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Contract

Provision of a Learning Management System

Cumberland Council

F03: Contract award notice

Notice identifier: 2024/S 000-013907

Procurement identifier (OCID): ocds-h6vhtk-040887

Published 30 April 2024, 2:44pm

Section I: Contracting authority

I.1) Name and addresses

Cumberland Council

Cumbria House, 107 - 117 Botchergate

Carlisle

CA1 1RD

Contact

Miss Emma-Jane Gordon

Email

emmajane.gordon@cumberland.gov.uk

Telephone

+44 7836530524

Country

United Kingdom

Region code

UKD1 - Cumbria

Internet address(es)

Main address

<https://www.cumberland.gov.uk/>

Buyer's address

<https://www.cumberland.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of a Learning Management System

Reference number

DN685699

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

This procurement is led by Cumberland Council on behalf of both Cumberland Council and Westmorland & Furness Council. The councils are going to the market for a modern, innovative Learning Management System which is intuitive, modern and user-friendly. The system must provide a complete Learning Management System geared towards the needs of the councils.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £425,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD1 - Cumbria

II.2.4) Description of the procurement

This procurement is led by Cumberland Council on behalf of both Cumberland Council and Westmorland & Furness Council. The councils are going to the market for a modern, innovative Learning Management System which is intuitive, modern and user-friendly. The system must provide a complete Learning Management System geared towards the needs of the councils.

The system must:

Provide access to a library of standard courses aligned to the needs of the council.

Allow courses to be tailored to suit specific groups and/or changing councils requirements.

Import existing customised courses and training materials

Provide a method of registering both internal and external users.

Provide a method of recording progress for all users.

Integrate easily with MS Teams to provide for online teaching and support.

Have a modern, accessible, adaptable, and intuitive user interface to enable all users to access the training courses regardless of ability - as a minimum the system must meet the requirements of EN 301 549.

Be accessible on all standard devices including mobile phones, tablets, laptops and desktop computers.

Provide real time reporting and monitoring of learner, groups, and courses.

Provide wrap around support for users, course leaders, and admin staff to enable a more person-centered approach to training and learning.

This procurement is to award two separate contracts, for the same system, with the same supplier one for each of the Councils. The Councils propose to enter into the contracts with the successful tenderer (service provider) for a maximum of five years. This is based on three years plus two optional extensions of up to twelve months each.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Cumberland Council is fully supportive of all aspects of diversity including ethnicity, race, religion, age, disability and sexual orientation. In this respect Cumberland Council welcomes expressions of interest from ethnic minority, disabled and other diverse business communities and the voluntary sector. Economic operators are therefore required to fully comply with all statutory obligations/applicable legislation and there will be a requirement to participate in the authority's supplier audits on all aspects of diversity.

The contracting authority expressly reserves the right:

(i) not to award any contract as a result of the procurement process commenced by publication of this notice; and

(ii) to make whatever changes it may see fit to the content and structure of the tendering competition; and in no circumstances will the contracting authority be liable for any costs incurred by the candidates. Any expenditure, work or effort undertaken prior to contract award is accordingly a matter solely for the commercial judgement of potential suppliers.

The contracting authority reserve the right to use any electronic portal during the life of the agreement.

The value provided in Section II.1.5 is only an estimate and is for the maximum contract length.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-029507](#)

Section V. Award of contract

Contract No

Learning Management System - Cumberland Council

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 April 2024

V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SevernSoft Limited T/A Essential Computing Ltd

Bristol

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £414,535

Section V. Award of contract

Contract No

Learning Management System - Westmorland and Furness Council

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 April 2024

V.2.2) Information about tenders

Number of tenders received: 10

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SevernSoft Limited T/A Essential Computing Ltd

Bristol

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £414,535

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England

London

Country

United Kingdom