

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/013750-2024>

Tender

Tender for the Provision of Leisure Management Operating System

Halton Borough Council

F02: Contract notice

Notice identifier: 2024/S 000-013750

Procurement identifier (OCID): ocids-h6vhtk-0455cc

Published 29 April 2024, 2:18pm

Section I: Contracting authority

I.1) Name and addresses

Halton Borough Council

Kingsway House, Kingsway

Widnes

WA8 7EA

Contact

Mrs Pauline Lowe

Email

pauline.lowe@halton.gov.uk

Telephone

+44 1511111111

Country

United Kingdom

Region code

UKD71 - East Merseyside

Internet address(es)

Main address

<http://www2.halton.gov.uk>

Buyer's address

<http://www2.halton.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.the-chest.org.uk

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.the-chest.org.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Tender for the Provision of Leisure Management Operating System

Reference number

DN721723

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Halton Borough Council are seeking a supplier with the relevant experience and market knowledge to provide a cost effective, flexible, high quality and value for money – ‘Leisure Management Operating System’ proposal capable of fulfilling the specification of requirements outlined within this document that can be delivered during the contract period.

Suppliers should provide a robust and dynamic solution, which ensures an approach of continuous improvement to drive the adoption of innovation and take advantage of the latest technologies throughout the lifetime of the contract.

A key objective of the service is to offer a wide range of sport and physical activities for residents of the borough, via the following locations: -

- Brookvale Recreation Centre
- NEW Halton Leisure Centre
- Frank Myler Pavilion

The Leisure Centres in collaboration with internal departments are re-focusing current requirements to strive for a better offering to customers through focus, ambition and migration of data via ‘Active Halton’.

The solution must offer customers a more unified approach to accessing services with less interaction required outside of the customer account, having embedded links to integrate other systems seamlessly behind the scenes.

II.1.5) Estimated total value

Value excluding VAT: £120,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD71 - East Merseyside

II.2.4) Description of the procurement

Halton Borough Council are seeking a supplier with the relevant experience and market knowledge to provide a cost effective, flexible, high quality and value for money – 'Leisure Management Operating System' proposal capable of fulfilling the specification of requirements outlined within this document that can be delivered during the contract period.

Suppliers should provide a robust and dynamic solution, which ensures an approach of continuous improvement to drive the adoption of innovation and take advantage of the latest technologies throughout the lifetime of the contract.

A key objective of the service is to offer a wide range of sport and physical activities for residents of the borough, via the following locations: -

- Brookvale Recreation Centre
- NEW Halton Leisure Centre
- Frank Myler Pavilion

The Leisure Centres in collaboration with internal departments are re-focusing current requirements to strive for a better offering to customers through focus, ambition and migration of data via 'Active Halton'.

The solution must offer customers a more unified approach to accessing services with less interaction required outside of the customer account, having embedded links to integrate other systems seamlessly behind the scenes.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 December 2024

End date

30 November 2029

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 June 2024

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

3 June 2024

Local time

10:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Halton Borough Council

Municipal Building

Widnes

WA8 7QF

Country

United Kingdom