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Tender

Internal Audit Management System

Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust

F02: Contract notice

Notice identifier: 2024/S 000-013757

Procurement identifier (OCID): ocds-h6vhtk-0455cf

Published 29 April 2024, 2:42pm

Section I: Contracting authority

I.1) Name and addresses

Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust

St Nicholas Hospital, Jubilee Road

Newcastle Upon Tyne

NE3 3XT

Contact

Gavin Thompson

Email

procurement@ntw.nhs.uk

Country

United Kingdom

Region code

UKC - North East (England)

Internet address(es)

Main address

<https://www.cntw.nhs.uk/>

Buyer's address

<https://www.cntw.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Internal Audit Management System

Reference number

C262065

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

AuditOne requires a solution which provides for the supply, installation, and on-going support of an Internal Audit Management System which encompasses all requirements including risk assessment, electronic work papers including supporting evidence management, reporting, issue tracking, project scheduling, time recording and a documentation library.

II.1.5) Estimated total value

Value excluding VAT: £700,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

AuditOne requires a solution which provides for the supply, installation, and on-going support of an Internal Audit Management System which encompasses all requirements including risk assessment, electronic work papers including supporting evidence management, reporting, issue tracking, project scheduling, time recording and a documentation library.

* The software must fully support compliance with Global Internal Audit Standards as well as Public Sector Internal Audit Standards.

* Contractors must hold relevant experience and understand the 'real world' Internal Audit in the NHS and wider Public Sector.

* Previous experience of similar projects is mandatory and the supply of 2 case studies will be required.

* A dedicated contact will be required throughout the implementation process and throughout the life of the contract

Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust (CNTW) provides a comprehensive range mental health, learning disability and neurological care services across the north of England. Further information on the Authority can be obtained from: Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust (cntw.nhs.uk)

CNTW are the host organisation for AuditOne. AuditOne is a values based, not for profit NHS consortium with a proven track record of delivering high quality assurance, counter fraud and advisory services to a predominantly NHS customer base. Services are also provided to several third sector and education clients.

Further information on AuditOne can be obtained from audit-one.co.uk

The contract opportunity is for an initial 3 year term with the option to extend by up to a further 7 years.

Full details of the opportunity are contained within the tender document.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £700,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2025

End date

31 March 2028

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 May 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 30 August 2024

IV.2.7) Conditions for opening of tenders

Date

30 May 2024

Local time

2:00pm

Place

Electronic

Information about authorised persons and opening procedure

Tenders will be opened by member of Procurement Team

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

NTW Solutions Limited

Arran House, St Nicholas Hospital, Jubilee Road, Gosforth

Newcastle Upon Tyne

NE3 3XT

Country

United Kingdom

Internet address

<https://www.ntwsolutions.co.uk>

VI.4.2) Body responsible for mediation procedures

Centre for Effective Dispute Resolution

70 Fleet Street

London

EC4Y 1EU

Email

info@cedr.com

Country

United Kingdom

Internet address

<https://www.cedr.com/>

VI.4.4) Service from which information about the review procedure may be obtained

NTW Solutions Limited

Arran House, St Nicholas Hospital, Jubilee Road, Gosforth

Newcastle Upon Tyne

NE3 3XT

Country

United Kingdom

Internet address

<https://www.ntwsolutions.co.uk>