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Award

CPA SPU 2495P £-Learning for Cyber Security Compliance

Police and Crime Commissioner for Cheshire

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-013741

Procurement identifier (OCID): ocids-h6vhtk-04fec7 ([view related notices](#))

Published 8 April 2025, 3:30pm

Scope

Reference

CPA/SPU/2495P

Description

MetaCompliance Security Awareness Premium Plus helps raise awareness of cyber threats, reduce the risks associated with attacks, and embed a culture of security compliance via training courses.

MetaCompliance provides a world-class Security Awareness Training solution that helps to raise awareness of cyber security threats, reduce the risks associated with cyber-attacks, and embed a culture of security compliance in our organisation.

The ground for Direct Award is being made under option A : Are required to be compatible with an existing asset.

The software is installed on each machine, which is configured to ensure training and awareness does not interfere with the control room operators taking 999 calls, which is key to the organisation. HR also use this platform and have their training materials delivered through MetaCompliance. Cheshire Fire have been using MetaCompliance since 2023. To change providers would require IT having to support two separate systems for HR/E-Security training.

The pushing out of the software is simple, but it's how the software interacts with the Forces' machines which is key. IT are able to delay the MetaCompliance software from interfering with machines in the control room, so it does not interfere with their ability to take 999 calls which is a key requirement for the Force. Should the Force not be able to do this, then the 999 call operators could be left facing a situation where they have to read and comply with a policy that has been sent out to their machine before they are able to begin accepting 999 calls. In an urgent situation this would not be acceptable.

Contract 1. CPA SPU 2495P E-Learning for Cyber Security Compliance

Supplier

- [Metacompliance](#)

Contract value

- £86,706.68 excluding VAT
- £103,688.02 including VAT

Above the relevant threshold

Award decision date

8 April 2025

Standstill period

- End: 17 April 2025
- 8 working days

Earliest date the contract will be signed

24 April 2025

Contract dates (estimated)

- 26 October 2025 to 26 October 2028
- 3 years, 1 day

Main procurement category

Services

CPV classifications

- 72260000 - Software-related services

Procedure

Procedure type

Direct award

Supplier

Metacompliance

- Companies House: NI049166

Patrick Street

Derry

BT48 7EL

United Kingdom

Telephone: 02871267767

Email: jdevine@metacompliance.com

Region: UKN0A - Derry City and Strabane

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. CPA SPU 2495P E-Learning for Cyber Security Compliance

Contracting authority

Police and Crime Commissioner for Cheshire

- Public Procurement Organisation Number: PMWP-7421-WXRW

HQ, Clemonds Hey, Oakmere Road

Winsford, Cheshire

CW7 2UA

United Kingdom

Contact name: Sandra Sumner

Telephone: 01606366838

Email: sandra.sumner@cheshire.police.uk

Region: UKD63 - Cheshire West and Chester

Organisation type: Public authority - sub-central government