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Tender

## **Health and Safety Lone Worker System**

Scottish Water

F05: Contract notice – utilities

Notice identifier: 2023/S 000-013714

Procurement identifier (OCID): ocds-h6vhtk-03c8a1

Published 15 May 2023, 10:05am

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Scottish Water

6 Buchanan Gate

Glasgow

G33 6FB

#### **Email**

[paul.mcdonald@scottishwater.co.uk](mailto:paul.mcdonald@scottishwater.co.uk)

#### **Telephone**

+44 1414830344

#### **Country**

United Kingdom

**Region code**

UKM - Scotland

**Internet address(es)**

Main address

<https://www.scottishwater.co.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Glasgow:-Health-and-safety-services./88MXE349Q9>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/88MXE349Q9>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.6) Main activity**

Water

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Health and Safety Lone Worker System

Reference number

SW23/TI&T/1435

**II.1.2) Main CPV code**

- 71317200 - Health and safety services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Scottish Water (SW) has a legislative requirement and a duty of care to its people to ensure they are as safe as possible while undertaking tasks that are considered as Lone working e.g. where someone works by themselves without close or direct supervision. There are a number of systems in operation at SW, which can set alerts and escalations to aid people who are set as Lone Workers and get in to difficulties. However, these systems are not managed from one single source, have several stakeholders working independently and use different processes. SW is looking to procure a new system of Lone Working will look to utilise current integrations with Workday and will work in tandem with new apps for measuring and registering fatigue and the ICCs spatial awareness that plots the location of Lone Workers in the event of escalations.

**II.1.5) Estimated total value**

Value excluding VAT: £633,000

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.2) Description****II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

Main site or place of performance

SCOTLAND

**II.2.4) Description of the procurement**

Scottish Water (SW) has a legislative requirement and a duty of care to its people to ensure they are as safe as possible while undertaking tasks that are considered as Lone working e.g. where someone works by themselves without close or direct supervision. There are a number of systems in operation at SW, which can set alerts and escalations to aid people who are set as Lone Workers and get in to difficulties. However, these systems are not managed from one single source, have several stakeholders working independently and use different processes, which is confusing to the user. The new system of Lone Working will look to utilise current integrations with Workday and will work in tandem with new apps for measuring and registering fatigue and the ICCs spatial awareness that plots the location of Lone Workers in the event of escalations New Contract Requirements/Contract transition H&S would be looking to obtain the most flexible contract possible and understand that suppliers would want to have a fixed term contract with optional extras for extension e.g. initial 3 years with annual optional extensions The system should be cloud based third party hosted and accessed through an online browser available to SW admin people 24/7/365. The system should provide comprehensive Lone Working functionality including setting different Lone Working Categories; providing a variety of escalations and alert technologies with comprehensive reporting showing all details of system usage and escalations/ notifications. SW would be looking to have all SW people permanently present in the system (circa 4.5 – 5K) and only users undertaking LW tasks would be activated when required. You must be able to access the new LWS via the telephone network, GPS, wifi and browser. Additional dedicated devices would be used in exceptional circumstances. The LWs should plot locations of users and/or track users movements spatially i.e. can be reproduced on electronic maps. These maps should be either part of the native or reproduced on another host system. The LWS should be able to take and manage uploads from SWs HR system Workday which will automatically manage user numbers and amend existing users, remove users who have left SW and add new users to SW. The system should be able to accommodate SWs organisation hierarchy structure and escalate notifications and /or at least house details of a user's line management (reports to). This structure should be capable of amendment through updates from SWs HR System Workday. The supplier should also provide a variety of training media covering all aspects of their system and this should be available to all users without additional charge.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £633,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

96

This contract is subject to renewal

Yes

Description of renewals

3 year initial term + 5x1 year extension options at Scottish Waters sole discretion.

## **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged minimum number: 3

## **II.2.10) Information about variants**

Variants will be accepted: No

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

The PQQ documents can also be accessed by logging in through the Scottish Water Delta e-sourcing webpage <https://scottishwater.delta-esourcing.com/> and through the Response Manager section using the following Access Code: 88MXE349Q9

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# **Section III. Legal, economic, financial and technical information**

## **III.1) Conditions for participation**

### **III.1.2) Economic and financial standing**

Minimum level(s) of standards possibly required

Applicants will be expected to be of sufficient financial and economic standing to support the anticipated contract value. All applicants must complete the financial questions within the pre-qualification questionnaire and tender documents. Financial standing relevant to the anticipated contract value will be determined by Scottish Water based on the response to the pre-qualification questionnaire and any further financial checks deemed necessary

### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.1.6) Deposits and guarantees required**

Scottish Water reserves the right to require deposits, guarantees, bonds or other forms of appropriate security

### **III.1.7) Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them**

All prices quoted shall be in Sterling (UK) and all payments shall be made in Sterling (UK). Payment shall be made on the basis of completed services in accordance with the agreed contract rates, schedules and conditions of contract.

### **III.1.8) Legal form to be taken by the group of economic operators to whom the contract is to be awarded**

In the event of a group of companies submitting an accepted offer it will be necessary for each member of the group to sign an undertaking that each company in the group will be jointly and severally liable for the satisfactory performance of the contract

## **III.2) Conditions related to the contract**

### **III.2.2) Contract performance conditions**

Bidders must comply with modern slavery act and operate an ethical supply chain

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 June 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

Scottish Water will not accept the SPD. We will only accept a completed Scottish Water PQQ document. This Notice does not preclude Scottish Water from issuing other notices for specific requirements. Responses to the FTS Notice will be evaluated and only successful applicants following PQQ evaluation will be invited to submit a tender. Applicants who fail to supply all of the information requested in response to this Notice or any resulting tender exercise may risk elimination

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://scottishwater.delta-esourcing.com/tenders/UK-UK-Glasgow:-Health-and-safety-services./88MXE349Q9>

To respond to this opportunity, please click here:

<https://scottishwater.delta-esourcing.com/respond/88MXE349Q9>

GO Reference: GO-2023515-PRO-22970459

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G59DA

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Scottish Water

6 Buchanan Gate

Glasgow

G33 6FB

Telephone

+44 8000778778

Country

United Kingdom