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Tender

## **P5871 Cleaning and Associated Services**

Tower Hamlets

F02: Contract notice

Notice identifier: 2024/S 000-013760

Procurement identifier (OCID): ocds-h6vhtk-0455d2

Published 29 April 2024, 2:49pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Tower Hamlets

Mulberry Place, 5 Clove Crescent, Town Hall

London

E14 2BG

#### **Contact**

Mr Neil Ward

#### **Email**

[Neil.Ward@towerhamlets.gov.uk](mailto:Neil.Ward@towerhamlets.gov.uk)

#### **Telephone**

+44 2073645000

#### **Country**

United Kingdom

**Region code**

UK14 - Inner London – East

**Internet address(es)**

Main address

<http://www.towerhamlets.gov.uk>

Buyer's address

<http://www.towerhamlets.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

P5871 Cleaning and Associated Services

Reference number

DN718671

#### **II.1.2) Main CPV code**

- 90911000 - Accommodation, building and window cleaning services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This service is for the cleaning and associated services contract for services across the corporate estate - Tower Hamlets Homes has joined London Borough of Tower Hamlets for this procurement and their requirements and spend are incorporated into this tender.

The contract will provide cleaning and related services to the following sites that are owned and /or administered by the council:

- Routine Cleaning
- Window Cleaning
- Washroom services/sanitary/air fresheners
- Consumables
- Reactive biohazard cleaning
- Graffiti removal
- Building clearance of waste/furniture
- Reactive emergency cleaning/flooding/H&S

- Façade and external cleaning

The contract supports 94 sites, and these consist of several types of services.

- Town Hall
- Libraries
- Idea Stores
- Registrars & Coroners Courts
- Childrens Centres
- One Stop Shop
- Childrens & Vulnerable Adult Centres
- Youth Centres
- Administration Sites non-public & public facing.
- Parks Toilets and Offices.
- Community Hubs
- Shops and other commercial property

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKI4 - Inner London – East

#### **II.2.4) Description of the procurement**

The service entails

A comprehensive high quality cleaning service throughout a range of sites across the

Council.

Planning, management and delivery of the cleaning services by causing minimal disruption to the normal business activities.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

30 May 2024

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

1 Royal Courts of Justice, Strand

London

WC1A 2LL

Country

United Kingdom

Internet address

<https://www.towerhamlets.gov.uk/Home>