

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/013830-2026>

Award

## **Management of Norwich Bus Station and Park and Ride Sites**

Norfolk County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-013830

Procurement identifier (OCID): ocds-h6vhtk-050431 ([view related notices](#))

Published 16 February 2026, 1:00pm

### **Scope**

### **Reference**

NCCT43085

### **Description**

The proposed contract is for an Operator with experience of public transport to provide a fully managed service with a single point of responsibility for managing and delivering all of the specified Services they are contracted to deliver across the Norwich Bus Station site.

The Operator will also be required to undertake facilities management and maintenance of the Norwich Park and Ride sites.

The contract value in this notice is for the full 10 years of the contract including all options, it does not include indexation.

## **Contract 1. Management of Norwich Bus Station and Park and Ride Sites**

### **Supplier**

- KONECTBUS LIMITED

### **Contract value**

- £10,688,808 including VAT

Above the relevant threshold

### **Award decision date**

2 February 2026

### **Date assessment summaries were sent to tenderers**

16 February 2026

### **Standstill period**

- End: 25 February 2026
- 8 working days

## **Earliest date the contract will be signed**

26 February 2026

## **Contract dates (estimated)**

- 5 April 2026 to 5 April 2031
- Possible extension to 5 April 2036
- 10 years, 1 day

Description of possible extension:

This contract is for an initial term of 5 years plus up to a further 5 years at the Council's discretion.

## **Main procurement category**

Services

## **Options**

The right to additional purchases while the contract is valid.

The Client reserves the right to add or remove any of the Services from any of the facilities and to add any additional Services or buildings not included in this tender at a later date, through the variation process set out in the Contract. The options may be used due to changes of the Council's Estate, amendments to statutory duties or amendments to the Council's finances or priorities.

## **CPV classifications**

- 63712100 - Bus station services

- 79993000 - Building and facilities management services

## **Contract locations**

- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

---

## **Information about tenders**

- 1 tender received
- 1 tender assessed in the final stage:
  - 1 submitted by small and medium-sized enterprises (SME)
  - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 0 suppliers unsuccessful (details included for contracts over £5 million)

---

## **Submission**

### **Submission type**

Tenders

---

## Procedure

### Procedure type

Competitive flexible procedure

---

## Supplier

### KONECTBUS LIMITED

- Companies House: 03149258
- Public Procurement Organisation Number: PBTX-5366-GVMT

3rd Floor 41-51 Grey Street

Newcastle Upon Tyne

NE1 6EE

United Kingdom

Email: [david.smith@goeastanglia.co.uk](mailto:david.smith@goeastanglia.co.uk)

Website: <https://goeastanglia.co.uk/>

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Management of Norwich Bus Station and Park and Ride Sites

---

## **Contracting authority**

### **Norfolk County Council**

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: [sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk)

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government

---

## **Other organisation**

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

## **AECOM LIMITED**

Summary of their role in this procurement: AECOM assisted with the drafting of the Scope and Pricing Schedule, they also participated in the evaluation of initial tenders.

- Companies House: 01846493
- Public Procurement Organisation Number: PCLX-5446-YHDX

Aldgate Tower

London

E1 8FA

United Kingdom

Email: [KM-Europe@aecom.com](mailto:KM-Europe@aecom.com)

Website: <http://www.aecom.com>

Region: UKI42 - Tower Hamlets

---

## **Contact organisation**

Contact Norfolk County Council for any enquiries.