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Tender

Student Support Services “Be Well Talk Now”

University of Bath
Student Support Services “Be Well Talk Now”

F02: Contract notice

Notice identifier: 2024/S 000-013931

Procurement identifier (OCID): ocds-h6vhtk-045634

Published 30 April 2024, 4:05pm

Section I: Contracting authority

I.1) Name and addresses

University of Bath

University of Bath, Manvers Street

UK-Bath: Counselling services.

BA2 7AY

Contact

Liam Kilawee

Email

l.kilawee@bath.ac.uk

Telephone

+44 1225385634

Country

United Kingdom

Region code

UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

National registration number

United Kingdom

Internet address(es)

Main address

<https://www.bath.ac.uk/legal-information/trading-with-the-university-of-bath/>

Buyer's address

<https://www.bath.ac.uk/legal-information/trading-with-the-university-of-bath/>

I.1) Name and addresses

Student Support Services "Be Well Talk Now"

Finance and Procurement

UK-Bath: Counselling services.

BA11JW

Email

l.kilawee@bath.ac.uk

Telephone

+44 1225385634

Country

United Kingdom

Region code

UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

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Buyer's address

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I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-UK-Bath:-Counselling-services.-:Counselling-services./79739B2JP4>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Student Support Services “Be Well Talk Now”

II.1.2) Main CPV code

- 85312320 - Counselling services

II.1.3) Type of contract

Services

II.1.4) Short description

The University of Bath has had a relationship with the current provider since 2019, providing a 24/7 telephone and live chat advice line for students, locally branded as ‘Be Well Talk Now’ (more information online: <https://www.bath.ac.uk/campaigns/be-well-talk-now/>).

This arrangement is in need of review and this brief lists the requirements from a service to take effect from the beginning of the 24/25 academic year.

II.1.5) Estimated total value

Value excluding VAT: £120,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Main site or place of performance

Bath and North East Somerset, North Somerset and South Gloucestershire

II.2.4) Description of the procurement

To provide a 24/7 phone line for students to seek both in the moment Mental Health and Wellbeing Support as well as Generalist Advice

II.2.5) Award criteria

Quality criterion - Name: Service Provision (Quality) / Weighting: 80.00%

Cost criterion - Name: Service Fees and Associated Costs / Weighting: 20.00%

II.2.6) Estimated value

Value excluding VAT: £120,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

4 June 2024

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

Estonian

IV.2.7) Conditions for opening of tenders

Date

4 June 2024

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-UK-Bath:-Counselling-services.-:Counselling-services./79739B2JP4>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/79739B2JP4>

GO Reference: GO-2024430-PRO-25908674

VI.4) Procedures for review

VI.4.1) Review body

University of Bath

University of Bath

UK-Bath: Counselling services.

BA2 7AY

Email

I.kilawee@bath.ac.uk

Telephone

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Country

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Internet address

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