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Contract

TOPdesk Cloud Software

University of Bedfordshire

F03: Contract award notice

Notice identifier: 2025/S 000-013896

Procurement identifier (OCID): ocds-h6vhtk-04e6e5

Published 9 April 2025, 11:25am

Section I: Contracting authority

I.1) Name and addresses

University of Bedfordshire

University Square

Luton

LU13JU

Contact

Damola Aladesiun

Email

damola.aladesiun@beds.ac.uk

Telephone

+44 1582743315-3315

Country

United Kingdom

Region code

UKH21 - Luton

UK Register of Learning Providers (UKPRN number)

10007152

Internet address(es)

Main address

<https://www.beds.ac.uk/>

Buyer's address

<https://www.in-tendhost.co.uk/universityofbedfordshire.aspx/Home>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

TOPdesk Cloud Software

Reference number

UoB/C SP&S - 00000417

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Provision of TOPdesk Cloud Software

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £134,772.42

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKH2 - Bedfordshire and Hertfordshire

II.2.4) Description of the procurement

Provision of TOPdesk cloud software to the UoB

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Awarded as a Direct Award on the g Cloud 14 Framework

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2025/S 000-006850](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 February 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

TOPdesk UK Ltd

Hertfordshire

Country

United Kingdom

NUTS code

- UKH - East of England

Companies House

05396062

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £134,772.42

Total value of the contract/lot: £134,772.42

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Services

London

Country

United Kingdom

