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Tender

## **Alarm Receiving Centre**

Link Group

F02: Contract notice

Notice identifier: 2024/S 000-013951

Procurement identifier (OCID): ocds-h6vhtk-045640

Published 30 April 2024, 4:59pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Link Group

2c New Mart Road

Edinburgh

EH14 1RL

#### **Email**

[linkprocurement@linkgroup.org.uk](mailto:linkprocurement@linkgroup.org.uk)

#### **Telephone**

+44 3303030124

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<http://www.linkhousing.org.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA12842](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA12842)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.publiccontractsscotland.gov.uk](http://www.publiccontractsscotland.gov.uk)

**I.4) Type of the contracting authority**

Other type

Registered Social Landlord

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Alarm Receiving Centre

#### **II.1.2) Main CPV code**

- 79711000 - Alarm-monitoring services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Alarm Receiving Centre approx. 299 properties

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

Main site or place of performance

Central Scotland

#### **II.2.4) Description of the procurement**

An Alarm Receiving Centre service to provide, monitor, manage and operate the service which must be available 24 hours per day, 365 days per year including any bank/public holidays.

#### **II.2.5) Award criteria**

Quality criterion - Name: Requirements / Weighting: 15

Quality criterion - Name: Service Level / Weighting: 15

Quality criterion - Name: Service Transfer & Exit Procedures / Weighting: 15

Quality criterion - Name: Cyber Security / Weighting: 15

Quality criterion - Name: Business Continuety / Weighting: 10

Quality criterion - Name: Value For Money / Weighting: 10

Quality criterion - Name: Best Practice Employer / Weighting: 10

Quality criterion - Name: Environmental Sustainability / Weighting: 10

Price - Weighting: 30

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

1+1

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Telecare Services Association accreditation

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Member of the Telecare Services Association or equivalent

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

31 May 2024

Local time

12:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 2 (from the date stated for receipt of tender)

**IV.2.7) Conditions for opening of tenders**

Date

31 May 2024

Local time

12:00pm

Place

Edinburgh

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**Section VI. Complementary information**

**VI.1) Information about recurrence**

This is a recurrent procurement: No

**VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

**VI.3) Additional information**

Properties are located within North Lanarkshire, Glasgow, Falkirk, Edinburgh Council

areas.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

[https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=763143](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=763143).

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

[https://www.publiccontractsscotland.gov.uk/sitehelp/help\\_guides.aspx](https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx).

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(SC Ref:763143)

Download the ESPD document here:

[https://www.publiccontractsscotland.gov.uk/ESPD/ESPD\\_Download.aspx?id=763143](https://www.publiccontractsscotland.gov.uk/ESPD/ESPD_Download.aspx?id=763143)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Edinburgh Sherriff Court & Justice of the Peace Court

27 Chamber Street

Edinburgh

EH1 1LB

Country

United Kingdom