers will be answered unless you are having problems communicating through the portal. This process aims to improve audit trails as well as avoid duplication. Please note, social value considerations are included in this contract. Details are stated in the tender documents.

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC1A 2LL

Country



United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Cabinet Office

70 Whitehall

London

SW1A 2AS

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Royal Borough of Greenwich has incorporated a minimum 10 calendar day standstill period after notification to unsuccessful applicants of the award decision

#### **VI.4.4) Service from which information about the review procedure may be obtained**

Royal Borough of Greenwich

The Woolwich Centre

London

SE18 6HQ

Country

United Kingdom