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Contract

Services-Framework-Facilities Management

United Utilities Water Limited

F06: Contract award notice – utilities

Notice identifier: 2024/S 000-013785

Procurement identifier (OCID): ocds-h6vhtk-03cdd6

Published 29 April 2024, 4:19pm

Section I: Contracting entity

I.1) Name and addresses

United Utilities Water Limited

Lingley Mere Business Park

Warrington

WA5 3LP

Contact

Christine Ng

Email

christine.ng3@uuplc.co.uk

Telephone

+44 1925000000

Country

United Kingdom

Region code

UKD - North West (England)

National registration number

02366678

Internet address(es)

Main address

<https://www.unitedutilities.com>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/43984>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Services-Framework-Facilities Management

Reference number

PRO004727

II.1.2) Main CPV code

- 79993100 - Facilities management services

II.1.3) Type of contract

Services

II.1.4) Short description

The requirement was for the provision of Total Facilities Management Services (TFM) across the Company's Operational Estate, which comprises of assets across circa 96 water treatment and 575 wastewater treatment sites across the North West (Crewe to Carlisle) and Corporate Estate, which comprises of Lingley Mere (Warrington), Whitehaven (Cumbria), Kent House (Kendal) and the London Office.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Lot 1 - Operational Estate

Lot No

1

II.2.2) Additional CPV code(s)

- 39130000 - Office furniture

- 45112700 - Landscaping work
- 45259300 - Heating-plant repair and maintenance work
- 64100000 - Post and courier services
- 64121100 - Mail delivery services
- 71315000 - Building services
- 71317200 - Health and safety services
- 71326000 - Ancillary building services
- 72224000 - Project management consultancy services
- 72253000 - Helpdesk and support services
- 77231200 - Forest pest control services
- 79520000 - Reprographic services
- 79710000 - Security services
- 79992000 - Reception services
- 79995100 - Archiving services
- 90533000 - Waste-tip management services
- 90710000 - Environmental management
- 90711100 - Risk or hazard assessment other than for construction
- 90910000 - Cleaning services

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)

II.2.4) Description of the procurement

The requirement was for the provision of Total Facilities Management Services (TFM) across the Company's Operational Estate, which comprises of assets across circa 96 water treatment and 575 waste water treatment sites across the North West (Crewe to Carlisle).

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - Corporate Estate

Lot No

2

II.2.2) Additional CPV code(s)

- 39130000 - Office furniture
- 45112700 - Landscaping work
- 45259300 - Heating-plant repair and maintenance work
- 64100000 - Post and courier services
- 64121100 - Mail delivery services
- 71315000 - Building services
- 71317200 - Health and safety services
- 71326000 - Ancillary building services
- 72224000 - Project management consultancy services
- 72253000 - Helpdesk and support services
- 77231200 - Forest pest control services
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- 79710000 - Security services
- 79992000 - Reception services
- 79995100 - Archiving services

- 90533000 - Waste-tip management services
- 90710000 - Environmental management
- 90711100 - Risk or hazard assessment other than for construction
- 90910000 - Cleaning services

II.2.3) Place of performance

NUTS codes

- UKI - London
- UKD - North West (England)
- UK - United Kingdom

Main site or place of performance

UKD

II.2.4) Description of the procurement

The requirement is for the provision of Total Facilities Management Services (TFM) across the Company's Corporate Estate, which comprises of Lingley Mere (Warrington), Whitehaven (Cumbria), Kent House (Kendal) and the London Office.

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 - Operational and Corporate Estate

Lot No

3

II.2.2) Additional CPV code(s)

- 39130000 - Office furniture
- 45112700 - Landscaping work
- 45259300 - Heating-plant repair and maintenance work
- 64100000 - Post and courier services
- 64121100 - Mail delivery services
- 71315000 - Building services
- 71317200 - Health and safety services
- 71326000 - Ancillary building services
- 72224000 - Project management consultancy services
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- 79995100 - Archiving services
- 90533000 - Waste-tip management services
- 90710000 - Environmental management
- 90711100 - Risk or hazard assessment other than for construction
- 90910000 - Cleaning services

II.2.3) Place of performance

NUTS codes

- UKD - North West (England)
- UK - United Kingdom

Main site or place of performance

UKD

II.2.4) Description of the procurement

The requirement was for the provision of Total Facilities Management Services (TFM) across the Company's Operational and Estate, which comprises of assets across circa 96 water treatment and 575 waste water treatment sites across the North West (Crewe to Carlisle) and Corporate Estate (Lingley Mere), Whitehaven (Cumbria), Kent House (Kendal) and the London Office.

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 30

Quality criterion - Name: Commercial / Weighting: 4.50

Price - Weighting: 65.50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-014326](#)

Section V. Award of contract

Contract No

1

Title

Lot 1 - Operational Estate

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section V. Award of contract

Contract No

2

Title

Lot 2 - Corporate Estate

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section V. Award of contract

Contract No

1

Lot No

Lot 3

Title

Lot 3 - Operational and Corporate Estate

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 February 2024

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

CBRE Managed Services Ltd

61 Southwark Street

London

SE1 0HL

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England & Wales

City of Westminster

London

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

United Utilities Limited

Warrington

Country

United Kingdom