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Contract

PSR Direct Award C - 111 for Mental Health Services

CUMBRIA, NORTHUMBERLAND, TYNE AND WEAR NHS FOUNDATION TRUST

F03: Contract award notice

Notice identifier: 2025/S 000-013952

Procurement identifier (OCID): ocds-h6vhtk-04ff9c

Published 9 April 2025, 1:10pm

Section I: Contracting authority

I.1) Name and addresses

CUMBRIA, NORTHUMBERLAND, TYNE AND WEAR NHS FOUNDATION TRUST

St Nicholas Hospital, Jubilee Road

Gosforth

NE33XT

Contact

Gillian Keane

Email

gill.keane@cntw.nhs.uk

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

https://www.cntw.nhs.uk/

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PSR Direct Award C - 111 for Mental Health Services

II.1.2) Main CPV code

• 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

Dial 111 for Mental Health Services

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £384,000

II.2) Description

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

Main site or place of performance

Cumbria, Northumberland and Tyne and Wear

II.2.4) Description of the procurement

Contract award notice for PSR Direct Award C - 111 for Mental Health

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

The commitment is for a 2 year contract with an annual value of £192,000. The Authority reserve the right to extend this contract for a further 2 x 12 month periods subject to funding and / or need

II.2.14) Additional information

This is a Provider Selection Regime (PSR) intention to award notice under Direct Award Process C. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by midnight on 21/04/2025 via email to:

gill.keane@cntw.nhs.uk

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

• The procurement falls outside the scope of application of the regulations

Explanation:

Following PSR direct award process

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

C348528

Title

PSR Direct Award C 111 for Mental Health

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 March 2025

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Everyturn Services Limited

Sir Bobby Robson House, Sir Bobby Robson Way, 2 Esh Plaza

Newcastle upon Tyne

NE13 9BA

Country

United Kingdom

NUTS code

• UK - United Kingdom

Companies House

02073465

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £384,000

Total value of the contract/lot: £384,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NTW Solutions

Arran House St Nicholas Hospital

Newcastle upon Tyne

NE3 3XT

Country

United Kingdom

Internet address

https://www.england.nhs.uk

VI.4.2) Body responsible for mediation procedures

Independent Choice and Procurement Panel

Wellington House

London

SE1 8UG

Country

United Kingdom

Internet address

https://www.england.nhs.uk