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Planning

## **NEPTS -Non-Emergency Patient Transport Early Engagement Event - Norfolk & Waveney ICB**

NHS Norfolk & Waveney Integrated Care Board

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-013905

Procurement identifier (OCID): ocids-h6vhtk-03c912

Published 16 May 2023, 1:00pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

#### **Contact**

Karen Martin

#### **Email**

[karen.martin31@nhs.net](mailto:karen.martin31@nhs.net)

#### **Country**

United Kingdom

**Region code**

UKH15 - Norwich and East Norfolk

**Internet address(es)**

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NEPTS -Non-Emergency Patient Transport Early Engagement Event - Norfolk & Waveney ICB

#### **II.1.2) Main CPV code**

- 85100000 - Health services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Norfolk and Waveney Integrated Care Board (referred to as the Commissioner) are inviting suitably qualified and experienced providers to express their interest in delivering Non- Emergency Patient Transport services ((NEPTs) for eligible Norfolk and Waveney patients across NHS Norfolk and Waveney ICB.

The aim of this service is to provide Non- Emergency Transport for eligible Norfolk and Waveney patients with a medical need, between their places of residence, community, social care and acute settings transporting patients in safe, timely, comfortable and clinically appropriate transport without detriment to their medical condition. This includes all Mental health transport, both secure and non/specialist. There is a need for the NEPTS Provider in the post-COVID pandemic to be able to respond to rapidly changing regional demand patterns to cater for the patient, the Acute Trusts, Community partners, Mental health partners and other stakeholder partners across Norfolk and Waveney ICS.

It is anticipated that the contract period will initially be for a period of 5 years with the option to extend for up to a further two years, commencing 1st October 2024. The indicative timescales for the tender release date is scheduled for July 2023. A standard NHS contract will be used for this service.

The purpose of this advert is to invite the market to engage, provide feedback on the draft specification and register for an online market engagement event, which is scheduled on 31st May 2023 for the provision of a NEPTs service by testing key themes from the new service model and provide the ICB with valuable information to ensure that the Service Specification is fit for purpose.

The deadline for Soft Market Testing responses is by 17:00 hours on 31st May 2023. Please note this is a market testing exercise and does not commit the ICB to carry out any further procurement process. Current services will remain in place during this period in line with existing contracts and service level agreements. Any future opportunity will be advertised in accordance with the regulations.

It is anticipated that the contract period will be for an initial period of 5 years with the option to extend for up to a further two years, commencing 1st October 2024. The indicative contract value is £77m (£55m for the initial 5 year term with an option to extend for a further 2 years totalling £77m over the 7 year term). This is subject to review following the early engagement.

Commissioners indicative timescales for the tender release date is scheduled for July 2023, but may be subject to change depending on the engagement feedback.

#### **II.1.5) Estimated total value**

Value excluding VAT: £77,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH1 - East Anglia

#### **II.2.4) Description of the procurement**

The aim of this service is to provide Non-Emergency Patient transport for eligible Norfolk and Waveney patients with a medical need, between their places of residence, community, social care and acute settings transporting patients in safe, timely, comfortable and clinically appropriate transport without detriment to their medical condition. This service includes. all mental health transport, both secure and non secure/specialist. There is a need for the NEPTS Provider in the post-COVID pandemic to be able to respond to rapidly changing local and regional demand patterns to cater for the patient, the Acute partners, Community partners, mental health partners and other and stakeholder partners across Norfolk and Waveney ICS.

The aim of this Expression of Interest is to;

1. provide the market with visibility of the proposed opportunity;
2. support the ICB decision making to inform the future commissioning of services (as applicable);
3. to help define the future service approach and model;
4. to gauge the level of interest from the market of capable providers with capacity across the region to deliver the services noted above.

A further tender advertisement will be issued at the appropriate time. You will not be disadvantaged in any subsequent tender process if you choose not to attend this market engagement event as the market engagement information will form part of any future tendering documentation, but the Commissioners wish to understand your views on the proposed model, activity and financial envelope.

The deadline for completing the Soft Market Testing responses is by 17:00 hours on 31st May 2023. Registration to attend the market engagement event closes 17:00 hours 26th May 2023. Please see and complete the attached documents. Please note this is a market testing exercise and does not commit the ICB to carry out any further procurement process. Current services will remain in place during this period in line with existing contracts and service level agreements. Any future opportunity will be advertised in accordance with the regulations.

### **II.3) Estimated date of publication of contract notice**

20 July 2023

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes