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Planning

Market Engagement for Provision of Home First Digital Solution

Suffolk County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-013775

Procurement identifier (OCID): ocds-h6vhtk-04ef41

Published 8 April 2025, 4:41pm

Changes to notice

This notice has been edited. The [previous version](#) is still available.

Extended market engagement deadline to 23rd April 2025

Scope

Reference

PA00002

Description

Suffolk County Council wishes to conduct market engagement prior to a procurement exercise for the provision of a scheduling, monitoring and reporting software platform for the in house reablement service Home First. The software will need to link with a mobile app to allow support workers access to schedules whilst working remotely in the community.

Total value (estimated)

- £300,000 excluding VAT
- £360,000 including VAT

Contract dates (estimated)

- 2 February 2026 to 1 February 2029
- Possible extension to 1 February 2030
- 4 years

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKH14 - Suffolk

Engagement

Engagement deadline

23 April 2025

Engagement process description

Suffolk County Council (SCC) wishes to engage with suppliers on a 1:1 basis and to view a system demonstration. The purpose of the demonstrations is to allow SCC to understand the system functionality available in the market.

Suppliers that would like to participate in the market engagement should contact the email address detailed in the notice and SCC will arrange a timeslot for the system demonstrations to take place over MS Teams. We ask that suppliers make contact by 5pm on 23rd April 2025 to allow the timeslots to be arranged.

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

1 June 2025

Contracting authority

Suffolk County Council

- Public Procurement Organisation Number: PHVH-1657-HHMV

Endeavour House, 8 Russell Road

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IP1 2BX

United Kingdom

Email: ASCHFServiceDevelopment@suffolk.gov.uk

Region: UKH14 - Suffolk

Organisation type: Public authority - sub-central government