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Not applicable

Input and Output Communications

H M Revenue & Customs

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-013758

Procurement identifier (OCID): ocids-h6vhtk-034e64

Published 15 May 2023, 12:48pm

Section I: Contracting authority/entity

I.1) Name and addresses

H M Revenue & Customs

Trinity Bridge House 2 Dearmans Place

Salford

M3 5BS

Contact

Bhavina Patel

Email

bhavina.patel1@hmrc.gov.uk

Telephone

+44 3000524467

Country

United Kingdom

Region code

UK - United Kingdom

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://hmrc.gov.uk>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Input and Output Communications

Reference number

SR980381936

II.1.2) Main CPV code

- 79800000 - Printing and related services

II.1.3) Type of contract

Services

II.1.4) Short description

HMRC is looking to appoint a supplier(s) to deliver, under a single contract, a trusted service for continuity of current communication services as well as to support our vision for innovative solutions to assist with our digital transformation.

Through this opportunity, HMRC is looking for a supplier(s) who have capabilities to enable the effective and efficient management, and deliver of both inbound and outbound communications, designed to support HMRC and its customers with the collection of tax and administering of benefits and support of customs operations.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2023/S 000-010389](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

IV.1.2

Read

Date

8 June 2023

Local time

1:00pm