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Award

Integrated Communication Control System

The Police and Crime Commissioner for Northumbria

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-013766

Procurement identifier (OCID): ocds-h6vhtk-055da2 ([view related notices](#))

Published 16 February 2026, 11:36am

Scope

Reference

NP0366

Description

Northumbria Police are looking to procure an on-premise integrated communications control system (ICCS) for a period of 5 years with x2 optional 12-month extension periods. For full specification details, please download the tender pack.

Contract 1. NP0366 - Integrated Communications Control System

Supplier

- [Zetron Ltd](#)

Contract value

- £1,393,595.57 excluding VAT
- £1,672,314.68 including VAT

Above the relevant threshold

Award decision date

16 February 2026

Date assessment summaries were sent to tenderers

16 February 2026

Standstill period

- End: 25 February 2026
- 8 working days

Earliest date the contract will be signed

27 February 2026

Contract dates (estimated)

- 2 March 2026 to 1 March 2031

- Possible extension to 1 March 2033
- 7 years

Description of possible extension:

two optional 12-month extension periods to be taken at the discretion of the Authority.

Main procurement category

Goods

CPV classifications

- 48000000 - Software package and information systems

Information about tenders

- 3 tenders received
- 3 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 2 suppliers unsuccessful (details included for contracts over £5 million)

Unsuccessful suppliers

- [NEC Software Solutions UK Limited](#)

- [Systel](#)

Submission

Submission type

Tenders

Procedure

Procedure type

Competitive flexible procedure

Suppliers

NEC Software Solutions UK Limited

- Public Procurement Organisation Number: PNJT-6433-CZGT

1st Floor, iMex Centre, 575-599 Maxted Road,

Hemel Hempstead

HP2 7DX

United Kingdom

Region: UKH23 - Hertfordshire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Systemel

- Public Procurement Organisation Number: PPGZ-7169-TZCV

Hunsworth Lane

Cleckheaton

BD19 4LN

United Kingdom

Region: UKE44 - Calderdale and Kirklees

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Zetron Ltd

- Public Procurement Organisation Number: PTHJ-5182-ZDTM

Minster Corner

Hull

HU1 1RR

United Kingdom

Email: emeasales@zetron.co.uk

Region: UKE11 - Kingston upon Hull, City of

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. NP0366 - Integrated Communications Control System

Contracting authority

The Police and Crime Commissioner for Northumbria

- Public Procurement Organisation Number: PCZY-7834-QRMM

2nd Floor, Victory House, Balliol Business Park, Longbenton

Newcastle

NE12 8EW

United Kingdom

Contact name: James Thornton

Email: procurement@northumbria.police.uk

Region: UKC22 - Tyneside

Organisation type: Public authority - central government

