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Tender

Health and Safety Lone Worker System

Scottish Water

F05: Contract notice – utilities

Notice identifier: 2023/S 000-013714

Procurement identifier (OCID): ocds-h6vhtk-03c8a1

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Section I: Contracting entity

I.1) Name and addresses

Scottish Water

6 Buchanan Gate

Glasgow

G33 6FB

Email

paul.mcdonald@scottishwater.co.uk

Telephone

+44 1414830344

Country

United Kingdom

Region code

UKM - Scotland

Internet address(es)

Main address

<https://www.scottishwater.co.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Glasgow:-Health-and-safety-services./88MXE349Q9>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/88MXE349Q9>

Tenders or requests to participate must be submitted to the above-mentioned address

I.6) Main activity

Water

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Health and Safety Lone Worker System

Reference number

SW23/TI&T/1435

II.1.2) Main CPV code

- 71317200 - Health and safety services

II.1.3) Type of contract

Services

II.1.4) Short description

Scottish Water (SW) has a legislative requirement and a duty of care to its people to ensure they are as safe as possible while undertaking tasks that are considered as Lone working e.g. where someone works by themselves without close or direct supervision. There are a number of systems in operation at SW, which can set alerts and escalations to aid people who are set as Lone Workers and get in to difficulties. However, these systems are not managed from one single source, have several stakeholders working independently and use different processes. SW is looking to procure a new system of Lone Working will look to utilise current integrations with Workday and will work in tandem with new apps for measuring and registering fatigue and the ICCs spatial awareness that plots the location of Lone Workers in the event of escalations.

II.1.5) Estimated total value

Value excluding VAT: £633,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

Main site or place of performance

SCOTLAND

II.2.4) Description of the procurement

Scottish Water (SW) has a legislative requirement and a duty of care to its people to ensure they are as safe as possible while undertaking tasks that are considered as Lone working e.g. where someone works by themselves without close or direct supervision. There are a number of systems in operation at SW, which can set alerts and escalations to aid people who are set as Lone Workers and get in to difficulties. However, these systems are not managed from one single source, have several stakeholders working independently and use different processes, which is confusing to the user. The new system of Lone Working will look to utilise current integrations with Workday and will work in tandem with new apps for measuring and registering fatigue and the ICCs spatial awareness that plots the location of Lone Workers in the event of escalations New Contract Requirements/Contract transition H&S would be looking to obtain the most flexible contract possible and understand that suppliers would want to have a fixed term contract with optional extras for extension e.g. initial 3 years with annual optional extensions The system should be cloud based third party hosted and accessed through an online browser available to SW admin people 24/7/365. The system should provide comprehensive Lone Working functionality including setting different Lone Working Categories; providing a variety of escalations and alert technologies with comprehensive reporting showing all details of system usage and escalations/ notifications. SW would be looking to have all SW people permanently present in the system (circa 4.5 – 5K) and only users undertaking LW tasks would be activated when required. You must be able to access the new LWS via the telephone network, GPS, wifi and browser. Additional dedicated devices would be used in exceptional circumstances. The LWs should plot locations of users and/or track users movements spatially i.e. can be reproduced on electronic maps. These maps should be either part of the native or reproduced on another host system. The LWS should be able to take and manage uploads from SWs HR system Workday which will automatically manage user numbers and amend existing users, remove users who have left SW and add new users to SW. The system should be able to accommodate SWs organisation hierarchy structure and escalate notifications and /or at least house details of a user's line management (reports to). This structure should be capable of amendment through updates from SWs HR System Workday. The supplier should also provide a variety of training media covering all aspects of their system and this should be available to all users without additional charge.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement

documents

II.2.6) Estimated value

Value excluding VAT: £633,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

96

This contract is subject to renewal

Yes

Description of renewals

3 year initial term + 5x1 year extension options at Scottish Waters sole discretion.

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 3

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The PQQ documents can also be accessed by logging in through the Scottish Water Delta e-sourcing webpage <https://scottishwater.delta-esourcing.com/> and through the Response Manager section using the following Access Code: 88MXE349Q9

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Minimum level(s) of standards possibly required

Applicants will be expected to be of sufficient financial and economic standing to support the anticipated contract value. All applicants must complete the financial questions within the pre-qualification questionnaire and tender documents. Financial standing relevant to the anticipated contract value will be determined by Scottish Water based on the response to the pre-qualification questionnaire and any further financial checks deemed necessary

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.1.6) Deposits and guarantees required

Scottish Water reserves the right to require deposits, guarantees, bonds or other forms of appropriate security

III.1.7) Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

All prices quoted shall be in Sterling (UK) and all payments shall be made in Sterling (UK). Payment shall be made on the basis of completed services in accordance with the agreed contract rates, schedules and conditions of contract.

III.1.8) Legal form to be taken by the group of economic operators to whom the contract is to be awarded

In the event of a group of companies submitting an accepted offer it will be necessary for each member of the group to sign an undertaking that each company in the group will be jointly and severally liable for the satisfactory performance of the contract

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Bidders must comply with modern slavery act and operate an ethical supply chain

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with a single operator

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 June 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Scottish Water will not accept the SPD. We will only accept a completed Scottish Water PQQ document. This Notice does not preclude Scottish Water from issuing other notices for specific requirements. Responses to the FTS Notice will be evaluated and only successful applicants following PQQ evaluation will be invited to submit a tender. Applicants who fail to supply all of the information requested in response to this Notice or any resulting tender exercise may risk elimination

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://scottishwater.delta-esourcing.com/tenders/UK-UK-Glasgow:-Health-and-safety-services./88MXE349Q9>

To respond to this opportunity, please click here:

<https://scottishwater.delta-esourcing.com/respond/88MXE349Q9>

GO Reference: GO-2023515-PRO-22970459

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court

1 Carlton Place

Glasgow

G59DA

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Scottish Water

6 Buchanan Gate

Glasgow

G33 6FB

Telephone

+44 8000778778

Country

United Kingdom