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Contract

Mobile Security and Concierge Service

Midland Heart Ltd

F03: Contract award notice

Notice identifier: 2024/S 000-013686

Procurement identifier (OCID): ocds-h6vhtk-042ce7

Published 29 April 2024, 9:30am

Section I: Contracting authority

I.1) Name and addresses

Midland Heart Ltd

20 Bath Row

Birmingham

B15 1LZ

Contact

Alex Lawrence

Email

alex.lawrence@midlandheart.org.uk

Country

United Kingdom

NUTS code

UKG - West Midlands (England)

National registration number

IP30069R

Internet address(es)

Main address

<http://www.midlandheart.org.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Mobile Security and Concierge Service

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.1.4) Short description

The service is a Mobile Security Service to patrol Midland Heart general needs schemes across its stock base. This will cover approx. 21,503 properties. The winning bidder may also be required to cover CCTV monitoring at our East Midland Hub and may occasionally be required to lock up and open up our other offices. The list of properties and map of the geographic scope of the Contract is provided in the tender documentation. The successful Contractor will work alongside Midland Heart's housing management teams to co-ordinate caretaking and security activities. The successful contractor will work alongside Midland Heart's CCTV control room in responding to incidents of concern. It is expected that the Mobile Security Service will provide a valuable contribution to community safety and through reporting, enforcing, and educating, to ensure our properties and neighborhoods are places people want to live now and in the future.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,500,000

II.2) Description

II.2.2) Additional CPV code(s)

- 79710000 - Security services

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

The service is a Mobile Security Service to patrol Midland Heart general needs schemes across its stock base. This will cover approx. 21,503 properties. The winning bidder may also be required to cover CCTV monitoring at our East Midland Hub and may occasionally be required to lock up and open up our other offices. The list of properties and map of the geographic scope of the Contract is provided in the tender documentation. The successful Contractor will work alongside Midland Heart's housing management teams to co-ordinate caretaking and security activities. The successful contractor will work alongside Midland Heart's CCTV control room in responding to incidents of concern. It is expected that the Mobile Security Service will provide a valuable contribution to community safety and through reporting, enforcing, and educating, to ensure our properties and neighborhoods are places people want to live now and in the future.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-001174](#)

Section V. Award of contract

Contract No

MH509

Title

Security & Concierge Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

29 April 2024

V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

SNSG Ltd

27 Kenyon Street

Birmingham

B18 6AR

Country

United Kingdom

NUTS code

- UKG - West Midlands (England)

National registration number

4875070

Internet address

<http://snsrg.co.uk>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,500,000

Total value of the contract/lot: £3,000,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Cabinet Office

70 Whitehall

Westminster

SW1A 2AS

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Centre for Effective Dispute Resolution

100 St Pauls Church Yard

London

EC4M 8BU

Country

United Kingdom