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Contract

Salesforce Licensing

Wakefield and District Housing Limited

F03: Contract award notice

Notice identifier: 2024/S 000-013982

Procurement identifier (OCID): ocds-h6vhtk-0446e0

Published 1 May 2024, 9:22am

Section I: Contracting authority

I.1) Name and addresses

Wakefield and District Housing Limited

Merefield House, Whistler Drive

Castleford

WF10 5HX

Email

procurement@wdh.co.uk

Country

United Kingdom

Region code

UKE45 - Wakefield

Internet address(es)

Main address

<http://www.wdh.co.uk>

Buyer's address

<http://www.wdh.co.uk>

I.4) Type of the contracting authority

Other type

Housing Association

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Salesforce Licensing

Reference number

DN714630

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Salesforce Licencing

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £1,200,000 / Highest offer: £1,300,000 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE45 - Wakefield

II.2.4) Description of the procurement

Licence Description Quantity Period (years)

Nonprofit Cloud - Unlimited Edition 690 3

Service Cloud Voice - Unlimited Edition 40 3

Digital Engagement - Unlimited Edition 10 3

Customer Community Plus - Unlimited Edition - Logins (Per Month) 10,000 3

Mobile Publisher for Logins (Per Month) 10,000 3

Field Service Technician - Unlimited Edition 1 3

Field Service Dispatcher - Unlimited Edition 1 3

Visual Remote Assistant 5 3

II.2.5) Award criteria

Quality criterion - Name: Price / Weighting: 100

Price - Weighting: 100

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-007531](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 May 2024

V.2.2) Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Salesforce UK Ltd

London

EC2N 4AY

Country

United Kingdom

NUTS code

- UKE45 - Wakefield

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £1,200,000 / Highest offer: £1,300,000 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

WDH

Castleford

Country

United Kingdom