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Contract

Domestic Abuse Accommodation Triage, Outreach Service and Sanctuary Scheme Framework

Suffolk County Council

F03: Contract award notice

Notice identifier: 2023/S 000-013871

Procurement identifier (OCID): ocids-h6vhtk-0372c6

Published 16 May 2023, 10:43am

Section I: Contracting authority

I.1) Name and addresses

Suffolk County Council

Endeavour House, 8 Russell Road

IPSWICH

IP1 2BX

Contact

Michelle Youngs

Email

michelle.youngs@suffolk.gov.uk

Telephone

+44 1473265789

Country

United Kingdom

NUTS code

UKH14 - Suffolk

Internet address(es)

Main address

<http://www.suffolksourcing.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Domestic Abuse Accommodation Triage, Outreach Service and Sanctuary Scheme Framework

Reference number

CD1382

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Suffolk County Council is seeking to establish a Framework Agreement to provide

Domestic Abuse Accommodation Triage, Outreach Service and Sanctuary Scheme. This procurement is for services listed within schedule 3 of The Public Contracts Regulations 2015 and as a result are subject to the Light Touch Regime under those regulations. Therefore, the Council is not obliged to comply with the full requirements of the 2015 Regulations, however the principles will be applied. The framework will be for a duration of 3 years commencing 1st April 2023 with the option to extend for up to a further 2 years. The anticipated total value of the framework (including the extension period) is approximately £ £1,553,330. The framework will consist of 2 Lots. Lot 1 - Domestic Abuse Accommodation Triage (ATP) and Domestic Abuse Outreach Service and 24/7 Helpline (+live chat) Lot 2 - Sanctuary Scheme The submission deadline is 9th November 2022 at 12noon.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,553,330

II.2) Description

II.2.1) Title

Domestic Abuse Accommodation Triage (ATP) and Domestic Abuse Outreach Service & 24/7 Helpline (+live chat)

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk

II.2.4) Description of the procurement

Part 1 - Accommodation Triage: We are seeking a provider to oversee and facilitate access to the accommodation procured through our Domestic Abuse Accommodation Service. This will include receiving referrals from professionals seeking accommodation

for victims fleeing domestic abuse, having oversight of each accommodation type (including physical make up, location, nearby amenities) and liaising with the accommodation provider to agree a suitable placement and subsequent 'warm handover' by the accommodation provider. Part 2 – Domestic Abuse Outreach Service & 24/7 Helpline (and live chat): The Service will offer an accessible, community based and digital service across Suffolk for medium risk victims of domestic abuse and their children - providing appropriate information, support and interventions to maintain their safety, enable them to recover and rebuild stability, resilience and wellbeing.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80%

Price - Weighting: 20%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Sanctuary Scheme

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk

II.2.4) Description of the procurement

The Service will install physical safety measures (e.g. locks, bolts, chains, fire alarms/lock letterboxes, property marking kits, lighting timers, etc) in the homes of high-risk victims of domestic abuse (privately owned or rented accommodation only). This will enable victims to remain in their own home –negating the need for multiple visits from different trades people, the upheaval of moving to a different location and away from essential family/friend networks.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80%

Price - Weighting: 20%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-027829](#)

Section V. Award of contract

Contract No

CD1382

Lot No

1

Title

Domestic Abuse Accommodation Triage (ATP) and Domestic Abuse Outreach Service & 24/7 Helpline (+live chat)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 April 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Anglia Care Trust

Unit 8 The Square, Martlesham Heath

Ipswich

IP5 3SL

Country

United Kingdom

NUTS code

- UKH14 - Suffolk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,470,620

Total value of the contract/lot: £1,470,620

Section V. Award of contract

Contract No

CD1382

Lot No

2

Title

Sanctuary Scheme

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 April 2023

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

24-7 Locks Ltd

Ground Floor, 96 Granville Street

Birmingham

B1 1SG

Country

United Kingdom

NUTS code

- UKG31 - Birmingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £83,330

Total value of the contract/lot: £83,330

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Suffolk County Council

Endeavour House, 8 Russell Road,

Ipswich

IP1 2BX

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Suffolk County Council incorporates a minimum 10 calendar day standstill period from the point at which information on the award of contract is communicated to tenderers. This period allows unsuccessful tenderers to seek further debriefing from the contracting authority before the contract is entered into. If an appeal regarding the award of contract has not been successfully resolved: The Public Contracts Regulations 2015 as amended provide for aggrieved parties who have been harmed or at risk of harm by a breach of the rules, to take action in the High Court (England, Wales and Northern Ireland) Any such action must be brought promptly)