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Award

Healthwatch

Bolton Metropolitan Borough Council

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-013952

Procurement identifier (OCID): ocds-h6vhtk-06552e

Published 16 February 2026, 3:31pm

Scope

Reference

TC271

Description

The Health and Social Care Act 2012 established Healthwatches, nationally as Healthwatch England and locally through the requirement to have a Healthwatch in each local authority with statutory adult social care responsibility. The service has to be delivered by a voluntary and community sector provider.

Healthwatch Bolton helps people find the information they need about health and care services in their area, it carries out studies to understand what works well and what could be improved about local services. It then shares the results of these studies with those who commission and provide health and care, it also has powers to enact changes.

Contract 1

Supplier

- VOICE: LOCAL

Contract value

- £187,500 including VAT

Below the relevant threshold

Earliest date the contract will be signed

31 March 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2027
- Possible extension to 30 September 2027
- 1 year, 6 months

Description of possible extension:

6 month extension available

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKD3 - Greater Manchester

Procedure

Procedure type

Below threshold - without competition

Supplier

VOICE: LOCAL

- Charity Commission (England and Wales): 1157070
- Public Procurement Organisation Number: PJRW-4641-RNDM

PO Box 822

Wigan

WN1 9XF

United Kingdom

Email: info@healthwatchbolton.co.uk

Website: <http://www.healthwatchbolton.co.uk>

Region: UKD36 - Greater Manchester North West

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1

Contracting authority

Bolton Metropolitan Borough Council

- Public Procurement Organisation Number: PBJZ-9785-JTLD

Town Hall, Victoria Square

Bolton

BL1 1RU

United Kingdom

Email: corporate.procurement@bolton.gov.uk

Website: <http://www.bolton.gov.uk>

Region: UKD36 - Greater Manchester North West

Organisation type: Public authority - sub-central government