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Contract

The Provision of Interpretation and Translation Services

Leicestershire County Council

F03: Contract award notice

Notice identifier: 2024/S 000-013968

Procurement identifier (OCID): ocds-h6vhtk-04564e

Published 30 April 2024, 9:49pm

Section I: Contracting authority

I.1) Name and addresses

Leicestershire County Council

County Hall, Leicester Road, Glenfield

Leicester

LE3 8RA

Contact

Mrs Samina Rashid

Email

samina.rashid@leics.gov.uk

Telephone

+44 1163055813

Country

United Kingdom

Region code

UKF22 - Leicestershire CC and Rutland

Internet address(es)

Main address

<https://www.eastmidstenders.org/index.html>

Buyer's address

<https://www.eastmidstenders.org/index.html>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

The Provision of Interpretation and Translation Services

Reference number

DN685768

II.1.2) Main CPV code

- 79540000 - Interpretation services

II.1.3) Type of contract

Services

II.1.4) Short description

This is an invitation to provide a comprehensive language support service for Leicestershire County Council. The Council has responsibility for adult and children social care, education, highways, heritage services, trading standards and other functions.

The objectives of the procurement are:

- To secure a high quality and reliable language support service
- To ensure that language support services are available at a right time
- To ensure clarity in contractual and administrative arrangements for delivery of the service
- To ensure value for money.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,200,000

II.2) Description

II.2.1) Title

Face to Face Interpretation

Lot No

1

II.2.2) Additional CPV code(s)

- 79530000 - Translation services
- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKF22 - Leicestershire CC and Rutland

II.2.4) Description of the procurement

To convert a spoken language from one to another via the use of a Linguist in physical attendance, allowing listeners and speakers to understand one another.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

There will be an option to extend the contract for 3 years in 12-month increments, subject to satisfactory performance and business needs. Maximum contract period is 4 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Telephone and Video Interpretation

Lot No

2

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKF22 - Leicestershire CC and Rutland

II.2.4) Description of the procurement

To convert a spoken language from one to another via the use of a Linguist over the telephone, allowing listeners and speakers to understand one another. The list of languages that may be required by Council are included below. However, the specific languages as relevant and appropriate to the Council and their respective Service User demographics may be defined differently at a later stage.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

There will be an option to extend the contract for 3 years in 12-month increments, subject to satisfactory performance and business needs. Maximum contract period is 4 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Written Translations

Lot No

3

II.2.2) Additional CPV code(s)

- 79530000 - Translation services

II.2.3) Place of performance

NUTS codes

- UKF22 - Leicestershire CC and Rutland

II.2.4) Description of the procurement

Translate or arrange for written material to be translated from one language to another as text;

Transcribe audio files, tapes and other electronic media into written and/or electronic text documents;

Transcribe written documents and/or electronic media into alternative formats such as, but not limited to:

- Braille.
- Easy Read.
- Large Print.
- Artwork.
- Studio work.
- Pictorial English.
- Review and revision of material already transcribed/translated

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

There will be an option to extend the contract for 3 years in 12-month increments, subject to satisfactory performance and business needs. Maximum contract period is 4 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Non-Spoken Languages

Lot No

4

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKF22 - Leicestershire CC and Rutland

II.2.4) Description of the procurement

To facilitate communication between individuals who are deaf, deafblind or have a hearing loss and hearing individuals via the use of a Linguist in physical attendance, allowing both parties to understand one another.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

There will be an option to extend the contract for 3 years in 12-month increments, subject to satisfactory performance and business needs. Maximum contract period is 4 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The Council published a Contracts Finder notification to advertise the procurement which was viewed 727 times. The Council then proceeded to run a procurement for the opportunity under the open procedure.

While no formal call for competition was published, the Council has otherwise conducted the procurement in compliance with the PCR and the underlying Treaty principles of non-discrimination, transparency and proportionality. Given the large number of views to the Contracts Finder advert, it is clear that market operators actively search out and engage with potential opportunities to provide their services and the Council considers that the lack of a call for competition is not likely to have materially prejudiced competition. Therefore, the Council has entered into contract with the preferred bidder identified through the procurement process. Organisations who requested to participate but were unsuccessful have been informed of this fact and been provided with the information required under Regulation 86 of the PCR.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

DN 685768

Lot No

1

Title

Face to Face Interpretation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 February 2024

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Absolute Interpretation and Translations Limited

Absolute House, 46 Hylton Street Jewellery Quarter

Birmingham,

B18 6HN

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £271,125

Section V. Award of contract

Contract No

DN685768

Lot No

1

Title

Face to Face Interpretation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 February 2024

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Premium Linguistic Services Limited

Unit 4, Great Barr Business Park

Birmingham,

B42 1DY

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £271,125

Section V. Award of contract

Contract No

DN685768

Lot No

1

Title

Face to Face Interpretation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 February 2024

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Word Language Services

36 Cornfield Road

Rowley Regis,

B65 8HL

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £271,125

Section V. Award of contract

Contract No

DN685768

Lot No

2

Title

Telephone and Video Interpretation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 February 2024

V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Absolute Interpretation and Translations Limited

Absolute House, 46 Hylton Street Jewellery Quarter

Birmingham

B42 1DY

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £6,810

Section V. Award of contract

Contract No

DN685768

Lot No

2

Title

Telephone and Video Interpretation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 February 2024

V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

D A Languages Limited

Statham House, Talbot Road, Stretford

Manchester,

M32 OFP

Country

United Kingdom

NUTS code

- UKD33 - Manchester

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £6,810

Section V. Award of contract

Contract No

DN685768

Lot No

2

Title

Telephone and Video Interpretation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 February 2024

V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received from SMEs: 8

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Word Language Services

36 Cornfield Road

Rowley Regis,

B65 8HL

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £6,810

Section V. Award of contract

Contract No

DN685768

Lot No

3

Title

Written Translations

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 February 2024

V.2.2) Information about tenders

Number of tenders received: 13

Number of tenders received from SMEs: 11

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 13

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Premium Linguistic Services Limited

Unit 4, Great Barr Business Park

Birmingham

B42 1DY

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,668

Section V. Award of contract

Contract No

DN685768

Lot No

4

Title

Non-Spoken Languages

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 February 2024

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Word Language Services

36 Cornfield Road

Rowley Regis

B65 8HL

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £32,020

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

The Strand

London

WC2A

Country

United Kingdom