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Contract

## **Salesforce Licensing**

Wakefield and District Housing Limited

F03: Contract award notice

Notice identifier: 2024/S 000-013982

Procurement identifier (OCID): ocds-h6vhtk-0446e0

Published 1 May 2024, 9:22am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Wakefield and District Housing Limited

Merefield House, Whistler Drive

Castleford

WF10 5HX

#### **Email**

[procurement@wdh.co.uk](mailto:procurement@wdh.co.uk)

#### **Country**

United Kingdom

#### **Region code**

UKE45 - Wakefield

#### **Internet address(es)**

Main address

<http://www.wdh.co.uk>

Buyer's address

<http://www.wdh.co.uk>

#### **I.4) Type of the contracting authority**

Other type

Housing Association

#### **I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Salesforce Licensing

Reference number

DN714630

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Salesforce Licencing

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £1,200,000 / Highest offer: £1,300,000 taken into consideration

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKE45 - Wakefield

#### **II.2.4) Description of the procurement**

Licence Description Quantity Period (years)

Nonprofit Cloud - Unlimited Edition 690 3

Service Cloud Voice - Unlimited Edition 40 3

Digital Engagement - Unlimited Edition 10 3

Customer Community Plus - Unlimited Edition - Logins (Per Month) 10,000 3

Mobile Publisher for Logins (Per Month) 10,000 3

Field Service Technician - Unlimited Edition 1 3

Field Service Dispatcher - Unlimited Edition 1 3

Visual Remote Assistant 5 3

#### **II.2.5) Award criteria**

Quality criterion - Name: Price / Weighting: 100

Price - Weighting: 100

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-007531](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 May 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Salesforce UK Ltd

London

EC2N 4AY

Country

United Kingdom

NUTS code

- UKE45 - Wakefield

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £1,200,000 / Highest offer: £1,300,000 taken into consideration

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

WDH

Castleford

Country

United Kingdom