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Tender

Provision of a new Direct Routing Telephone System

Grwp Cynefin

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-013988

Procurement identifier (OCID): ocds-h6vhtk-04ffb7

Published 9 April 2025, 2:22pm

Scope

Reference

GC-0408

Description

Grŵp Cynefin is currently inviting tenders for a new direct routing telephone system, including a provision for 3 year support.

Mae Grŵp Cynefin ar hyn o bryd yn gwahodd tendrau ar gyfer system ffôn llwybro uniongyrchol newydd, gan gynnwys darpariaeth ar gyfer cefnogaeth 3 blynedd.

Total value (estimated)

- £40,000 excluding VAT
- £48,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 May 2025 to 1 May 2028
- 3 years, 1 day

Main procurement category

Services

CPV classifications

- 64200000 - Telecommunications services

Contract locations

- UK - United Kingdom

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

18 April 2025, 5:00pm

Tender submission deadline

21 April 2025, 5:00pm

Submission address and any special instructions

Please visit <https://in-tendhost.co.uk/grwpcynefin> to register/login then search for the tender reference: GC-0408.

Tenders may be submitted electronically

Yes

Award criteria

Name	Description	Type	Weighting
Cost	Cost of licencing and ongoing annual maintenance	Cost	50.00%
Quality	Quality method statements as outlined in the tender documentation.	Quality	50.00%

Procedure

Procedure type

Below threshold - open competition

Documents

Associated tender documents

<https://in-tendhost.co.uk/grwpcynefin>

Please visit the above link to access the tender documentation.

Technical specifications to be met

<https://in-tendhost.co.uk/grwpcynefin>

Please visit the above link to access the technical specification.

Contracting authority

Grwp Cynefin

- Public Procurement Organisation Number: PDRC-5188-PVQY

Ty Silyn, Y Sgwar

Caernarfon

LL54 6LY

United Kingdom

Contact name: Procurement

Telephone: 03001112122

Email: caffael@grwpcynefin.org

Website: <http://www.grwpcynefin.org>

Region: UKL12 - Gwynedd

Organisation type: Public authority - central government

Devolved regulations that apply: Wales