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Planning

UWE/019/2023T International Student Enquiry and Enrolment Service

University of the West of England

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-013809

Procurement identifier (OCID): ocds-h6vhtk-03c8da

Published 15 May 2023, 3:29pm

Section I: Contracting authority

I.1) Name and addresses

University of the West of England

UWE Bristol, Coldharbour Lane

Bristol

BS16 1QY

Contact

Joe Stock

Email

joe3.stock@uwe.ac.uk

Country

United Kingdom

NUTS code

UKK11 - Bristol, City of

Internet address(es)

Main address

<http://www.uwe.ac.uk>

Buyer's address

<https://in-tendhost.co.uk/he/asp/Home>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

UWE/019/2023T International Student Enquiry and Enrolment Service

Reference number

UWE/019/2023T

II.1.2) Main CPV code

- 79600000 - Recruitment services

II.1.3) Type of contract

Services

II.1.4) Short description

The University requires an International Enquiry Services Management provider for enquirer/pre-applicant and offers made conversion. Providing enquiry management and offers made conversion activity to support international and EU prospects and applicants using multiple communication channels. This will include University defined KPI's on turnaround and follow up lead times alongside managing opt-out requests. Please find additional information here: <https://in-tendhost.co.uk/he/asp/Home>

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79600000 - Recruitment services

II.2.3) Place of performance

NUTS codes

- UKK11 - Bristol, City of

II.2.4) Description of the procurement

As per requirements

II.3) Estimated date of publication of contract notice

15 May 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes