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Tender

## **Internal Audit Management System**

Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust

F02: Contract notice

Notice identifier: 2024/S 000-013757

Procurement identifier (OCID): ocds-h6vhtk-0455cf

Published 29 April 2024, 2:42pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust

St Nicholas Hospital, Jubilee Road

Newcastle Upon Tyne

NE3 3XT

#### **Contact**

Gavin Thompson

#### **Email**

[procurement@ntw.nhs.uk](mailto:procurement@ntw.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKC - North East (England)

**Internet address(es)**

Main address

<https://www.cntw.nhs.uk/>

Buyer's address

<https://www.cntw.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Internal Audit Management System

Reference number

C262065

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

AuditOne requires a solution which provides for the supply, installation, and on-going support of an Internal Audit Management System which encompasses all requirements including risk assessment, electronic work papers including supporting evidence management, reporting, issue tracking, project scheduling, time recording and a documentation library.

#### **II.1.5) Estimated total value**

Value excluding VAT: £700,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

#### **II.2.4) Description of the procurement**

AuditOne requires a solution which provides for the supply, installation, and on-going support of an Internal Audit Management System which encompasses all requirements including risk assessment, electronic work papers including supporting evidence management, reporting, issue tracking, project scheduling, time recording and a documentation library.

- \* The software must fully support compliance with Global Internal Audit Standards as well as Public Sector Internal Audit Standards.
- \* Contractors must hold relevant experience and understand the 'real world' Internal Audit in the NHS and wider Public Sector.
- \* Previous experience of similar projects is mandatory and the supply of 2 case studies will be required.
- \* A dedicated contact will be required throughout the implementation process and throughout the life of the contract

Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust (CNTW) provides a comprehensive range mental health, learning disability and neurological care services across the north of England. Further information on the Authority can be obtained from: Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust ([cntw.nhs.uk](http://cntw.nhs.uk))

CNTW are the host organisation for AuditOne. AuditOne is a values based, not for profit NHS consortium with a proven track record of delivering high quality assurance, counter fraud and advisory services to a predominantly NHS customer base. Services are also provided to several third sector and education clients.

Further information on AuditOne can be obtained from [audit-one.co.uk](http://audit-one.co.uk)

The contract opportunity is for an initial 3 year term with the option to extend by up to a further 7 years.

Full details of the opportunity are contained within the tender document.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £700,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 April 2025

End date

31 March 2028

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

30 May 2024

Local time

12:00pm

**IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

**IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 30 August 2024

**IV.2.7) Conditions for opening of tenders**

Date

30 May 2024

Local time

2:00pm

Place

Electronic

Information about authorised persons and opening procedure

Tenders will be opened by member of Procurement Team

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NTW Solutions Limited

Arran House, St Nicholas Hospital, Jubilee Road, Gosforth

Newcastle Upon Tyne

NE3 3XT

Country

United Kingdom

Internet address

<https://www.ntwsolutions.co.uk>

#### **VI.4.2) Body responsible for mediation procedures**

Centre for Effective Dispute Resolution

70 Fleet Street

London

EC4Y 1EU

Email

[info@cedr.com](mailto:info@cedr.com)

Country

United Kingdom

Internet address

<https://www.cedr.com/>

**VI.4.4) Service from which information about the review procedure may be obtained**

NTW Solutions Limited

Arran House, St Nicholas Hospital, Jubilee Road, Gosforth

Newcastle Upon Tyne

NE3 3XT

Country

United Kingdom

Internet address

<https://www.ntwsolutions.co.uk>