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Not applicable

NEL Single Point of Access - Ophthalmology and Enhanced Optometry Services

NHS North East London Integrated Care Board

F14: Notice for changes or additional information

Notice identifier: 2026/S 000-013993

Procurement identifier (OCID): ocds-h6vhtk-065462

Published 16 February 2026, 4:17pm

Section I: Contracting authority/entity

I.1) Name and addresses

NHS North East London Integrated Care Board

20 Churchill Place, Canary Wharf

London

E14 5HJ

Contact

Thomas Crouch

Email

hub.queries@nhs.net

Country

United Kingdom

Region code

UKI41 - Hackney and Newham

NHS Organisation Data Service

QMF

Internet address(es)

Main address

<https://northeastlondon.icb.nhs.uk/>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NEL Single Point of Access - Ophthalmology and Enhanced Optometry Services

Reference number

PRJ2241

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

North East London (NEL) Integrated Care Board (ICB) is seeking to procure an NEL wide ophthalmology SPOA service that ensures referrals are managed by one provider across the system, serving all our providers equitably with reduced costs, delivering efficiencies and identifying issues to help support the NEL population with targeted and improved education and feedback to referrers.

North East London (NEL) Integrated Care Board (ICB) is looking to procure the SPOA across its seven places (Barking & Dagenham, Havering, Redbridge, Newham, Waltham Forest, Tower Hamlets and City and Hackney).

The services need to be able to provide fast access improved pathway to enhance referral processing and clinical triage. The SPOA will facilitate digital enablement and innovations with a dynamic system to coordinate advice and refer, capacity planning and implement patient choice. Thereby reducing the pressure and avoidable referrals to specialist led services.

The SPOA should provide a strong collaboration between primary, optometry, community and secondary care systems as we are looking for a partnership in delivering the best quality service for NEL patients.

The service specification provides details of what will need to be delivered, and we welcome providers who can demonstrate suitable experience of delivering similar services in the community that are both effective and of high quality.

The procurement will be undertaken under the Provider Selection Regime regulations, competitive process.

Applications are now open from Friday 13th February 2026 with a deadline for applying of the 20th March 2026 17:00. Applications must be made through Atamis.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2026/S 000-013642](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

II.1.5

Place of text to be modified

Estimated total value

Instead of

Text

Value excluding VAT: £500,000

Read

Text

Estimated total revised to reflect total contract value. UPDATE £2,405,000.00

£481,000.00 per year

Section number

IV.2.2

Place of text to be modified

Time limit for receipt of tenders or requests to participate

Instead of

Text

Time limit for receipt of tenders or requests to participate - 14 February 2026 5:00pm

IV.2.7) Conditions for opening of tenders - 15 February 2026 5:00pm

Read

Text

Confirmation that Response window is open from 13th February 2026 - 20th March 2026 5:00pm - Please refer to Atamis