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Tender

P5871 Cleaning and Associated Services

Tower Hamlets

F02: Contract notice

Notice identifier: 2024/S 000-013760

Procurement identifier (OCID): ocds-h6vhtk-0455d2

Published 29 April 2024, 2:49pm

Section I: Contracting authority

I.1) Name and addresses

Tower Hamlets

Mulberry Place, 5 Clove Crescent, Town Hall

London

E14 2BG

Contact

Mr Neil Ward

Email

Neil.Ward@towerhamlets.gov.uk

Telephone

+44 2073645000

Country

United Kingdom

Region code

UK14 - Inner London – East

Internet address(es)

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

P5871 Cleaning and Associated Services

Reference number

DN718671

II.1.2) Main CPV code

- 90911000 - Accommodation, building and window cleaning services

II.1.3) Type of contract

Services

II.1.4) Short description

This service is for the cleaning and associated services contract for services across the corporate estate - Tower Hamlets Homes has joined London Borough of Tower Hamlets for this procurement and their requirements and spend are incorporated into this tender.

The contract will provide cleaning and related services to the following sites that are owned and /or administered by the council:

- Routine Cleaning
- Window Cleaning
- Washroom services/sanitary/air fresheners
- Consumables
- Reactive biohazard cleaning
- Graffiti removal
- Building clearance of waste/furniture
- Reactive emergency cleaning/flooding/H&S

- Façade and external cleaning

The contract supports 94 sites, and these consist of several types of services.

- Town Hall
- Libraries
- Idea Stores
- Registrars & Coroners Courts
- Childrens Centres
- One Stop Shop
- Childrens & Vulnerable Adult Centres
- Youth Centres
- Administration Sites non-public & public facing.
- Parks Toilets and Offices.
- Community Hubs
- Shops and other commercial property

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI4 - Inner London – East

II.2.4) Description of the procurement

The service entails

A comprehensive high quality cleaning service throughout a range of sites across the

Council.

Planning, management and delivery of the cleaning services by causing minimal disruption to the normal business activities.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 May 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

1 Royal Courts of Justice, Strand

London

WC1A 2LL

Country

United Kingdom

Internet address

<https://www.towerhamlets.gov.uk/Home>