

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/013794-2023>

Contract

## **Provision of Support, Maintenance and Future Upgrades to the Integrated Communications Control System for the Thames Valley Fire Control Service (DC3000 ICCS). (1)**

Royal Berkshire Fire Authority

F03: Contract award notice

Notice identifier: 2023/S 000-013794

Procurement identifier (OCID): ocids-h6vhtk-038060

Published 15 May 2023, 2:39pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Royal Berkshire Fire Authority

Newsham Court

Reading

RG31 7SD

#### **Contact**

Emma Peate

#### **Email**

[PeateE@RBFRS.co.uk](mailto:PeateE@RBFRS.co.uk)

#### **Telephone**

+44 118934736

**Country**

United Kingdom

**Region code**

UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

**National registration number**

VAT gb 642 4620 56

**Internet address(es)**

Main address

<http://www.rbfrs.co.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/71935>

**I.4) Type of the contracting authority**

Regional or local Agency/Office

**I.5) Main activity**

Public order and safety

---

**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Provision of Support, Maintenance and Future Upgrades to the Integrated Communications Control System for the Thames Valley Fire Control Service (DC3000 ICCS). (1)

Reference number

1306

### **II.1.2) Main CPV code**

- 64227000 - Integrated telecommunications services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The Authority is seeking Tender for the provision of a support and maintenance contract for the Integrated Communications Control systems (known as the DC3000 ICCS) used by the Thames Valley Fire Control Service (TVFCS).

The two installations of the DC3000 ICCS are located at:

- RBFRS Headquarters, Calcot Reading - Primary installation
- OFRS Headquarters , Kidlington, Oxford- Secondary installation

TVFCS is a joint collaboration of the Buckinghamshire, Oxfordshire and Berkshire Fire Services. TVFCS use the two installations of the DC3000 ICCS as an essential part of the wider integrated solution to manage all fire related emergency calls for the Thames Valley. TVFCS provide this essential service to a high standard 24/7, 365 days a year.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,208,420

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 50332000 - Telecommunications-infrastructure maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Main site or place of performance

Berkshire

#### **II.2.4) Description of the procurement**

The Authority is seeking Tender for the provision of a support and maintenance contract for the Integrated Communications Control systems (known as the DC3000 ICCS) used by the Thames Valley Fire Control Service (TVFCS).

The two installations of the DC3000 ICCS are located at:

- RBFRS Headquarters, Calcot Reading - Primary installation
- OFRS Headquarters , Kidlington, Oxford- Secondary installation

TVFCS is a joint collaboration of the Buckinghamshire, Oxfordshire and Berkshire Fire Services. TVFCS use the two installations of the DC3000 ICCS as an essential part of the wider integrated solution to manage all fire related emergency calls for the Thames Valley. TVFCS provide this essential service to a high standard 24/7, 365 days a year.

In the event that the TVFCS partnership should cease prior to this contract's end date any of the three services that are a party to this contract under the umbrella of TVFCS may continue to use this contract for any of its remaining period for the installations they continue to use.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70%

Price - Weighting: 30%

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-036686](#)

---

## **Section V. Award of contract**

### **Contract No**

1

### **Title**

Provision of Support, Maintenance and Future Upgrades to the Integrated Communications Control System for the Thames Valley Fire Control Service (DC3000 ICCS).

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

15 May 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

SSS Public Safety Ltd

Unit B1, Methuen South, Methuen Park

Chippenham

SN14 0GT

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £700,000

Total value of the contract/lot: £1,208,420

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom