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Tender

Alarm Receiving Centre

Link Group

F02: Contract notice

Notice identifier: 2024/S 000-013951

Procurement identifier (OCID): ocds-h6vhtk-045640

Published 30 April 2024, 4:59pm

Section I: Contracting authority

I.1) Name and addresses

Link Group

2c New Mart Road

Edinburgh

EH14 1RL

Email

linkprocurement@linkgroup.org.uk

Telephone

+44 3303030124

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://www.linkhousing.org.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA12842

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.publiccontractsscotland.gov.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.publiccontractsscotland.gov.uk

I.4) Type of the contracting authority

Other type

Registered Social Landlord

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Alarm Receiving Centre

II.1.2) Main CPV code

- 79711000 - Alarm-monitoring services

II.1.3) Type of contract

Services

II.1.4) Short description

Alarm Receiving Centre approx. 299 properties

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

Central Scotland

II.2.4) Description of the procurement

An Alarm Receiving Centre service to provide, monitor, manage and operate the service which must be available 24 hours per day, 365 days per year including any bank/public holidays.

II.2.5) Award criteria

Quality criterion - Name: Requirements / Weighting: 15

Quality criterion - Name: Service Level / Weighting: 15

Quality criterion - Name: Service Transfer & Exit Procedures / Weighting: 15

Quality criterion - Name: Cyber Security / Weighting: 15

Quality criterion - Name: Business Continuety / Weighting: 10

Quality criterion - Name: Value For Money / Weighting: 10

Quality criterion - Name: Best Practice Employer / Weighting: 10

Quality criterion - Name: Environmental Sustainability / Weighting: 10

Price - Weighting: 30

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

1+1

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Telecare Services Association accreditation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Member of the Telecare Services Association or equivalent

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

31 May 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 2 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

31 May 2024

Local time

12:00pm

Place

Edinburgh

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Properties are located within North Lanarkshire, Glasgow, Falkirk, Edinburgh Council

areas.

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at

https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=763143.

The buyer has indicated that it will accept electronic responses to this notice via the Postbox facility. A user guide is available at

https://www.publiccontractsscotland.gov.uk/sitehelp/help_guides.aspx.

Suppliers are advised to allow adequate time for uploading documents and to dispatch the electronic response well in advance of the closing time to avoid any last minute problems.

(SC Ref:763143)

Download the ESPD document here:

https://www.publiccontractsscotland.gov.uk/ESPD/ESPD_Download.aspx?id=763143

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sherriff Court & Justice of the Peace Court

27 Chamber Street

Edinburgh

EH1 1LB

Country

United Kingdom