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Tender

ESMCP MCX Dispatcher and related services

Secretary of State for the Home Department, Public Safety Group, Emergency Services Mobile Communications Programme (ESMCP)

F02: Contract notice

Notice identifier: 2024/S 000-013753

Procurement identifier (OCID): ocds-h6vhtk-04022a

Published 29 April 2024, 2:30pm

Section I: Contracting authority

I.1) Name and addresses

Secretary of State for the Home Department, Public Safety Group, Emergency Services Mobile Communications Programme (ESMCP)

Clive House, 70 Petty France

London

SW1H 9EX

Contact

ESMCP Commercial

Email

esmcpsupplier@homeoffice.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/home-office>

Buyer's address

<https://www.gov.uk/government/publications/the-emergency-services-mobile-communications-programme/emergency-services-network>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://homeoffice.app.jaggaer.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://homeoffice.app.jaggaer.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ESMCP MCX Dispatcher and related services

Reference number

C19466

II.1.2) Main CPV code

- 72212510 - Communication software development services

II.1.3) Type of contract

Services

II.1.4) Short description

Further to a Prior Information Notice (PIN) ref: 2023/S 000-027712 issued on 20 September 2023, the Secretary of State for the Home Department (the Authority) is undertaking this procurement to appoint a suitably capable and experienced provider of an MCX Dispatcher and related services for the Emergency Services Network (ESN). The ESN will replace Airwave in the future as the main critical communications system for first responders (Police, Fire and Rescue and Ambulance services) across Great Britain.

The information previously shared as part of the market engagement activity will be superseded by the procurement and contract documentation is now available in connection with this contract notice. Only the information shared pursuant to this contract notice should be relied upon by suppliers deciding whether to request to participate in this procurement.

This opportunity is to establish a contract for provision of an MCX Dispatcher solution for the ESN and will be operated in line with the Competitive Procedure with Negotiation under the Public Contracts Regulations 2015 (Regulations).

The Authority are seeking to procure a standalone, MCX Dispatcher product which allows a desk-based operator the ability to access and utilise the supervisory and control elements of the MCX services and capabilities of the Emergency Services Network via a graphical user interface. The proposed solution will initially be used as a test tool by the ESMCP programme and is then intended to be deployed to most of the 200 existing emergency service control rooms (in limited numbers per control room) during the

transition from Airwave to ESN. In addition, a number of the 'non-emergency services ESN users' have contributed to the consolidated requirements and will look at the feasibility of this product to provide their control room solution when migrating to the ESN.

II.1.5) Estimated total value

Value excluding VAT: £10,600,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72211000 - Programming services of systems and user software
- 72212500 - Communication and multimedia software development services
- 72212510 - Communication software development services
- 72212511 - Desktop communications software development services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Further to a Prior Information Notice (PIN) ref: 2023/S 000-027712 issued on 20 September 2023, the Secretary of State for the Home Department (the Authority) is undertaking this procurement to appoint a suitably capable and experienced provider of an MCX Dispatcher and related services for the Emergency Services Network (ESN).

The information previously shared as part of the market engagement activity will be superseded by the procurement and contract documentation is now available in connection with this contract notice. Only the information shared pursuant to this contract notice should be relied upon by suppliers deciding whether to request to participate in this procurement.

This opportunity will be operated in line with the Competitive Procedure with Negotiation under the Public Contracts Regulations 2015 (Regulations).

The Authority is seeking to appoint a supplier to deliver the Services. The successful supplier needs to be able to meet the Authority's requirements (further detailed in the procurement documentation) and must be capable of delivering the services for an initial contract term of four years from Contract Award with one optional 12-month

period, that may be exercised at the sole discretion of the Authority.

Following publication of the Contract Notice, the procurement will be structured in the following successive stages:

The Selection Stage comprising:

- . Completion of NDA/EWA documents by Candidates, which allows:
- . Access to Selection Questionnaire (SQ) and supporting documentation
- . SQ responses submitted by Candidates
- . Evaluation and Moderation of SQ responses
- . Down-selection of top four compliant responses to Award Stage
- . Notification to successful and unsuccessful Candidates.

and

The Award Stage, which comprises the following:

- . Invitation to Negotiate ("ITN") published to Qualified Bidders
- . Initial Tender submitted by Bidders
- . Evaluation and Moderation of Initial Tenders
- . Negotiation meetings
- . Invitation to Submit Final Tenders ("ITSFT") published
- . ITSFT Tender submitted by Bidders
- . Evaluation and Moderation of ITSFT
- . Contract Award

Please note, stages shown are indicative and for further details suppliers should access the procurement documentation available via the Authority's e-sourcing portal that provide more information on the procurement process.

The SQ document is provided on the Authority's e-sourcing portal and will be available to suppliers who sign the Non-Disclosure Agreement (NDA) and Ethical Walls Agreement (please see Section VI.3 below for detail on how to access this). Note the date & time in IV2.2/ IV2.3 relates to SQ closing.

The evaluation panel shall evaluate the SQ responses using selection criteria detailed in the SQ document.

In addition to the Selection Questionnaire, the eSourcing Portal will provide folders containing

- (i) the Draft Contract and Schedules (based on the Model Services Contract v2.1)
- (ii) a Data Room folder containing relevant background documents and
- (iii) the draft Invitation to Negotiate documentation.

This information is provided for information only at the Selection Questionnaire stage.

The Authority reserves the right to change the ITN documentation and that an updated version will go out at the ITN stage for the down-selected Bidders to complete.

To register interest, please e-mail ESMCPSupplier@homeoffice.gov.uk providing the relevant contact details in your organisation and requesting a copy of the NDA/ EWA agreement(s).

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

No

II.2.9) Information about the limits on the number of candidates to be invited

Maximum number: 4

Objective criteria for choosing the limited number of candidates:

Following evaluation of SQ responses, a maximum of up to 4 qualified bidders will be shortlisted and invited to proceed to the next stage of the procurement. This will be based on the top 4 highest scoring bidders who have submitted a compliant SQ response, provided that the specified number of qualified bidders is available.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The initial contract duration is four years from Contract Award. The Authority may (at its sole discretion) extend the initial term by one period of a further 12 months by giving the supplier at least sixty (60) Working Days' (as defined in the regulations) notice before the end of the initial term.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.5) Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-027712](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 June 2024

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

If you are interested in this opportunity you must register for the Home Office e-tendering portal Home Office eSourcing Portal (<https://homeoffice.app.jaggaer.com>) AND register interest by email via ESMCPSupplier@homeoffice.gov.uk to gain access to a Non-Disclosure and Ethical Walls Agreement which the Authority is utilising pursuant to Regulation 21(3) of the Regulations.

You must complete the NDA & EWA as soon as possible in order to access the eSourcing portal where the Selection Questionnaire and supporting documentation will be available. Note the date & time in IV2.2/ IV2.3 relates to SQ closing.

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice

Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom