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Contract

## Medication Administration Support Service

Milton Keynes City Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-013864

Procurement identifier (OCID): ocds-h6vhtk-04ff5e

Published 9 April 2025, 10:29am

## Scope

## Reference

2025-004

## Description

This award is for the Medication Administration Support Service.

Medicines support is any support that enables a person to manage their medicines. This covers prompting or reminding people to take their medicines; helping people remove medicines from packaging; and administering some or all of a person's medicines.

The provider will:

- Assess what medicines support a person needs as part of their general assessment and record the outcome of the assessment in the care plan.
- Where a person needs support with their medicines, the provider will record the following details in their care plan:

- o the person's needs and preferences
- o the person's expectations for confidentiality and advance care planning
- o how you will seek consent
- o details of who to contact about their medicines - this can be the person needing support or a contact they choose
- o what support they need for each medicine
- o how the medicines support will be given
- o who provides medicines support, particularly when more than one care provider is involved
- o when the medicines support will be reviewed - e.g. after six weeks.
- o Staff who assess people's medicines support need to be trained and competent to do so
- o only take responsibility for people's medicines where the assessment indicates there is a need.

Services will usually be delivered in patients own homes, these will be located within all areas of Milton Keynes, including villages.

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## **Contract 1. Medication Administration Support Service**

### **Supplier**

- [HANDS IN HARMONY HOME CARE SERVICES LIMITED](#)

## **Contract value**

- £223,448 excluding VAT
- £223,448 including VAT

Below the relevant threshold

## **Date signed**

7 April 2025

## **Contract dates**

- 25 April 2025 to 24 January 2026
- 9 months

## **Main procurement category**

Services

## **CPV classifications**

- 85312000 - Social work services without accommodation

## **Contract locations**

- UKJ12 - Milton Keynes
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## Procedure

### Procedure type

Below threshold - without competition

### Special regime

Light touch

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## Supplier

### HANDS IN HARMONY HOME CARE SERVICES LIMITED

- Companies House: 06661909
- Public Procurement Organisation Number: PJBC-5348-GWRY

6 Warren Yard

Milton Keynes

MK12 5NW

United Kingdom

Email: [info@handsinharmony.co.uk](mailto:info@handsinharmony.co.uk)

Website: <http://www.handsinharmony.co.uk>

Region: UKJ12 - Milton Keynes

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Medication Administration Support Service

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## Contracting authority

### Milton Keynes City Council

- Public Procurement Organisation Number: PLDZ-6131-PWZH

Civic Offices, 1 Saxon Gate East

Milton Keynes

MK9 3EJ

United Kingdom

Telephone: 01908 691 691

Email: [corporateprocurement@milton-keynes.gov.uk](mailto:corporateprocurement@milton-keynes.gov.uk)

Website: <https://www.milton-keynes.gov.uk/>

Region: UKJ12 - Milton Keynes

Organisation type: Public authority - sub-central government