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Award

Supporting People at Home

London Borough of Camden

F15: Voluntary ex ante transparency notice

Notice identifier: 2025/S 000-013903

Procurement identifier (OCID): ocds-h6vhtk-04ff7a

Published 9 April 2025, 11:33am

Section I: Contracting authority/entity

I.1) Name and addresses

London Borough of Camden

Town Hall, Judd Street

London

WC1H9JE

Contact

David Walsh

Email

david.walsh@camden.gov.uk

Country

United Kingdom

Region code

UKI31 - Camden and City of London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.camden.gov.uk/>

Buyer's address

<https://www.camden.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supporting People at Home

II.1.2) Main CPV code

- 85312000 - Social work services without accommodation

II.1.3) Type of contract

Services

II.1.4) Short description

This is not a new contract opportunity. The Council is proposing eight contract awards of 18 months in length from April 2025 with existing providers of ongoing care and short term reablement services, which together are known as supporting people at home, following negotiations to include a test and learn element and to allow time for a new recommissioning process.

Ongoing care is the provision of care and support in the home that can be drawn on by Camden residents aged 18 years and above. Provision of commissioned ongoing care is currently delivered on a geographical basis comprising of five neighbourhood contracts.

Reablement is a short-term service for approximately four to six weeks that supports residents to maintain or regain independence. Small, dedicated teams of enablers support residents to reach agreed personal goals that promote and encourage independence. In 2023/24 around 70% of residents that drew on reablement did so following hospital discharge.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £30,232,464

II.2) Description

II.2.1) Title

Ongoing Care

Lot No

1

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

Main site or place of performance

The London Borough of Camden

II.2.4) Description of the procurement

A negotiation process with the five existing providers was undertaken for new 18 month contracts starting in April 2025 which will allow time for the recommissioning of longer term contracts to take place.

Ongoing care is the provision of care and support in the home that can be drawn on by Camden residents aged 18 years and above. Provision of commissioned ongoing care is currently delivered on a geographical basis comprising of five neighbourhood contracts.

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Reablement

Lot No

2

II.2.2) Additional CPV code(s)

- 85312000 - Social work services without accommodation

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

Main site or place of performance

The London Borough of Camden.

II.2.4) Description of the procurement

A negotiation process with the three existing providers was undertaken for new 18 month contracts starting in April 2025 which will allow time for the recommissioning of longer term contracts to take place.

Reablement is a short-term service for approximately four to six weeks that supports residents to maintain or regain independence. Small, dedicated teams of enablers support residents to reach agreed personal goals that promote and encourage independence. In 2023/24 around 70% of residents that drew on reablement did so following hospital discharge. The reablement contracts are also geographically based and are organised into three localities.

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contracts with existing providers allows the Council to conclude wider transformational work that will feature in a tender process during 2026.

The Contracting Authority is implementing a 10-day standstill period between notifying the decision and confirming the award. Subject to the Contracting Authority receiving no notice of any intention to legally challenge the process, the Contracting Authority aims to execute the contracts following the standstill period.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract/concession

Lot No

1

Title

Ongoing Care (North Neighbourhood)

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Hartwig Care

london

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

Companies House

03872270

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £6,711,516

Section V. Award of contract/concession

Lot No

1

Title

Ongoing Care (Central neighbourhood)

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Rather Home Care

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

Companies House

14574427

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £6,217,856

Section V. Award of contract/concession

Lot No

2

Title

Ongoing Care (West Neighbourhood)

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Mihomecare Ltd

Nottingham

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

Companies House

03203080

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £5,889,132

Section V. Award of contract/concession

Lot No

1

Title

Ongoing Care (East Neighbourhood)

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Focus Care Link

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

Companies House

04037768

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £4,906,936

Section V. Award of contract/concession

Lot No

1

Title

Ongoing Care (South Neighbourhood)

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Hopscotch Women's Centre

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

Companies House

03512914

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £3,629,449

Section V. Award of contract/concession

Lot No

2

Title

Reablement (South Camden Locality)

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Hartwig Care ltd

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

Companies House

03872270

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £840,502

Section V. Award of contract/concession

Lot No

2

Title

Reablement (Northwest Locality)

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Rather Home Care Ltd

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

Companies House

14574427

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £1,408,595

Section V. Award of contract/concession

Lot No

2

Title

Reablement (Northeast Locality)

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

31 March 2025

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Focus Care Link Ltd

London

Country

United Kingdom

NUTS code

- UKI31 - Camden and City of London

Companies House

04037768

The contractor/concessionaire is an SME

Yes

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £628,478

Section VI. Complementary information

VI.3) Additional information

Please note this is a Voluntary ex Ante Transparency Notice. The Contracting Authority is implementing a 10-day standstill period between notifying the decision and confirming the award. Subject to the Contracting Authority receiving no notice of any intention to legally challenge the process, the Contracting Authority aims to execute the new contracts following the standstill period.

VI.4) Procedures for review

VI.4.1) Review body

The Royal Court of Justice

Strand

London

WC2A 2LL

Country

United Kingdom